

A photograph of a woman with blonde hair, wearing a blue jacket, driving a car. She is looking out the window at a modern building with large windows. The car's interior, including the steering wheel and dashboard, is visible. The image has a blue tint and is partially overlaid by a white text box.

Transport conditions for DB SCHENKERair

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Transport conditions for SCHENKER*air*

The agreements between Schenker AS and our customers are regulated by Transport conditions for Schenker AS, Lov om Vegfraktavtaler and NSAB 2015 (Nordisk Speditørforbunds Alminnelige Bestemmelser, with exception of § 25, storage), CMR-, Haag-Visby- and Warszawa- conventions.

1. General conditions

Reservations – Products/prices, etc.

Schenker reserve the right to change product specifications, prices and other circumstances without warning. Schenkers products and services have been developed for the professional market. Schenker reserve the right to deviate from existing regulative by transporting for private persons. NB! All prices are stated excluding VAT.

Extended transport time

In connection to Easter, summer vacation, Christmas and New Year as well as moveable feasts, the transport time will normally be extended by 1-2 days.

Claims

Claims are to take place in writing or by telephone no later than 10 days after invoicing date. The claim is to be directed to the place of invoicing and the following shall be stated:

- Number of shipment
- Time of collection as well as time of delivery.

Terms of payment

Assignments are paid by invoice. Larger assignments are to be invoiced on a continuous basis. Normal time of credit is 10 days from invoicing date. The amount is to be at Schenker's disposal within the due date. If the payment is delayed a delay interest of 15 % p.a. will be charged. When invoicing, an invoicing fee will also be charged. Any objections to the invoice are to take place in writing with Schenker no later than 10 days after the receipt of the invoice. Schenker can require a standard reminder fee when sending a reminder/debt collection, irrespective of the limits determined in the debt collection regulations. When breach in payment also the invoices that are not due for payment can collect together with claims that are overdue. Schenker are entitled to set off against their outstanding account with claims which the customer has towards Schenker.

Inquiries, invoice, etc.

The shipment information is the basis for invoicing. The shipper and the consignee each receive keep a copy when the shipment is delivered. The invoice does not contain any further copy. A copy of receipt for delivery goods can be provided upon request. For further information please take a look at our website, where you amongst others will find shipment surveys. Inquiries regarding invoice, payment, notice of payment etc. are to be directed to the invoicing department. Any objections to the invoice are to take place no later than 10 days after the date of invoice. When the customer wishes changes that are caused due to own circumstances, Schenker will carry this out. The change will be charged to the one who pays the freight.

Limitations

Schenker will not accept the following goods in their ordinary operation:

- Certain types of dangerous goods
- Living animals
- Goods from private to private
- Transportation of valuables
- Furs (international)
- Removal goods
- Liquor and tobacco (international)
- Tank transports

2. Weight and volume calculation

Converting factors

1 m³ = 167 kg

Parcel

3. Max weight: 70 kg per piece
4. Max length: 270 cm
5. Total length (length + circumference): 330 cm

6. Dangerous goods

Dangerous goods are subject to the regulations in international transport regulations and national instructions. This in order to secure that the transport takes place under circumstances that causes a minimum of risk for endangering life, health, environment and material values.

Shippers of dangerous goods are to prepare the shipment for transportation by:

- Classifying the materials
- Packing in an approved manor
- Mark the pieces with danger notes, UN-number and any other information
- Issue transport document for dangerous goods as well as written instruction in case of an accident, with correct and complete information
- Dangerous goods are to be booked separately
- The documents must be delivered to the driver prior to loading

Upon breach of the above-mentioned obligation, the shipper/sender shall cover all costs incurred due to such breach.

The forwarder is to reject shipments that do not fulfill the demands in the regulations. Furthermore the forwarder is to complete the transport by providing suitable material, equipment and competence as well as maintaining the different regulations during transit. The regulations regarding equipment and handling of the goods vary some, all taken into consideration the kind and amount of dangerous goods which is applicable. Schenker has excluded some kind of dangerous goods, where there is a demand for special equipment, handling of goods, etc. It is therefore of utmost importance that the circumstances are clarified in advance, before the start of transport. Please contact our sales departments or booking offices for more information.

7. Special transport terms

Return of packaging and loading equipment

Return freight shall be agreed and settled in each single case.

8. Collection/delivery and responsibility

Booking

Shipments shall to be booked continuously, or according to separate agreement.

«Wasted journey» - Domestic and international

In case of «wasted journey» an attendance fee will be charged. The same will also be charged by «wasted journey» by agreed collection. The charge will be debited to the one who has ordered the collection.

Transport responsibility

In case of damage/loss the following will apply:

- If the goods are damaged by receipt, this shall be noted in the receipt document at the same time as the goods are received, and are to be certified by Schenker.
- If the damage is not visible by delivery, a claim must be sent to Schenker immediately after receipt, without any delay. The damaged goods are to be kept until observation has been done.
- If there are any losses by the goods by receipt, this shall be noted in the receipt document and are to be certified by Schenker.
- If the customer wishes to submit a claim regarding compensation, a written and specified compensation claim has to be sent to the nearest Schenker terminal.
- All relevant documentation of the shipment as well as copy of the commercial invoice must be enclosed.

Limitation of responsibility

Unless otherwise specified herein, the national and international laws and regulations applicable to land transport, rail, sea and air as well as CMR, Haag Visby and Warszawa conventions will regulate the responsibility of Schenker. All assignments carried out by freight forwarders are regulated by NSAB 2015, with the exception of Article 25, storage.

In regard to the terms and conditions of NSAB 2015, the liability of Schenker in certain situations is limited in accordance with the regulations in clause 2, whereas the liability of Schenker in certain situations will be limited in accordance with other regulations.

The responsibility of Schenker AS to compensate in the event of loss, damage/shortage of goods under transportation is however always limited to a maximum of:

- Domestic and international airfreight: 19 SDR*) per kg gross weight.
- International transport by car: 8.33 SDR*) per kg gross weight.
- International sea freight: 2 SDR*) pr. kg gross weight /667 SDR pr. Item
- International railway transport: 17 SDR*) per kg gross weight.
- Domestic transport by car, railroad and sea freight: 17 SDR*) per kg gross weight.

*) 1 SDR = according to current currency rates.

If Schenker AS has fully compensated the value of the goods, Schenker AS shall upon notification be entitled to the ownership of the goods.

Upon carriage by sea and/or by air, the supplier shall be deemed as an agent, without responsibility for third parties actions and/or omissions when performing the consignment, cf. NSAB 2015 §§ 3c and 22-24.

General liability

Goods are received for carriage in accordance with current freight tariffs and regulations applicable to Schenker AS at any given time.

Transport insurance

It is possible to insure goods against the most common risks in transport. Schenker AS in cooperation with AIG can offer insurance coverage if required. Please contact your Schenker office/terminal for further information.