

# Prices and conditions

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**DB SCHENKER | parcel**



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# Domestic

**With DB SCHENKER | parcel Domestic sending a parcel to companies in Sweden is simple, rapid and secure. You easily place your transport orders via your TA/system supplier or via [www.dbschenker.com/se](http://www.dbschenker.com/se). We handle the rest.**

Below is the basic information applicable to domestic parcel consignments.

**Weight:** The maximum weight is 30 kg per parcel with a maximum of 99 kg per consignment.

**Volume:** The maximum volume per consignment is 0.36 m<sup>3</sup> (1 m<sup>3</sup> = 280 kg).

**Maximum measurements:** Maximum length/parcel 2.0 m. Length + circumference may not exceed 3.0 m

**Minimum measurements:** Transport labels must fit fully on the top of the parcel, and the height of the parcel must be at least 20 mm.

**Heavy Parcel:** For items heavier than 20 kg actual weight a surcharge will be applied. We recommend, when possible, to split heavy items into smaller parcels under 20 kg.

**Non machine sortable:** In the case a parcels length exceeds 1,4 m or by other reason is deemed not suitable to be sorted by parcel sorting machine, an additional fee for non machine sortable is charged.

**Exceeded product conditions:** For parcels/shipments exceeding the above stated maximum measurements and weight limits, an additional fee is charged (see p. 15).

DB Schenker has no obligation to distribute goods exceeding the above product conditions, and DB Schenker therefore reserves the right to handle such goods in a different way than as stated in these special terms.

**Multi-parcel consignments:** Shipments with more than one parcel will be charged according to the minimum freight weight of 20 kg. For shipments with more than 5 parcels, a parcel supplement of SEK 15/parcel will be charged from and including the 6th parcel.

**Freight calculation:** Zone pricing applies (see price list). Freight haulage weight: Freight is calculated based on the freight haulage weight, i.e. the higher of the actual weight or the volumetric weight.

**Volume calculation:** The volumetric weight is calculated by multiplying the total volume of the shipment expressed in cubic metres with 280 kg.

**Invoicing:** The minimum charge per invoice is SEK 150.

**Timetable:** The timetable includes the locations and postcode areas we serve as well as current transport times in Sweden.

**Collection:** DB SCHENKER | parcel is collected following booking at your nearest DB Schenker office. If you book after 12 noon, the parcel is collected on the next day stated in the timetable. If there are fewer than five (5) consignments to be collected on the same occasion, there is a collection charge (unless collected at the same time as DB SCHENKER | system Domestic). Items with a weight below 20 kg and with maximum dimensions corresponding those for DB SCHENKER | parcel Shop can also be submitted to any of DB SCHENKER | parcel shops for a fee of SEK 15 per item.

**Distribution:** Delivery of parcels takes place according to the timetable to the stipulated delivery address, inside the company's door/gate or to a stated floor, reception desk or functioning incoming goods reception point. The consignee must be available during normal working hours, 07.00–17.00. If this is not the case the following alternatives are available:

1. Parcels can be collected from DB Schenker's terminal at an agreed time
2. Parcels can be delivered on payment of an extra charge following agreement with the consignee.

**Location surcharge:** Information about the postcodes and locations concerned together with location surcharges is available on our website [www.dbschenker.com/se](http://www.dbschenker.com/se)

**City surcharge:** There will be a city surcharge for consignments to Gothenburg and Stockholm.

**Uncollected parcels:** Uncollected parcels are returned to the consignor after contact with them, at the freight-payer's expense, 15 working days after arrival at the receiving terminal. A storage charge may be payable. There will be a storage charge from day four (4), see page 15.

**Supplementary conditions:** All goods must be packed in such a way that they can withstand normal mechanical sorting and transport. Fragile goods, liquids and paint should be packed in packaging approved by Förpackningskonsult\* and marked with a special "Fragile goods" label. Vessels containing liquids should also be embedded in an appropriate absorbent material.

**The following goods may not be transported as DB SCHENKER | parcel:**

For DB SCHENKER | parcel domestically, only dangerous goods in limited quantities, according to Chapter 3.4 of ADR and lithium batteries according to special provision 188, may be transported. The goods must be acknowledged by the consignee. (Explosives, class 1 (except for UN 0014 tool cartridges), and corrosive liquids, under no circumstances may be sent as DB SCHENKER | parcel.) Sea transport of limited quantity of dangerous goods as DB SCHENKER | parcel is only accepted on the Swedish Transport Administration's ferries. This means that dangerous goods in limited quantity are not allowed to be sent as DB SCHENKER | parcel to and from Gotland, or to and from destinations that are not transported by the Swedish Transport Administration's ferries. This option is not allowed for individuals.

Dry ice (UN1845) and substances presenting a risk of asphyxiation when used for cooling or conditioning purposes (such as dry ice (UN1845) or nitrogen, refrigerated liquid (UN1977) or argon, refrigerated liquid (UN1951)) are not allowed to be sent as DB SCHENKER | parcel domestic.

Price in SEK/consignment within the whole of Sweden,  
Zone 1

Maximum Weight	Standard	Express Surcharges
1 kg	144	167
3 kg	164	180
5 kg	187	193
7 kg	216	207
9 kg	249	227
12 kg	279	238
15 kg	312	241
20 kg	382	267
30 kg	426	270
40 kg	502	271
60 kg	645	306
80 kg	798	307
99 kg	954	367

Prices and complete information for Options and Supplementary services and charges are available on page 15 and in the Terms and Conditions of Transport, in the Options and Supplementary services and charges chapter.

**A fuel surcharge** is payable and adjusted continuously. For the current level see [www.dbschenker.com/se](http://www.dbschenker.com/se)

**NSAB 2015 and Terms & Conditions of Transport:** All transport is performed according to the DB Schenker Terms and Conditions of Transport and the General Conditions for Transport, Forwarding and Warehousing of the Nordic Association of Freight Forwarders (NSAB 2015).

**Brochures etc. on DB Schenker's website:** The brochures and other material referred to in the text are also available as pdf files on our website [www.dbschenker.com/se](http://www.dbschenker.com/se)



OPTION	DESCRIPTION
Express	Delivery to your customer until 10.00 on the first working day after collection. Express delivery only takes place if all parcels in the consignment are marked Top10/Express. Locations that can be reached by Express are marked in the timetable <a href="#">on eSchenker</a> .
Goods insurance	In the case of high-value goods, extra goods insurance ought to be taken out through DB Schenker. This is ordered when booking transport.
Collect at Terminal	The shipment is collected at a DB Schenker terminal during regular opening hours. See <a href="#">www.dbschenker.com/se</a> for information about opening hours for each terminal. The consignee is notified when the shipment is ready for collection. A valid ID is required when collecting the goods. For price details see Options on page 15. Only available for domestic parcels.
Dangerous Goods	For <b>DB SCHENKER   parcel</b> domestically, only dangerous goods in limited quantities, according to Chapter 3.4 of ADR and lithium batteries according to special provision 188, may be transported. The goods must be acknowledged by the consignee. (Explosives, class 1 (except for UN 0014 tool cartridges), and corrosive liquids, under no circumstances may be sent as <b>DB SCHENKER   parcel</b> .) Sea transport of limited quantity of dangerous goods as <b>DB SCHENKER   parcel</b> is only accepted on the Swedish Transport Administration's ferries. This means that dangerous goods in limited quantity are not allowed to be sent as <b>DB SCHENKER   parcel</b> to and from Gotland, or to and from destinations that are not transported by the Swedish Transport Administration's ferries. This option is not allowed for individuals. Dry ice (UN1845) and substances presenting a risk of asphyxiation when used for cooling or conditioning purposes (such as dry ice (UN1845) or nitrogen, refrigerated liquid (UN1977) or argon, refrigerated liquid (UN1951)) are not allowed to be sent as <b>DB SCHENKER   parcel</b> domestic.
Consignee freight/ Other freight-payer	This service is available when there is an EDI connection to DB Schenker. For price details see under Options on page 15. Not possible for international parcels.
POD	If a copy of a receipt for the transport document/ST label or proof of delivery is required a charge is payable for each consignment. Receipts can be produced free of charge via eSchenker.

SUPPLEMENTARY SERVICES AND CHARGES	DESCRIPTION
Extra distribution	When delivery was not possible because the consignee was not available.
Invoice charge	For customers with freight credit.
Incomplete or incorrect transport instructions	Documents not approved by DB Schenker: when amending incorrect transport documents in the event of incomplete delivery information and EDI information that was incorrect or not sent.
Collection charge	If there are fewer than five (5) consignments to be collected on the same occasion, there is a collection charge (unless collected at the same time as <b>DB SCHENKER   system</b> Domestic).
Location surcharge	A location surcharge is payable for certain locations.
Distribution surcharge	A location surcharge is payable for certain locations.
City surcharge	There will be a city surcharge for consignments to Gothenburg and Stockholm.
Uncollected parcels	If a consignment remains uncollected for more than three (3) days following pre advice, there will be a daily storage charge from day four (4).
Amended disposal	Applies when the consignor amends the transport instructions after the freight process has started.
Heavy Parcel	For items heavier than 20 kg actual weight a surcharge will be applied.
Non machine sortable	In the case a parcels length exceeds 1,4 m or by other reason is deemed not suitable to be sorted by parcel sorting machine.
Exceeded product conditions	A charge is made for additional handling of consignments/parcels that exceed the maximum weight, length and/or circumference.
Submission at parcel shop	A fee is charged for packages where transport starts with being submitted to a parcel shop.

# Finland, Norway and Åland

## It is now even easier to send parcels to Europe in our integrated network to Finland, Norway and Åland.

The specific conditions that apply to **DB SCHENKER | parcel crossborder** to Finland, Norway and Åland are shown below.

**Number of parcels per consignment:** Only one parcel per consignment.

**Maximum weight:** 30 kg/parcel and shipment or 70 kg volumetric weight.

**Volume:** Maximum volume/shipment is 0.25 m<sup>3</sup> (1 m<sup>3</sup> = 280 kg).

**Maximum measurements:** Maximum length/parcel 2.0 m. Length + circumference may not exceed 3.0 m

**Minimum measurements:** Transport labels must fit fully on the top of the parcel, and the height of the parcel must be at least 20 mm.

**Heavy Parcel:** For items heavier than 20 kg actual weight a surcharge will be applied. We recommend, when possible, to split heavy items into smaller parcels under 20 kg.

**Non machine sortable:** In the case a parcels length exceeds 1,4 m or by other reason is deemed not suitable to be sorted by parcel sorting machine, an additional fee for non machine sortable is charged.

**Exceeded product conditions:** For parcels/shipments exceeding the above stated maximum measurements and weight limits, an additional fee is charged (see p. 15).

DB Schenker has no obligation to distribute goods exceeding the above product conditions, and DB Schenker therefore reserves the right to handle such goods in a different way than as stated in these special terms.

**Multi-parcel consignments:** Shipments with more than one parcel will be charged with an additional fee per parcel, apart from the general product conditions.

**Freight haulage weight:** Freight is calculated based on the freight haulage weight, i.e. the higher of the actual weight or the volumetric weight.

**Volume calculation:** The volumetric weight is calculated by multiplying the total volume of the shipment expressed in cubic metres with 280 kg.

**Timetable:** Lead times are available via Connect **DB SCHENKER | system** - Standardleverans

**Exceptions:** Transport to Svalbard and Jan Mayen (NO) as is not available. For transport to vessels and exhibitions in Europe, please contact the DB Schenker Air and Ocean Division.

**Export documents:** For transports to Norway a commercial invoice and documentation required by the customs authority shall be sent to DB Schenker per e-mail. The customs documentation shall also include a summary of commodity codes, lines and value per commodity code.

The consignments can only be booked as consignor freight.

For transports to Norway Combiterms 2020 (0025 – DDP) Delivered to buyer's warehouse/factory declared, excluding customs, VAT and other possible import fees, will be applied between the Customer and DB Schenker in accordance with Combiterms 2020 irrespective of the delivery terms agreed between the seller and the buyer.

For transports to Finland and Åland Combiterms 2020 (0010 – CIP and 0018 – DAP) Delivered At Place will be applied in accordance with Combiterms 2020 between the Customer and DB Schenker irrespective of the delivery terms agreed between the seller and the buyer.

In the case of transport to Åland an additional commercial invoice is required and shall be sent to DB Schenker per e-mail.

By shipping goods with an EU origin and with a value exceeding EUR 6.000 the exporter has to be registered with a Rex-number in order to be able to execute a certificate of origin.

If the value of the consignment is less than EUR 6.000 (approximately SEK 55,000) the export declaration can be made on the commercial invoice. In the case of a higher consignment value, an EUR1 certificate is used. The value of the commercial invoice cannot be zero (0). A statistical number and the value of the goods must be shown.

Consignments to a third country can only be sent as **DB SCHENKER | parcel crossborder** according to procedure code 1000, which means regular export.

For consignments to a third country, DB Schenker reserves the right, pursuant to § 11 and § 12 of NSAB 2015, to charge the Swedish consignor for the cost of customs and VAT if these are not paid by the consignee.

If information or documents required by customs are missing, the consignment is retained until the information is complete. A double customs clearance charge is then payable.

**NSAB 2015 and Terms & Conditions of Transport:**

The rules in the CMR Convention apply to international parcel consignments, which means a maximum of SDR 8.33/kg (approximately SEK 110/kg) for damaged or lost parcels.

**Extra goods insurance:** If the value of the consignment exceeds the compensation level according to NSAB, it is recommended that extra goods insurance be taken out through DB Schenker in conjunction with the booking.

**Pre-Notice delivery via SMS or e-mail:** Information about scheduled delivery. The consignee will be notified before delivery takes place. Booking of the notification shall be sent electronically to DB Schenker with contact information containing name, mobile phone number and e-mail address to the person who shall be notified.

**Stamping of a country-of-origin certificate:** SEK 610

**Export clearance, including customs clearance in the consignee country:**

Åland	SEK 180/consignment
Norway	SEK 130/consignment

**Application for an EORI number**

SEK 395/consignment

**Export declaration including three statistical numbers**

Statistical numbers beyond three: SEK 66 / extra number

Provided that the customer has compiled a list where DB Schenker can find the statistical numbers, the type of goods and the value of goods for each statistical number.

**COD** – Cash On Delivery is not available. If there is delivery information about COD on the parcel note/ transport document this is not regarded as an instruction to collect COD amounts in those cases.

**Private persons: DB SCHENKER | parcel crossborder** to Finland and Norway is for deliveries to companies. Consignments addressed or delivered to a private person incur an additional charge for home delivery

Finland	SEK 89 / consignment
Norway	SEK 250 / consignment

**Import package:** Booking of an import package, with payment of freight in Sweden, is only possible from Finland if a separate agreement has been signed.

**Fuel and currency surcharges** are payable and adjusted continuously. For the current level see [www.dbschenker.com/se](http://www.dbschenker.com/se)

**Supplementary conditions:** All goods must be packed so that they can withstand normal machine sorting. Fragile goods, liquids and paint must be packed in packaging approved by Förpackningskonsult\* and marked with a special "Fragile goods" label. Vessels containing liquids should also be embedded in an appropriate absorbent material.

**The following goods may not be transported as**

**DB SCHENKER | parcel crossborder:** Dangerous goods, (not even limited quantities), weapons and ammunition, valuables, alcohol, tobacco products or tobacco related products, live plants, live or dead animals, heated transport, perishable goods, refrigerated and frozen goods. Dry ice (UN1845) and substances presenting a risk of asphyxiation when used for cooling or conditioning purposes (such as dry ice (UN1845) or nitrogen, refrigerated liquid (UN1977) or argon, refrigerated liquid (UN1951)) are not allowed to be sent as

**DB SCHENKER | parcel crossborder.**

**Exceptions**, See DB Schenker's Terms and Conditions of Transport ('1.4 Special rules').

Price in SEK per consignment.

Countries, see Zone division		
Maximum weight	Finland Åland	Norway
1 kg	307	475
3 kg	374	549
5 kg	437	616
7 kg	497	673
9 kg	569	744
12 kg	625	793
15 kg	683	857
20 kg	751	921
30 kg	797	967
40 kg	865	1 095
50 kg	993	1 219
60 kg	1 202	1 433
70 kg	1 464	1 621

Prices and complete information for Options and Supplementary services and charges are available on page 15 and in the Terms and Conditions of Transport in the Options and Supplementary services and charges chapter.

## Europe (Finland, Norway and Åland excluded)

**It is just as easy to send parcels to Europe as it is within Sweden. DB Schenker has a well-developed network in Europe, offering smooth, secure transport for you and your customers.**

The specific conditions that apply to **DB SCHENKER | parcel crossborder Europe** (except Finland, Norway and Åland) are shown below.

**Maximum weight:** 30 kg/parcel and maximum 99 kg/shipment.

**Volume:** Maximum volume/shipment is 0.36 m<sup>3</sup> (1 m<sup>3</sup> = 280 kg).

**Maximum measurements:** Maximum length/parcel 2.0 m, maximum width/parcel 80 cm and maximum height/parcel 60 cm. Length + circumference may not exceed 3.0 m

**Minimum measurements:** Transport labels must fit fully on the top of the parcel, and the height of the parcel must be at least 20 mm.

**Heavy Parcel:** For items heavier than 20 kg actual weight a surcharge will be applied. We recommend, when possible, to split heavy items into smaller parcels under 20 kg.

**Non machine sortable:** In the case a parcels length exceeds 1,4 m or by other reason is deemed not suitable to be sorted by parcel sorting machine, an additional fee for non machine sortable is charged.

**Exceeded product conditions:** For parcels/shipments exceeding the above stated maximum measurements and weight limits, an additional fee is charged (see p. 15). DB Schenker has no obligation to distribute goods exceeding the above product conditions, and DB Schenker therefore reserves the right to handle such goods in a different way than as stated in these special terms.

**Multi-parcel consignments:** Shipments with more than one parcel will be charged according to the minimum freight weight of 20 kg. For shipments with more than 5 parcels, a parcel supplement of SEK 30/parcel will be charged from and including the 6th.

**Freight calculation:** Zone-pricing applies (see price list).

**Freight haulage weight:** Freight is calculated based on the freight haulage weight, i.e. the higher of the actual weight or the volumetric weight.

**Volume calculation:** The volumetric weight is calculated by multiplying the total volume of the shipment expressed in cubic metres with 280 kg.

**Timetable:** The timetable shows the countries in which we operate in Europe and the rest of the world. See Timetable on page 9 and pages 12-13.

**Distribution:** We reach your consignees according to a fixed timetable (see zones and transport times in the table on page 9). Transport times apply from Swedish postcode areas 10000-61999 and 63000-79999. From other postcode areas, there is one (1) extra transport day.

**Exceptions:** Transport to Canary Islands (UK), Ceuta and Melilla (ES) is not available. Consignments to the Canary Islands are sent as World Parcel, Zone 4, lead time two days. See pages 13-14. For transport to vessels and exhibitions in Europe, please contact the DB Schenker Air and Ocean Division.

**Export documents:** For transport to a third country (Andorra, Gibraltar, Lichtenstein, San Marino, Switzerland, United Kingdom and Turkey), a commercial invoice in at least 2 copies and documentation required by the customs authority must be enclosed.

Please note specific conditions for Great Britain below.

If information or documents required by customs are missing a double customs clearance charge is then payable.

Consignments to Turkey could also be accompanied by an ATR document.

For transports Combiterms 2020 (0010 – CIP and 0018 – DAP) Delivered At Place will be applied in accordance with Combiterms 2020 between the Customer and DB Schenker irrespective of the delivery terms agreed between the seller and the buyer.

The consignments can only be booked as consignor freight.

### Delivery terms Great Britain

Consignee	Goods value	Delivery term
Company (B2B)	≤ GBP 135-	DDP VAT (customs and taxes excluded). The UK VAT number of the consignee can be used.
Private person (B2C)	≤ GBP 135	DDP VAT (customs and taxes excluded). Consignor has to be registered with a UK VAT number.
Company (B2B)	> GBP 135-	DAP. Importer has to be registered with an UK EORI number connected to an UK address.
Private person (B2C)	> GBP 135-	DAP. Neither an UK VAT- nor an UK EORI number is needed.

More information to be found on our website [www.dbschenker.com/se](http://www.dbschenker.com/se)

By shipping goods with an EU origin and with a value exceeding EUR 6.000 the exporter has to be registered with a Rex-number in order to be able to execute a certificate of origin.

If the value of the consignment is less than EUR 6.000 (approximately SEK 55.000) the export declaration can be made on the commercial invoice. In the case of a higher consignment value, an EUR1 certificate is used. The value of the commercial invoice cannot be zero (0). A statistical number and the value of the goods must be shown.

Additional export documents are required,  
- in form of **commercial invoices** for consignments to areas in Europe with special tax and customs regulations in relation to the EU, such as Monaco.  
- in form of **packing bills** for consignments to countries served by air, such as Cyprus and Malta.

Consignments to a third country can only be sent as **DB SCHENKER | parcel crossborder** according to procedure code 1000, which means regular export.

For consignments to a third country, DB Schenker reserves the right, pursuant to § 11 and § 12 of NSAB 2015, to charge the Swedish consignor for the cost of customs and VAT if these are not paid by the consignee.

If information or documents required by customs are missing, the consignment is retained until the information is complete. A double customs clearance charge is then payable.

**NSAB 2015 and Terms & Conditions of Transport:**

The rules in the CMR Convention apply to international parcel consignments, which means a maximum of SDR 8.33/kg (approximately SEK 110/kg) for damaged or lost parcels.

**Extra goods insurance:** If the value of the consignment exceeds the compensation level according to NSAB, it is recommended that extra goods insurance be taken out through DB Schenker in conjunction with the booking.

**Stamping of a country-of-origin certificate:** SEK 610

**Export clearance, including customs clearance in the consignee country:**

Andorra  
Gibraltar  
Lichtenstein  
San Marino  
Switzerland  
United Kingdom

SEK 180/consignment

Turkey

SEK 275/consignment

Application for an EORI number

SEK 395/consignment

**COD** – Cash On Delivery is not available. If there is delivery information about COD on the parcel note/transport document this is not regarded as an instruction to collect COD amounts in those cases where the consignee is outside Sweden.

**Private persons:** A consignment to a private person is booked as **DB SCHENKER | parcel home crossborder**. All consignments to private persons must include the recipients phone number and email. Local distribution agreements applies. National or local customs regulations may apply.

**Import package:** Booking of an import package, with payment of freight in Sweden, is only possible if a separate agreement has been signed.

**Fuel and currency surcharges** are payable and adjusted continuously. For the current level, see [www.dbschenker.com/se](http://www.dbschenker.com/se)

**Supplementary conditions:** All goods must be packed so that they can withstand normal machine sorting. Fragile goods, liquids and paint must be packed in packaging approved by Förpackningskonsult\* and marked with a special "Fragile goods" label. Vessels containing liquids should also be embedded in an appropriate absorbent material.

**The following goods may not be transported as DB SCHENKER | parcel crossborder:** Weapons and ammunition, valuables, alcohol, tobacco products or tobacco related products, live plants, live or dead animals, heated transport, perishable goods, refrigerated and frozen goods.

Dangerous goods (not even limited quantities). Lithium batteries that meet the criteria for special provision 188 are allowed for transport to Denmark but prohibited for all other countries.

Dry ice (UN1845) and substances presenting a risk of asphyxiation when used for cooling or conditioning purposes (such as dry ice (UN1845) or nitrogen, refrigerated liquid (UN1977) or argon, refrigerated liquid (UN1951)) are not allowed to be sent as **DB SCHENKER | parcel crossborder**.

**Exceptions**, See DB Schenker's Terms and Conditions of Transport ('1.4 Special rules').

Price in SEK per consignment

Countries, see Zone division		
Maximum weight	Zone 2	Zone 3
1 kg	307	475
3 kg	374	549
5 kg	437	616
7 kg	497	673
9 kg	569	744
12 kg	625	793
15 kg	683	857
20 kg	751	921
30 kg	797	967
40 kg	865	1 095
60 kg	993	1 219
80 kg	1 202	1 433
99 kg	1 464	1 621

Prices and complete information for Options and Supplementary services and charges are available on page 15 and in the Terms and Conditions of Transport in the Options and Supplementary services and charges chapter.

## Zone division – Europe

Country	Country code	Post code	Zone	Transport time (days)
Andorra	AD	All postcodes	3	5
Austria	AT	All postcodes	3	3
Belgium	BE	All postcodes	2	3
Bulgaria	BG	All postcodes	3	4
Cyprus	CY	All postcodes	3	5**
Czech Republic	CZ	All postcodes	2	3
Denmark	DK	All postcodes	2	2*
Estonia	EE	All postcodes	2	4-5
Finland	FI	Helsinki, Vantaa, Espoo, Kauniainen, Järvenpää, Tuusula och Kerava.	2	2*
		Other postcodes	2	3*
France	FR	00-03, 05, 07-08, 10, 13-14, 17, 18, 21-22, 25-28, 30, 34-39, 41-45, 49-63, 67-80, 84-86, 88-95, 99.	3	3*
		04, 06, 09, 11-12, 15-16, 19-20, 23-24, 29, 31-33, 40, 46-48, 64-66, 81-83, 87, 98.	3	4*
Germany	DE	All postcodes	2	2
Gibraltar	GI	All postcodes	3	6
Greece	GR	All postcodes	3	6-8**
Hungary	HU	All postcodes	3	3
Ireland	IE	All postcodes	3	5
Italy	IT	00010-91000	3	3*
		92000-98000	3	4*
Kroatia	HR	All postcodes	3	6
Latvia	LV	All postcodes	2	4-5
Lichtenstein	LI	All postcodes	3	4
Lithuania	LT	All postcodes	2	3-4
Luxemburg	LU	All postcodes	2	3
Malta	MT	All postcodes	3	4*
Monaco	MC	All postcodes	3	5
Netherlands	NL	All postcodes	2	3
Norway	NO	00-18, 20, 23-24, 27-29, 50-52, 60-67, 70, 74-75, 80.	3	1*
		19, 21-22, 26, 30-40, 43, 45-49, 53-55, 68-69, 71-73, 76-77, 86-87.	3	2*
		25, 41-42, 44, 56-59, 78-79, 81-85, 88-90, 92, 94.	3	3*
		91, 93, 95-99	3	4*
Poland	PL	All postcodes	2	3
Portugal	PT	All postcodes	3	5-6*
Romania	RO	All postcodes	3	3
San Marino	SM	All postcodes	3	6
Switzerland	CH	All postcodes	3	4
Slovakia	SK	All postcodes	3	4
Slovenia	SK	All postcodes	3	4
Spain	ES	010-069, 080-508	3	4
		Balearics (070-078)	3	5
Turkey	TR	All postcodes	3	4-6*
United Kingdom	UK	England, Wales	2	6
		Scotland	2	7
		Other postcodes	2	8
Åland	AX	All postcodes	2	3

\* Deviations can arise within certain postcode areas.  
 Contact your local DB Schenker office for details of lead times

\*\* Surcharge SEK 200 per consignment

# World

**It is now just as easy to send parcels anywhere in the world as it is in Sweden. We offer a global parcel network providing simple, secure transport for you and your customers.**

**Maximum weight:** 30 kg/parcel and maximum 99 kg/shipment.

**Volume:** Maximum volume/shipment is 0.36 m<sup>3</sup> (1 m<sup>3</sup> = 280 kg).

**Maximum measurements:** Maximum length/parcel 2.0 m. Length + circumference may not exceed 3.0 m

**Minimum measurements:** Transport labels must fit fully on the top of the parcel, and the height of the parcel must be at least 20 mm.

**Heavy Parcel:** For items heavier than 20 kg actual weight a surcharge will be applied. We recommend, when possible, to split heavy items into smaller parcels under 20 kg.

**Non machine sortable:** In the case a parcels length exceeds 1,4 m or by other reason is deemed not suitable to be sorted by parcel sorting machine, an additional fee for non machine sortable is charged.

**Exceeded product conditions:** For parcels/shipments exceeding the above stated maximum measurements and weight limits, an additional fee is charged (see p. 15). DB Schenker has no obligation to distribute goods exceeding the above product conditions, and DB Schenker therefore reserves the right to handle such goods in a different way than as stated in these special terms.

**Multi-parcel consignments:** Shipments with more than one parcel will be charged according to the minimum freight weight of 20 kg. For shipments up to 99 kg, with more than 5 parcels, a parcel supplement of SEK 30/parcel will be charged from and including the 6th parcel.

**Freight calculation:** Zone pricing applies (see price list)

**Freight haulage weight:** Freight is calculated based on the freight haulage weight, i.e. the higher of the actual weight or the volumetric weight.

**Volume calculation:** The volumetric weight is calculated by multiplying the total volume of the shipment expressed in cubic meters with 280 kg.

**Timetable:** The timetable shows the countries in which we operate around the world (see table on pages 13–14). For distribution of larger consignments and to countries other than those listed in the timetable, contact the DB Schenker Air & Ocean Division.

**Distribution:** The transport times stated in the Zone division on pages 12–13, apply from Swedish postcode areas 10000–61999 and 63000–79999. From other postcode areas, there is one (1) extra transport day.

**Exceptions:** It is not possible to transport to countries subject to an embargo or other international trade barrier. Updated information regarding unlisted countries is available from your local DB Schenker office.

**Export documents and Customs clearance service:** In the case of transport to a third country, a commercial invoice, issued at least in duplicate, must be enclosed together with the documentation stipulated by the customs authority. Official regulations contain specific documentary requirements, which among other things include the following information:

- Details of the consignor and consignee
- Description of the goods and their value
- Country of origin
- Information about customs and VAT liability at the destination.

By booking of transport the consignee's VAT number must be given.

For transports Combiterms 2020 (0010 – CIP and 0018 – DAP) - Delivered At Place will be applied in accordance with Combiterms 2020 between the Customer and DB Schenker irrespective of the delivery terms agreed between the seller and the buyer.

The consignments can only be booked as consignor freight.

**Terms and Conditions of Transport:** The Montreal Convention applies to international parcel consignments outside Europe. In the event of damaged or lost parcels, the maximum compensation payable under the Montreal Convention for goods affected is 19 SDR/kg (approximately SEK 250/kg).

**Extra goods insurance:** If the value of the consignment exceeds the compensation level according to the Montreal Convention, it is recommended that extra goods insurance be taken out through DB Schenker in conjunction with booking.

**Stamping of a Certificate of origin:** SEK 610  
Export declaration and customs clearance are included in the freight quotations.





**Service restrictions:** The highest permitted value per parcel is USD 50,000 or the equivalent amount in local currency. The highest permitted value or declared value per parcel for watches and jewelry (with the exception of trinkets<sup>1</sup>) is USD 500 or the equivalent amount in local currency.

\* *Oäkta smycken och klockor: smycken och klockor vars detaljhandelspris är lägre än USD 150 per artikel och som inte innehåller ädelmetaller och ädelstenar.*

**COD** – Cash On Delivery is not available. If there is delivery information about COD on the parcel note or transport document this is not regarded as an instruction to collect COD amounts in those cases.

**Private persons:** a consignment to a private person is delivered as a home delivery. All consignments to private persons must include the recipients cellphone and/or home phone number and email. Local distribution agreements applies. National or local customs regulation may apply.

**Fuel and currency surcharges** are payable and adjusted continuously. For the current level, see [www.dbschenker.com/se](http://www.dbschenker.com/se)

**Supplementary conditions:** All goods must be packed so that they can withstand normal machine sorting. Fragile goods, liquids and paint must be packed in packaging approved by Förpackningskonsult\*, see opposite page, and marked with a special "Fragile goods" label. Vessels containing liquids must also be embedded in an appropriate absorbent material.

**The following goods may not be transported as**

**DB SCHENKER | parcel crossborder:** Dangerous goods, (not even limited quantities), weapons and ammunition, valuables, alcohol, tobacco products or tobacco related products, live plants, live or dead animals, heated transport, perishable goods, refrigerated and frozen goods. Dry ice (UN1845) and substances presenting a risk of asphyxiation when used for cooling or conditioning purposes (such as dry ice (UN1845) or nitrogen, refrigerated liquid (UN1977) or argon, refrigerated liquid (UN1951)) are not allowed to be sent as **DB SCHENKER | parcel crossborder**.

**Exceptions**, see DB Schenker's Terms and Conditions of Transport ('1.4 Special rules').

Price in SEK per consignment

Countries – see Zone division					
Maximum weight	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
1 kg	1 237	1 296	1 408	1 526	1 693
3 kg	1 545	1 559	1 750	1 928	2 149
5 kg	1 744	1 749	2 024	2 262	2 531
7 kg	1 921	1 941	2 222	2 518	2 913
9 kg	2 365	2 394	2 680	3 040	3 546
12 kg	2 510	2 587	2 888	3 285	3 883
15 kg	2 646	2 789	3 115	3 536	4 178
20 kg	3 390	3 677	4 088	4 608	5 576
30 kg	4 223	4 781	5 319	6 178	7 782
40 kg	6 043	7 008	7 881	9 250	11 615
60 kg	7 214	8 611	9 802	11 616	14 431
80 kg	10 451	12 760	14 684	17 598	21 944
99 kg	12 592	15 909	17 831	21 438	26 816

## Zone division – World

Country	Country code	Zone	Transport-time (days)	Country	Country code	Zone	Transport-time (days)
Albania	AL	7	3	Dutch Antilles	AN	7	6
Algeria	DZ	8	3	Ecuador	EC	7	5
American Samoa	AS	8	8	Egypt	EG	7	3
Angola	AO	8	5	El Salvador	SV	7	7
Anguilla	AI	7	4	Equatorial Guinea	GQ	8	8
Antigua	AG	7	4	Eritrea	ER	8	6
Argentina	AR	7	4	Ethiopia	ET	8	4
Armenia	AM	7	4	Faroe Islands	FO	4	10
Aruba	AW	7	5	French Guyana *)	GF	7	5
Australia	AU	6	4	Gabon	GA	8	4
Azerbaijan	AZ	7	3	Gambia	GM	8	7
Bahamas	BS	7	4	Georgia	GE	7	3
Bahrain	BH	7	3	Ghana	GH	8	4
Bangladesh	BD	7	5	Granada	GD	7	6
Barbados	BB	7	5	Greenland	GL	4	13
Barbuda (Antigua)	AG	7	4	Guadeloupe *)	GP	7	7
Belarus	BY	7	5	Guam	GU	8	5
Belize	BZ	7	6	Guatemala	GT	7	5
Benin	BJ	8	5	Guernsey	GG	4	3
Bermuda	BM	7	5	Guinea	GN	8	5
Bolivia	BO	7	4	Guyana	GY	7	5
Bonaire (Dutch Antilles)	AN	7	6	Haiti	HT	7	5
Bosnia-Herzegovina	BA	7	4	Honduras	HN	7	4
Botswana	BW	8	7	Hong Kong	HK	6	3
Brazil	BR	7	4	Iceland	IS	4	2
British Virgin Islands	VG	7	6	India	IN	7	3
Brunei	BN	7	6	Indonesia	ID	6	4
Burkina Faso	BF	8	5	Iraq	IQ	7	5
Burundi	BI	8	6	Israel	IL	7	5
Cambodia	KH	8	5	Ivory Coast	CI	8	4
Cameroon	CM	8	3	Jamaica	JM	7	5
Canada	CA	5	3	Japan	JP	6	3
Cape Verde Islands	CV	8	8	Jordan	JO	7	6
Cayman Islands	KY	7	5	Kazakhstan	KZ	7	5
Central African Republic	CF	8	7	Kenya	KE	8	4
Chad	TD	8	5	Kyrgyzstan	KG	7	6
Chile	CL	7	4	Kuwait	KW	7	3
China	CN	6	3	Laos	LA	8	7
Colombia	CO	7	5	Lebanon	LB	7	4
The Comoros	KM	8	5	Lesotho	LS	8	5
Congo Brazzaville	CG	8	7	Liberia	LR	8	3
Congo, Democratic Republic	CD	8	5	Libya	LY	8	3
Costa Rica	CR	7	4	Macau	MO	7	5
Curacao (Dutch Antilles)	AN	7	6	Makedonia	MK	7	3
Djibouti	DJ	8	4				
Dominica	DM	7	8				
Dominican Republic	DO	7	4				

Local variations in transport times and distribution service times may occur in remote areas in different countries.

\*) Only an export invoice is required.



**SCHENKER**

Country	Country code	Zone	Transport-time (days)
Madagascar	MG	8	5
Malawi	MW	8	3
Malaysia	MY	6	3
Maldives	MV	7	6
Mali	ML	8	5
Marocco	MA	8	2
Martinique *)	MQ	7	6
Mauritania	MR	8	5
Mauritius	MU	8	4
Mayotte	YT	8	5
Mexico	MX	5	4
Micronesia	FM	8	9
Moldavia	MD	7	4
Mongolia	MN	7	4
Montenegro	ME	7	4
Montserrat	MS	7	7
Mozambique	MZ	8	5
Namibia	NA	8	4
Nepal	NP	7	5
Nevis (St Kitts)	KN	7	7
New Caledonia	NC	8	7
New Zealand	NZ	7	6
Nicaragua	NI	7	3
Niger	NE	8	6
Nigeria	NG	7	4
Oman	OM	7	3
Pakistan	PK	8	5
Panama	PA	8	5
Paraguay	PY	7	5
Peru	PE	7	4
Philippines	PH	6	3
Puerto Rico	PR	5	3
Qatar	QA	7	3
Réunion *)	RE	8	3
Rota (North Marianas)	MP	8	6
Rwanda	RW	8	5
Saba (Dutch Antilles)	AN	7	6
Saint Barthélémy / Saint Barths (Guadeloupe)	GP	7	4
Saint Croix (US Virgin Islands)	VI	7	5
Saint Eustatius (Dutch Antilles)	AN	7	6
Saint John (US Virgin Islands)	VI	7	5
Saint Kitts & Nevis	KN	7	7
Santa Lucia	LC	7	5

Country	Country code	Zone	Transport-time (days)
Saint Maarten (Dutch Antilles)	AN	7	6
Saint Thomas (US Virgin Islands)	VI	7	5
Saint Vincent & the Grenadines	VC	7	6
Saint-Martin (Guadeloupe)	GP	7	5
Saipan (North Marianas)	MP	8	6
Saudi Arabia	SA	7	3
Senegal	SN	8	3
Serbia	RS	7	4
Seychelles	SC	7	3
Sierra Leone	SL	8	7
Singapore	SG	6	3
South Africa	ZA	7	3
South Korea	KR	6	3
Sri Lanka	LK	7	5
Surinam	SR	7	7
Swaziland	SZ	8	5
Tahiti (French Polynesia)	PF	8	5
Taiwan	TW	6	3
Tajikistan	TJ	7	5
Tanzania	TZ	8	5
Thailand	TH	6	3
Tinian (North Marianas)	MP	8	6
Togo	TG	8	4
Tortola (British Virgin Islands)	VG	7	6
Trinidad & Tobago	TT	7	5
Tunisia	TN	8	4
Turks & Caicos Islands	TC	7	4
Uganda	UG	8	5
Union Island (St Vincent & the Grenadines)	VC	7	6
United Arab Emirates	AE	7	3
Uruguay	UY	7	4
USA	US	5	3
US Virgin Islands (US)	VI	7	5
Uzbekistan	UZ	7	4
Venezuela	VE	7	5
West Samoa	WS	8	7
Vietnam	VN	8	6
Virgin Gorda (British Virgin Islands)	VG	7	6
Yemen	YE	7	6
Zambia	ZM	8	4
Zimbabwe	ZW	8	4

Local variations in transport times and distribution service times may occur in remote areas in different countries.

\*) Only an export invoice is required.

# Options and charges

	Domestic	Norway	Finland	Europe	World
		Åland			
<b>Options</b>					
Express	•				
Goods insurance	•	•	•	•	•
Collect at Terminal, SEK 50/consignment	•				
Consignee freight/Other freight-payer: SEK 45/consignment	•				
POD SEK 75/consignment	•	•	•	•	•
<b>Pre-Notice delivery</b>	•				
Pre-Notice delivery via SMS or e-mail. SEK 0/consignment					
<b>Charges</b>					
<b>Location surcharge</b> A location surcharge is payable for certain locations. SEK 35/consignment	•				
<b>City surcharge</b> There is a surcharge for consignments to Gothenburg, SEK 8 per consignment, and to Stockholm, SEK 12 per consignment.	•				
<b>Distribution surcharge</b> A location surcharge is payable for certain locations. SEK 10/consignment	•				
<b>Extra distribution</b> When delivery could not take place because the consignee was unavailable the consignor is charged. Minimum amount SEK 99/ consignment.	•	•			
<b>Invoice charge</b> The customer is charged: Paper invoice SEK 100/invoice PDF-invoice SEK 40/invoice EDI-invoice SEK 40/invoice EDI-invoice via third party SEK 40/invoice	•	•	•	•	•
<b>Incomplete or incorrect transport instructions</b> The charge for incomplete or incorrect transport documents/information, as well as incorrect or incorrectly submitted EDI information and for printing out documents, is SEK 260/consignment.	•	•	•	•	•
<b>Collection</b> If there are fewer than five (5) consignments to be collected on the same occasion, there is a collection charge (unless collected at the same time as <b>DB SCHENKER   system Domestic</b> ). SEK 75 per collection.	•	•	•	•	•
<b>Uncollected parcels</b> Parcels that remain uncollected for more than three (3) days after pre advice will be subject to a storage charge from day four (4): 1-29 kg SEK 110/consignment per day 30-99 kg SEK 140/consignment per day	•	•			
<b>Heavy Parcel</b> For items heavier than 20 kg actual weight a surcharge will be applied. SEK 75/consignment	•	•	•	•	•
<b>Non machine sortable</b> A fee will be charged for extra handling of shipments/parcels exceeding a maximum length of 1.4 metres or by other reason is deemed not suitable to be sorted by parcel sorting machine. SEK 140/consignment	•	•	•	•	•
<b>Multi-parcel fee</b> Multi-parcel consignments to Finland, Norway and Åland will be charged with an additional fee per parcel, apart from the general product conditions. SEK 250 per parcel.		•			
<b>Exceeded product conditions</b> Consignments or parcels exceeding the maximum weight, length and/or circumference, are subject to a charge of SEK 415 per consignment/ parcel.	•	•	•	•	•
<b>Submission at parcel shop</b> Shipments submitted at a parcel shop are charged with SEK 15 per item.	•	•	•	•	•
<b>Amended disposal</b> Applies in those cases where the consignor changes the transport instructions. SEK 250/consignment	•	•	•	•	•

Further information regarding Options, Supplementary Services and Charges is available in the Terms and Conditions of Transport, see [www.dbschenker.com/se](http://www.dbschenker.com/se)

# Deliveries to private persons - Domestic

**DB SCHENKER | parcel** offers three delivery alternatives to private individuals and small businesses  
– via Parcel Shop, parcelbox or home.

DB Schenker must receive a correct transport order containing all necessary details. Place your order via your TA/system supplier or via [www.dbschenker.com/se](http://www.dbschenker.com/se)

**Parcel Shops** are mainly located where people live or work. Parcels are collected by the consignee at one of the approximately 1,600 DB Schenker Parcel Shops. The service offers flexibility regarding when and where the parcel can be collected. It could be from the Parcel Shop near your place of work or perhaps the one near your house in the country – you decide. The service is ideal for e-business/ mail-order customers where simplicity in handing returns and COD is an obvious element.

DB Schenker collaborates with iBoxen and delivers parcels to iBoxens parcel boxes. The parcel boxes are placed outdoors in residential areas. They are available 24/7 – the consignees can pick up their parcels at their convenience. We deliver to parcel boxes every weekday.

There could be local deviations. For sparsely populated locations the distance is greater to the nearest Parcel Shop. A list of Parcel Shops can be found at [www.dbschenker.com/se](http://www.dbschenker.com/se)

**Pre advice:** Pre advice takes place by text message, e-mail, letter or telephone. The choice of pre advice method could differ from one service to another. For further information see the respective service on the following pages.

**Collection:** Parcels are collected following booking at your nearest DB Schenker office. For bookings made after 12.00 parcels are collected the following delivery day. When less than five consignments are collected on the same occasion a collection charge is payable (unless other **DB SCHENKER | system** domestic are to be collected at the same time)\* items with a weight below 20 kg and with maximum dimensions corresponding those for **DB SCHENKER | parcel** Shop can also be submitted on any of **DB SCHENKER | parcel shops** for a fee of SEK 15 per item.

**Timetable:** The timetable in eSchenker contains the locations/postcode areas we serve as well as current transport times in Sweden.

**Distribution** takes place through the **DB SCHENKER | parcel** network, comprising some 1,600 Parcel Shops. Parcel Shops are mainly small stores and filling stations. Our network of Parcel Shops can be seen on our website [www.dbschenker.com/se](http://www.dbschenker.com/se).

**City surcharge:** There will be a city surcharge for consignments to Gothenburg and Stockholm. Does not apply to deliveries via parcel shops or parcel boxes.



**Return flow:** By using a prepaid return label the consignee can return a parcel to the consignor by handing the parcel in at any parcel Collection Point (applies only to Collection Point deliveries and deliveries to parcel box.) The cost is shown in the agreed price list. The return flow leaves the parcel Collection Points on each day stated in the timetable although with extra lead time for handling returned parcels.

**Supplementary conditions:** All goods must be packed so that they can withstand normal machine sorting. Fragile goods, liquids and paint should be packed in packaging approved by Förpackningskonsult\* and marked with a special "Fragile goods" label. Vessels containing liquids must also be embedded in an appropriate absorbent material. Limited quantities must be packed and labelled according to the requirements set out in ADR-s, Chapter 3.4.

**The following goods may not be transported as**  
**DB SCHENKER | parcel:** Dangerous goods (although permitted in limited quantities with the exception of explosive substances, class I (except UN0014 cartridges for tools), and corrosive substances, class 8, according to ADR-s, which may under no circumstances be transported using **DB SCHENKER | parcel**), weapons and ammunition, valuables, alcohol, tobacco products, live plants, live or dead animals, heated transport, refrigerated and frozen goods. Exceptions, see section 1.4 in the Terms and Conditions of Transport.

Dry ice (UN1845) and substances presenting a risk of asphyxiation when used for cooling or conditioning purposes (such as dry ice (UN1845) or nitrogen, refrigerated liquid (UN1977) or argon, refrigerated liquid (UN1951)) are not allowed to be sent as **DB SCHENKER | parcel**.

**Security:** Before a parcel is handed over the consignee must confirm his/her identity. A parcel can be handed over to a person other than the consignee stated in the address if the person collecting can produce the consignee's identification or their own identification.

# DB SCHENKER | parcel – Parcel Shop

**With the Parcel Shop service, we send goods to private persons and small companies in Sweden. The consignee decides when and where delivery will take place. We have around 1 600 Parcel Shops points to choose from.**

**Weight:** The maximum weight is 20 kg per parcel.

**Number of parcels per consignment:** Only one parcel per consignment.

**Maximum measurements:** Maximum length/parcel 1.8 m. Length + circumference may not exceed 3.0 m

**Volume:** Maximum volume is 0.25 m<sup>3</sup>

**Minimum measurements:** Transport labels must fit fully on the top of the parcel, and the height of the parcel must be at least 20 mm.

**Heavy Parcel:** For items heavier than 20 kg actual weight a surcharge will be applied. We recommend, when possible, to split heavy items into smaller parcels under 20 kg.

**Non machine sortable:** In the case a parcels length exceeds 1,4 m or by other reason is deemed not suitable to be sorted by parcel sorting machine, an additional fee for non machine sortable is charged.

**Exceeded product conditions:** For parcels/shipments exceeding the above stated maximum measurements and weight limits, an additional fee is charged (see p. 20).

DB Schenker has no obligation to distribute goods exceeding the above product conditions, and DB Schenker therefore reserves the right to handle such goods in a different way than as stated in these special terms.

**Freight haulage weight:** Freight is calculated based on the freight haulage weight, i.e. the higher of the actual weight or the volumetric weight.

**Volume calculation:** The volumetric weight is calculated by multiplying the total volume of the shipment expressed in cubic metres with 280 kg.

**Invoicing:** The minimum charge per invoice is SEK 150.

**Advice to consignee:** Notifications/advice to consignees are primarily sent via sms or email.

In cases where an SMS notification cannot be sent due to incorrect information, a letter notification is sent. For letter notifications, a fee of SEK 30 per notification is added.

**Pick-up of parcels** takes place over the counter or via the Parcel Shop's box-solution.

**Uncollected parcels** are returned to the consignor 14 days after arrival at the Collection Point and is charged SEK 39 plus shipping cost. When the consignor is a private individual, the parcel is returned to the sending collection point.

## NSAB 2015 and Terms and Conditions of Transport:

All transport movements are carried out according to the DB Schenker Terms and Conditions of Transport and the Nordic Association of Freight Forwarders General Conditions for Transport, Forwarding and Warehousing (NSAB 2015).

## Options for Parcel Shop

### COD

COD amounts and the bank giro number should be written in the relevant box on the transport document in conjunction with registration/booking. The maximum COD amount is SEK 25,000.

Price in SEK per consignment throughout Sweden, including text messages or e-mail pre advice, Zone 1

Volume calculated			
Maximum weight kg*	Standard	Maximum weight kg	Standard
1 kg	137	30 kg	408
3 kg	158	40 kg	483
5 kg	180	50 kg	553
7 kg	208	60 kg	619
9 kg	240	70 kg	704
12 kg	268		
15 kg	300		
20 kg	367		

\*Actual or volume calculated weight

**A fuel surcharge** is payable and adjusted continuously. For the current level, see [www.dbschenker.com/se](http://www.dbschenker.com/se)

## Adaptation potential

Anpassning	Beskrivning
Tracking, integration	The potential for a customer to integrate tracking into the customer's own business system or webshop
Collection Point network, interface	Possibility for the customer to integrate a module to select or search for a Collection Point in its own web solution or webshop
Cash on delivery, COD	SEK 100/consignment



# DB SCHENKER | parcel – Parcel Box

**DB Schenker collaborates with iBoxen and deliver parcels to iBoxens outdoor delivery boxes. It enables us to offer a convenient service with an efficient last mile distribution.**

The delivery boxes are placed outdoors in residential areas or location where many people pass by daily and are a convenient alternative to home deliveries. They are available 24/7 – the consignees can pick up their parcels around the clock. We deliver to parcel boxes every weekday.

**Weight:** The maximum weight is 20 kg per parcel. \*

**Number of parcels per consignment:** Only one parcel per consignment.

**Maximum measurements:** Length 0,58 m, Width 0,46 m, Height 0,33 m.

**Volume:** Maximum volume is 0.09 m<sup>3</sup>

**Minimum measurements:** Transport labels must fit fully on the top of the parcel, and the height of the parcel must be at least 20 mm.

If we are not able to deliver to a parcel delivery box the consignment will be redirected to nearest parcel shop.

**Non machine sortable:** In the case a parcels length is not suitable to be sorted by parcel sorting machine, an additional fee for non machine sortable is charged.

**Exceeded product conditions:** For parcels/shipments exceeding the above stated maximum measurements and weight limits, an additional fee is charged (see p. 20).

DB Schenker has no obligation to distribute goods exceeding the above product conditions, and DB Schenker therefore reserves the right to handle such goods in a different way than as stated in these special terms.

**Freight haulage weight:** Freight is calculated based on the freight haulage weight, i.e. the higher of the actual weight or the volumetric weight.

**Volume calculation:** The volumetric weight is calculated by multiplying the total volume of the item expressed in cubic metres with 280 kg.

**Invoicing:** The minimum charge per invoice is SEK 150.

**Notification:** The consignees will be notified via text and email - it is mandatory to submit mobile phone number and email address. Reminders to pick up uncollected parcels are sent after 24 and 48 hours by text message

**Uncollected parcels** are returned to the consignor 4 days after arrival at the Parcel box and is charged SEK 39 plus shipping cost. When the consignor is a private individual, the parcel is returned to the sending collection point.

## NSAB 2015 and Terms and Conditions of Transport:

All transport movements are carried out according to the DB Schenker Terms and Conditions of Transport and the Nordic Association of Freight Forwarders General Conditions for Transport, Forwarding and Warehousing (NSAB 2015).

Price in SEK per consignment throughout Sweden, including text messages pre advice.

Maximum weight kg*	
1 - 20 kg	100 kr

\*Actual weight

A **fuel surcharge** is payable and adjusted continuously. For the current level, see [www.dbschenker.com/se](http://www.dbschenker.com/se)

## Adaptation potential

Anpassning	Beskrivning
Tracking, integration	The potential for a customer to integrate tracking into the customer's own business system or webshop
Parcel Box, interface	Possibility for the customer to integrate a module to select or search for a Collection Point in its own web solution or webshop

# DB SCHENKER | parcel home

## DB SCHENKER | parcel home is as safe, simple way of delivering goods to private persons in Sweden.

The specific terms and conditions that apply to **DB SCHENKER | parcel home** are stated below. Otherwise, the same terms and conditions apply as stated on page 15.

**Maximum weight:** 30 kg/parcel and maximum 99 kg/consignment.

**Volume:** Maximum volume/consignment is 0.36 m<sup>3</sup> (1m<sup>3</sup>=280kg)

**Maximum measurements:** Maximum length/parcel 2.0 m. Length + circumference may not exceed 3.0 m

**Minimum measurements:** Transport labels must fit fully on the top of the parcel, and the height of the parcel must be at least 20 mm.

**Non machine sortable:** In the case a parcels length exceeds 1,4 m or by other reason is deemed not suitable to be sorted by parcel sorting machine, an additional fee for non machine sortable is charged.

**Exceeded product conditions:** For parcels/consignment exceeding the above stated maximum measurements and weight limits, an additional fee is charged (see p. 20).

DB Schenker has no obligation to distribute goods exceeding the above product conditions, and DB Schenker therefore reserves the right to handle such goods in a different way than as stated in these special terms.

**Multi-parcel consignments:** Shipments with more than one parcel will be charged according to the minimum freight weight of 20 kg. For shipments with more than 5 parcels, a parcel supplement of SEK 15/parcel will be charged from and including the 6th parcel.

**Freight calculation:** Pricing for Zone 1 applies with the supplemental fees stated below based on the chargeable weight of the consignment.

**Freight haulage weight:** Freight is calculated based on the freight haulage weight, i.e. the higher of the actual weight or the volumetric weight.

**Volume calculation:** The volumetric weight is calculated by multiplying the total volume of the shipment expressed in cubic metres with 280 kg.

**Delivery and notification:** Home delivery is offered with three different service levels. Daytime without notification and acknowledgement, daytime with notification and acknowledgement and evenings with notification and acknowledgement. For the delivery alternatives with notification, notification is by SMS or e-mail or phone. Accordingly, the recipient's phone or mobile number where the recipient can be reached must always be provided. Evening delivery is offered for selected post codes which can be found in eSchenker.

**Delivery and notification:** Parcel home inkluderar alltid avisering, denna sker i första hand via SMS alternativt via e-post om mobilnummer saknas. Därför måste mottagarens mobilnummer alltid uppges. Leverans kvällstid erbjuds på utvalda postnummer, det framgår i aviseringssportalen för mottagaren om möjlighet till kvällsleverans finns. Alla övriga områden distribueras dagtid mellan 07.00- 17.00

**Extra goods insurance:** In the case of high-value goods, extra goods insurance ought to be taken out through DB Schenker. This is ordered when booking transport. This does not apply to the service Home – Daytime (without pre advice and a receipt).

Prices and complete information for Options and Supplementary services and charges are available on page 20 and in the Terms and Conditions of Transport, in the Options and Supplementary services and charges chapter.

**NSAB 2015 and Terms and Conditions of Transport:** All transport is performed according to DB Schenker's Terms and Conditions of Transport and the General Conditions for Transport, Forwarding and Warehousing of the Nordic Association of Freight Forwarders (NSAB 2015).

**The Home – Daytime** service comprises delivery without pre advice or proof of delivery. This service does not cover limited quantities of dangerous goods. Liability for any goods that may disappear following delivery rests entirely with the consigning customer.

**Note:** Tjänsterna parcel -Hem Dag, Hem Dag med avisering och Kväll med avisering kommer att utgå i februari 2026 och ersätts med **DB SCHENKER | parcel home**.

Price in SEK per consignment throughout whole of Sweden, Zone 1

Maximum weight	DB SCHENKER   parcel home
1 kg	169
3 kg	189
5 kg	212
7 kg	241
9 kg	274
12 kg	304
15 kg	337
20 kg	407
30 kg	451
40 kg	527
60 kg	670
80 kg	823
99 kg	979

In the case of a parcel weighing in excess of 30 kg or for larger consignments (several parcels) up to 2 500 kg,

**DB SCHENKER | system home** can be used.

**A fuel surcharge** is payable and adjusted continuously. For the current level, see [www.dbschenker.com/se](http://www.dbschenker.com/se)

# DB SCHENKER | parcel – Parcel Shop Return

**DB Schenker parcel shop return provides for an effective returns process. Your recipients can return parcels via any of DB Schenkers parcel shops, regardless if the parcel have been delivered to a parcel shop, to a box or as a home delivery. With options to create QR image the return sender is given the opportunity to print their transport label at our parcel shops.**

**Weight:** The maximum weight is 20 kg per parcel.

**Number of parcels per consignment:** Only one parcel per consignment.

**Maximum measurements:** Maxlängd/kolli: 1,8 m. Längd + omkrets får högst vara 3,0 m.

**Volume:** Maximum volume is 0.25 m<sup>3</sup>

**Minimum measurements:** Transport labels must fit fully on the top of the parcel, and the height of the parcel must be at least 20 mm.

**Non machine sortable:** In the case a parcels length is not suitable to be sorted by parcel sorting machine, an additional fee for non machine sortable is charged.

DB Schenker has no obligation to distribute goods exceeding the above product conditions, and DB Schenker therefore reserves the right to handle such goods in a different way than as stated in these special terms.

**Freight haulage weight:** Freight is calculated based on the freight haulage weight, i.e. the higher of the actual weight or the volumetric weight.

**Volume calculation:** The volumetric weight is calculated by multiplying the total volume of the item expressed in cubic metres with 280 kg.

**Invoicing:** The minimum charge per invoice is SEK 150.

**NSAB 2015 and Terms and Conditions of Transport:**

All transport movements are carried out according to the DB Schenker Terms and Conditions of Transport and the Nordic Association of Freight Forwarders General Conditions for Transport, Forwarding and Warehousing (NSAB 2015).

## Options for Parcel Shop Return

### QR Code return on demand API

The recipient (return sender) receives a QR code image instead of a physical transport label. The customer retrieves the QR code image via API and distributes it to the recipient. The return sender can display the QR code at any DB Schenker parcel shop to prints the transport label.

### QR Code return on demand E-mail

The recipient (return sender) receives a QR code image instead of a physical transport label. DB Schenker shares the QR code image directly with the return sender via email. The return sender can display the QR code at any DB Schenker parcel shop to prints the transport label.

When printing the labels, a print fee of 4 SEK / printed label will be debited.

**DB SCHENKER | parcel shop return** is priced and invoiced according to **DB SCHENKER | parcel ombud**-tariffs.

# DB SCHENKER | parcel – Parcel Shop Europe

**With the Parcel Shop Europe service you can send goods to private persons and small companies to several European countries. The consignee chooses Parcel Shop individually and when to collect the parcel.**

**Weight:** The maximum weight is 20 kg per parcel.

**Number of parcels per consignment:** Only one parcel per consignment.

**Maximum measurements:** Max length 2 m. Max width 80 cm. Max height 60 cm. Length + circumference may not exceed 3.0 m

Different measurements apply in some countries, see Zone Division.

**Volume:** Maximum volume is 0.25 m<sup>3</sup>

**Minimum measurements:** Transport labels must fit fully on the top of the parcel, and the height of the parcel must be at least 20 mm.

**Non machine sortable:** In the case a parcels length exceeds 1,4 m or by other reason is deemed not suitable to be sorted by parcel sorting machine, an additional fee for non machine sortable is charged.

**Exceeded product conditions:** For parcels/shipments exceeding the above stated maximum measurements and weight limits, an additional fee is charged (see p. 25)

DB Schenker has no obligation to distribute goods exceeding the above product conditions, and DB Schenker therefore reserves the right to handle such goods in a different way than as stated in these special terms.

**Freight haulage weight:** Freight is calculated based on the freight haulage weight, i.e. the higher of the actual weight or the volumetric weight.

**Volume calculation:** The volumetric weight is calculated by multiplying the total volume of the shipment expressed in cubic metres with 280 kg.

**Freight calculation:** Zone pricing applies (see price list)

**Invoicing:** The minimum charge per invoice is SEK 150.

**Timetable:** The timetable on page 23 shows the countries in which we operate

**Distribution:** We reach your consignees according to a fixed timetable (see zones and transport times in the table on page 23). Transport times apply from Swedish postcode areas 10000–61999 and 63000–79999. From other postcode areas, there is one (1) extra transport day.

**Advice to consignee:** Notifications/advice to consignee are primarily sent via email when the parcel has arrived at the Parcel Shop. By transport booking the email address to the consignee shall always be given. Storage time is in general 10 days. A reminder will be sent after 5 days if the parcel has not been collected.

In case of non collection the parcels will be returned to the sender 10 days after arrival (country specific rules apply) at the Parcel Shop. Shipping costs for the return will be charged.

**NSAB 2015 and Terms and Conditions of Transport:**

All transport movements are carried out according to the DB Schenker Terms and Conditions of Transport and the Nordic Association of Freight Forwarders General Conditions for Transport, Forwarding and Warehousing (NSAB 2015).

**Extra goods insurance:** If the value of the consignment exceeds the compensation level according to NSAB, it is recommended that extra goods insurance be taken out through DB Schenker in conjunction with the booking.

**Fuel and currency surcharges** are payable and adjusted continuously. For the current level see [www.dbschenker.com/se](http://www.dbschenker.com/se)

**Supplementary conditions:** All goods must be packed in such a way that they can withstand normal mechanical sorting and transport. Fragile goods, liquids and paint should be packed in packaging approved by Förpackningskonsult\* and marked with a special "Fragile goods" label. Vessels containing liquids should also be embedded in an appropriate absorbent material.

**The following goods may not be transported as**

**DB SCHENKER | parcel shop Europe:** Dangerous goods, (not even limited quantities), weapons and ammunition, valuables, alcohol, tobacco products or tobacco related products, live plants, live or dead animals, heated transport, perishable goods, refrigerated and frozen goods. Dry ice (UN1845) and substances presenting a risk of asphyxiation when used for cooling or conditioning purposes (such as dry ice (UN1845) or nitrogen, refrigerated liquid (UN1977) or argon, refrigerated liquid (UN1951)) are not allowed to be sent as

**DB SCHENKER | parcel.**

Price in SEK / consignment

Countries, see Zone division		
Maximum weight	Zone 2	Zone 3
1 kg	307	475
3 kg	374	549
5 kg	437	616
7 kg	497	673
9 kg	569	744
12 kg	625	793
15 kg	683	857
20 kg	751	921
30 kg	797	967
40 kg	865	1 095
50 kg	993	1 219
60 kg	1 202	1 433
70 kg	1 464	1 621

## Zone division – Parcel Shop Europe

Country	Country code	Post code	Zone	Transport time (days)	Storage Time (days)	Measurements
Austria	AT	All postcodes	3	3	Standard	Standard
Belgium	BE	All postcodes	2	3	Standard	Standard
Bulgaria	BG	All postcodes	3	4	Standard	Standard
Croatia	HR	All postcodes	3	6	5	Standard
Czech Republic	CZ	All postcodes	2	3	5	100x60x80
Denmark	DK	All postcodes	2	2*	7	Standard
France	FR	0-03, 05, 07-08, 10, 13-14, 17, 18, 21-22, 25-28, 30, 34-39, 41-45, 49-63, 67-80, 84-86, 88-95, 99	3	3*	8	Max circumference 150 cm
		04, 06, 09, 11-12, 15-16, 19-20, 23-24, 29, 31-33, 40, 46-48, 64-66, 81-83, 87, 98	3	4*		
Germany	DE	All postcodes	2	2	Standard	Standard
Greece	GR	All postcodes	3	6-8	Standard	Standard
Hungary	HU	All postcodes	3	3	5	Standard
Italy	IT	00010-91000	3	3*	Standard	Length max 100 cm
		92000-98000	3	4*		
Luxemburg	LU	All postcodes	2	3	Standard	Standard
Netherlands	NL	All postcodes	2	3	Standard	Standard
Poland	PL	All postcodes	2	3	7	60x41x38
Portugal	PT	All postcodes	3	5-6*	7	Standard
Slovakia	SK	All postcodes	3	4	5	Standard
Slovenia	SL	All postcodes	3	4	5	Standard
Spain	ES	010-069, 080-508	3	4	7	Max circumference 150 cm
		Balearics (070-078)	3	5		

\* Deviations can arise within certain postcode areas.  
 Contact your local DB Schenker office for details of lead times

# DB SCHENKER | parcel home Crossborder

With **DB SCHENKER | parcel home crossborder**, you send parcels to private persons abroad in a safe, simple and fast way. The specific terms and conditions for the parcel home crossborder product are outlined below. In addition to these, the same conditions apply as on page 8 (Europe).

**Maximum weight:** 30 kg/parcel and maximum 99 kg/shipment.

**Volume:** Maximum volume/shipment is 0.36 m<sup>3</sup> (1 m<sup>3</sup> = 280 kg).

**Maximum measurements:** Maximum length/parcel 2.0 m, maximum width/parcel 80 cm and maximum height/parcel 60 cm. Length + circumference may not exceed 3.0 m

**Minimum measurements:** Transport labels must fit fully on the top of the parcel, and the height of the parcel must be at least 20 mm.

**Heavy Parcel:** For items heavier than 20 kg actual weight a surcharge will be applied. We recommend, when possible, to split heavy items into smaller parcels under 20 kg.

**Non machine sortable:** In the case a parcels length exceeds 1,4 m or by other reason is deemed not suitable to be sorted by parcel sorting machine, an additional fee for non machine sortable is charged.

**Exceeded product conditions:** For parcels/shipments exceeding the above stated maximum measurements and weight limits, an additional fee is charged (see p. 15).

DB Schenker has no obligation to distribute goods exceeding the above product conditions, and DB Schenker therefore reserves the right to handle such goods in a different way than as stated in these special terms.

**Multi-parcel consignments:** Shipments with more than one parcel will be charged according to the minimum freight weight of 20 kg. For shipments up to 99 kg, with more than 5 parcels, a parcel supplement of SEK 30/parcel will be charged from and including the 6th parcel.

**Freight calculation:** Zone pricing applies (see price list)

**Zone division and lead times:** see page 10

Local distribution agreements applies. National or local customs regulations may apply.

**Consignee directed deliveries:** By shipping to private persons, the consignee can direct the delivery as desired. The consignee can e.g. change day of delivery, direct to another delivery address, pick up at depot or choose to pick up the parcel at a parcel shop or parcel locker. All consignments to private persons must include the recipients phone number and email.

**Fuel and currency surcharges** are payable and adjusted continuously. For the current level see [www.dbschenker.com/se](http://www.dbschenker.com/se)

For information on what is not allowed to be transported as a **DB SCHENKER | parcel** and information regarding delivery terms and export handling, see page 8 (Europe).

Price in SEK / consignment

Countries, see Zone division		
Maximum weight	Zone 2	Zone 3
1 kg	327	495
3 kg	394	569
5 kg	457	636
7 kg	517	693
9 kg	589	764
12 kg	645	813
15 kg	703	877
20 kg	771	941
30 kg	817	987
40 kg	885	1 115
60 kg	1 013	1 239
80 kg	1 222	1 453
99 kg	1 484	1 641



**SCHENKER**

# Options and Charges

	Parcel Shop	Parcel shop return	Box	Parcel Home Domestic	Parcel Home Cross- border	Parcel Shop Europe
<b>Options</b>						
Pre advice/Notification Text message	•		•		•	
Pre advice Telephone						
Pre advice/Notification E-mail	•				•	•
Pre advice/Notification Letter	•					
COD	•					
POD SEK 75/item	•				•	•
Goods insurance	•		•	•	•	•
<b>Charges</b>						
<b>Invoicing charge</b> Paper invoice SEK 100 /invoice PDF-invoice SEK 40 /invoice EDI-invoice SEK 40 /invoice EDI-invoice via third party SEK 40/invoice	•	•	•	•	•	•
<b>Location surcharge</b> Location surcharge is payable at certain locations. SEK 35/consignment				•		
<b>City surcharge</b> There will be a city surcharge for consignments to Gothenburg and Stockholm. SEK 12/consignment				•		
<b>Distribution surcharge</b> Distribution surcharge is payable at certain locations. SEK 10/consignment				•		
<b>Extra distribution</b> When delivery could not take place because the consignee was unavailable, the consignee is charged. Minimum amount SEK 99/consignment.						
<b>Incomplete or incorrect transport instructions</b> The charge for incomplete or incorrect transport documents/information, as well as incorrect or incorrectly submitted EDI information and for printing out documents, is SEK 260/consignment.	•	•	•	•	•	•
<b>Collection</b> If there are fewer than five (5) consignments to be collected on the same occasion, there is a collection charge (unless collected at the same time as <b>DB SCHENKER   system</b> Domestic). SEK 75/occasion.	•		•	•	•	•
<b>Seasonal Surcharge</b> An additional fee for Seasonal Surcharge, from Monday week 47 to Friday week 2. Also applies to unclaimed and return parcels. SEK 4/consignment	•	•	•			
<b>Uncollected parcels – Parcel Shop/Box</b> A parcel returned to the consignor after the storage period has come to an end. Domestic: SEK 39 plus shipping cost. International: Shipping costs from return country.	•		•			•



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	Parcel Shop	Parcel shop return	Box	Home Daytime	Home Daytime with pre advice	Home Evening with pre advice	Parcel Shop Europe
<b>Uncollected parcels – Home</b> Parcels that remain uncollected for more than three (3) days after pre advice will be subject to a storage charge from day four (4): Domestic: 1 - 29 kg SEK 110/consignment per day 30 - 99 kg SEK 140/consignment per day					•		
International Shipping costs from return country							
<b>Exceeded product conditions</b> Consignments or parcels exceeding the maximum weight, length and/or circumference, are subject to a charge of SEK 415 per consignment/parcel.	•	•	•	•	•	•	
<b>Heavy parcel</b> For items heavier than 20 kg actual weight a surcharge will be applied. SEK 75/consignment				•	•		
<b>Non machine sortable</b> A fee will be charged for extra handling of shipments/parcels exceeding a maximum length of 1.4 metres or by other reason is deemed not suitable to be sorted by parcel sorting machine. SEK 140/consignment	•	•	•	•	•	•	
<b>Submission at parcel shop</b> Shipments submitted at a parcel shop are charged with SEK 15 per item. (Does not apply to return shipments for <b>DB SCHENKER   parcel shop</b> or <b>DB SCHENKER   parcel shop return</b> )	•		•	•	•	•	
<b>Amended disposal</b> Applies in those cases when the consignor changes the transport instructions. SEK 250/ consignment							
Changed storage time, parcel	•						
Changed COD amount	•						
Changed collection point	•						
Recall from collection point	•						

Further information regarding Options and Charges is available in the Terms and Conditions of Transport, see [www.dbschenker.com/se](http://www.dbschenker.com/se)