



**Our cluster France &
Maghreb gets fully
mobilized for
supporting
Morocco...**



Point of entry to Morocco by Air, Ocean and Land Transport



All supplies can be delivered up to final destination (within reach) provided the local receiving party has issued an import attestation that can be shown on request to authorities.

If not possible, same will be handled and dispatched through **Ben Guerir military base** and the army will then take over and solely carry out the deliveries to the Atlas villages.

Your DB SCHENKER points of contact:



Marrakech or Casablanca airport (larger capacity)

- Local Air operations manager: Hanane.benchekroun@dbschenker.com
- Local pricing contact: pricingoverseas@dbschenker.com



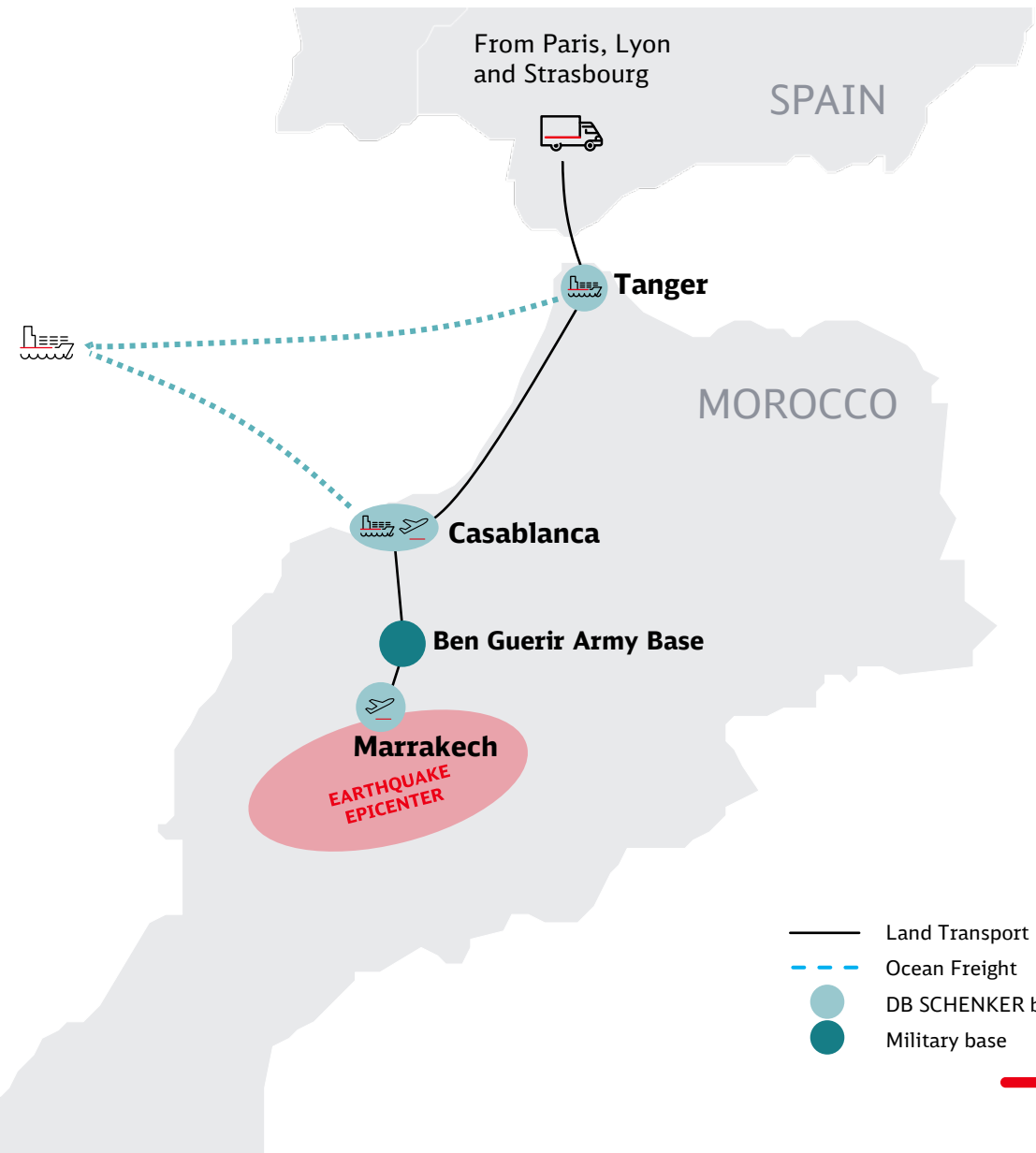
Port of Casablanca or Port of Tangiers

- Local Operations Manager Ocean: Najat.maidine@dbschenker.com
- Local pricing contact: pricingoverseas@dbschenker.com



Exit gateway: PARIS, LYON, STRASBOURG

- Local Moroccan operations manager Casablanca: soufiane.bourki@dbschenker.com
- Contact pricing gateway to France: fr.sm.lys.customerservice-lys-med@dbschenker.com



Administrative details for sending goods to Morocco



The transport part is considered the easiest. All following administrative details will be required prior shipping any goods to Morocco. Failing to do so would lead to having goods held in a bonded warehouse or at the port for a significant time, incurring hefty demurrage and storage charges that we will have to pass on.

Customs mandatory requirements for import

Firstly, all importers (including associations) must have :

- a **RC registered with Moroccan customs**
- **as well as an account on PORTNET (PORTNET)** to carry out a certain number of actions on the one-stop shop site.

Payment of duties and taxes

No general exemption from duties and taxes has been granted by customs for the import of humanitarian aid.

Associations identified by a dahir (law) have the possibility of obtaining exemption from duties and taxes.

[Les dons humanitaires](#)

All imports made for the benefit of an association that is not recognized as being of public utility are subject to duties and taxes except in the case of a duty-free voucher issued by [the Bureau de l'entraide nationale](#), the operational arm of the Ministry of Solidarity, Social Development, Equality and the Family.

Certificate of conformity

Many products are subject to a certificate of conformity in [accordance with the regulations](#) of the regulatory body responsible for the product in question.

Please note that some **certificates of origin must be issued in the country of origin** by a government-authorized body: [Applus-Fomento](#), [Bureau Veritas](#), [TUV Rheinland](#), [SGS Maroc](#) & [Intertek Labtest](#).

All imports of donations to Moroccan associations **are subject to the regulations of the relevant ministries** (MCI, ANRT, etc.). However, these ministries may endorse invoices relating to imports as an exemption. These stamped invoices are accepted by the Customs Administration ([link](#)).