

# Case Study

## Semicon Tools – Capital Equipment Handling



### Challenge

**Developing an integrated logistics solution for the safe transportation and delivery of semiconductor equipment to meet new Fab (fabrication plant) rigging and installation deadlines of the customer.**

- Management of vendor ship dates and arrival dates at destination to meet delivery requirements at the fab
- Adherence to strict duty of care guidelines in the whole transportation and warehousing process
- Temperature and shock-sensitive equipment need special care
- Special intermodal logistics systems for highly sensitive goods

### Product

Capital Equipment Handling

### Industry

Semiconductor

### Region

Americas

### Solution



**Implement a Control Tower solution with specific SOP (Standard Operating Procedure) requirements for transportation with a buffer warehouse element.**

- Identified and implemented specific Control Tower using a semicon operations manager and local branch
- Created a vendor contact process to insure on time release of tools, FCA (free carrier) date and on-time delivery
- Creation of a tool pipeline report to manage tool shipping, arrival and delivery dates
- Onsite project management and daily coordination with clients
- On-time coordination of various suppliers up to the point of use (just-in-sequence delivery)

### Result



**On-time and damage-free delivery of tools to meet specific rigging and installation deadlines to meet Fab (fabrication plant) ramp up expectations.**

- On-time vendor release dates (not too early as the customer has FCA (free carrier) terms)
- Early notification of late vendor release dates which allows adjustment in delivery, rigging and installation schedules
- Immediate notification of damage, shock/tilt label activation in the entire transportation cycle
- Buffer warehouse process allows for flexibility in delivery schedule compared to airline schedules