Reliable, fast and flexible
Customized logistics and transport solutions for all industries

Around the world and just around the corner
We are wherever you need to go.

Want to know more?
Have a look!

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We tailor **logistics and transport solutions that fit like a second skin**

Do you wonder what we do at Schenker-Seino?

Put simply, we move goods.
All kinds of goods.
Throughout the world.

But that is not all!

We also store, pack, add value, report, track, optimize, consult, measure and much more. You see, explaining in short what we are actually doing is quite difficult.

When describing our services we often use the word “tailor-made”. And indeed, our work is quite similar to the work of a tailor. The tailor’s product is, roughly summarized, always the same: a piece of clothing. But the fabric, the cut, the style – all that differs from person to person. The final design must fit the user’s needs to make him or her feel comfortable and confident. To make the customer successful.

The same applies to us.
Our product is to deliver goods in time and in good condition. But logistics and transportation is more than moving things from A to B. It is the bottleneck of many businesses and a crucial factor for success.

Our mission is to find the solution that empowers our customers to concentrate on their core business. That helps them to work profitably, efficiently and - most important - to satisfy their own customers’ needs.

Therefore, our work always starts with listening to our customers. Why? Because we know that every shipment, every cargo and every situation is different. And the same applies to our customers’ requirements. For those who supply parts or equipment, transit times are crucial to keep their clients’ production chain moving. Customers with sensitive goods require primarily cautious handling and shipping data transparency. Again, others are looking for care-free end-to-end packages for their entire supply chain. And we can do all that.

Your benefits at a glance

► **No “one-fits-all” approach.** We tailor our services to your specific needs.
More than 140 years of experience in the global and over 50 years in the Japanese market enable us to respond to all of your logistics and transport requirements. No matter which company size or industry, we find the best possible solution.

► **Keep your costs low with competitive rates.**
Benefit from the buying power of the no. 3 in global air freight and the no. 3 in global ocean freight.

► **Secure space when others have to wait.**
We ship your cargo out even during peak times.

► **Have your cargo shipped fast and reliably.**
You have to work on a tight schedule? No problem for us. By combining all possible transport modes we find the fastest route to deliver your goods.

► **Always be up to date.**
Get real-time information about your shipments 24/7 via our e-tracking and tracing solution.

► **Tired of being given the roundabouts?**
Get one dedicated contact.
One person will respond to all your requirements with the utmost care - backed up by a network of about 520 colleagues in Japan and more than 68,300 employees worldwide.

Want to know more?
Give us a call! We are happy to find the best fit for you and your business.

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We combine the powers of two major logistics players to support your business

Schenker-Seino combines the dense global network and know-how of one of the world’s leading logistics providers, DB Schenker, with the domestic infrastructure of one of Japan’s major players in the trucking business, Seino Transportation.

DB Schenker

DB Schenker is the transportation and logistics division of Deutsche Bahn (German Railway). Based on revenues and performance, DB Schenker is one of the world’s leading global logistics provider.

With around 2,000 locations in all of the world’s most important economic regions, DB Schenker has a global network geared toward customer service, quality and sustainability. This success is owed primarily to the company’s employees, who place customer satisfaction and quality at the center of their work.

Seino Holdings / Seino Transportation

Seino Transportation covers all transportation related activities of Seino Holdings. The company started its operations in 1930 and its history is closely connected to the development of the trucking business in Japan.

Now, the company is one of the largest domestic transport companies in Japan and market leader in the less-than-truckload (LTL) segment.

In addition, it is specialized in commercial parcel transportation and has been successful in establishing a one-stop service by using state-of-the-art logistics systems to connect all parts of Seino’s strong network.

Over 50 years DB Schenker in Japan

- 1964: Opening of first Schenker delegation office in Japan
- 1979: Establishment of Japan Schenker (Joint venture between Schenker and M.O. Air)
- 1982: Licensed as NVOCC
- 1984: IATA certification
- 1996: Schenker increases its share in Japan Schenker to 60%
- 2002: Establishment of Schenker-Seino (60% Schenker, 40% Seino Transportation)
- 2007: Merger with BAX Global Japan
- 2014: 50 years DB Schenker in Japan: 510 employees, 19 offices and warehouses
Delivering cargo fast and in time is crucial for the success of many businesses. Consumer brands can strengthen their relationships with eagerly waiting customers by delivering their products in shortest time. Suppliers need to keep their customers’ production chains moving by sending parts and equipment timely. We understand the pressure and expectations behind every air shipment very well. Therefore, timeliness is not an empty promise for us. We make sure that your goods arrive within the agreed time frame.

Your benefits at a glance

- **Keep your costs reasonable** with competitive rates and clear price structures.
- **Get space** even for last-minute shipments.
- **Don’t worry**. Your goods are in the best hands and fly with reliable carriers only.
- **Always be up-to-date** with track and trace 24/7.
- **Leave everything to us**. Whether airport-to-airport, door-to-door or something in between, we flexibly adjust our services to your requirements.
- **Be flexible**. We do not place any weight or size restrictions on your cargo.
- **Manage complex customs procedures** by relying on our in-house experts.

Fast, faster, fastest – For every schedule the right air freight solution

Our three core products are designed to respond precisely to your requirements.

**DB SCHENKER jetcargo first**

Our express product for consignments that can’t wait. Your goods fly with first-class carriers and arrive within a defined time window with the shortest transit time.

**DB SCHENKER jetcargo business**

Our standard product for speedy consignments. First-class carriers transport your cargo and ensure an arrival within an agreed time frame.

**DB SCHENKER jetcargo economy**

The ideal product if you need to balance cost and transit time.

Not sure which option would be best for you? Contact us. We are happy to find the perfect solution for you.

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Our three core products are designed to respond precisely to your requirements. In addition, we offer a variety of products and services tailored to your industry.

**Customized products**

- Charter
- Onboard courier
- Special product groups, e.g. dangerous goods

**Services for various industries**

- Aeroparts
- Marineparts
- Perishables & beverages
- Fashion & retail
- Healthcare
**Cost efficient and reliable**
Ocean freight products tailored to your needs

Let’s face it. Cost is important.
While competition is getting tougher, budgets are getting smaller.
The pressure to reduce costs weighs heavily on the shoulders of many logistics and procurement divisions.

Do you feel this pressure, too?

If high transportation charges are giving you sleepless nights, our ocean freight products might be the right solution for you.

We help you to keep your shipping costs low. And at the same time you can enjoy our high quality standards. Because with us, competitive rates and good service go hand in hand.

By selecting the most suitable carrier for every shipment, we always make the best possible transport arrangement at competitive prices, even for extra heavy or oversize loads.

In addition we provide special services tailored to your industry and add value along your entire transportation chain.

Your benefits at a glance

- **Keep your shipping costs lean** with competitive rates.
- **Rely on stable schedules** also for LCL freight.
- **Don’t worry about damages.** Our experienced staff handles your freight with precision and the utmost care around the globe. Also during transits.
- **Always be up-to-date** with track and trace 24/7.
- **Get flexible solutions.** Whether port-to-port, door-to-door or something in between, we flexibly adjust our services to your requirements.
- **Manage complex customs procedures** by relying on our in-house experts.

Flexible ocean freight solutions for all kinds of cargo and all industries

**DB SCHENKERC**omplete
The solution for your full-container requirements (FCL transport)

**DB SCHENKERC**ombine
Consolidation of container part loads (LCL transport)

**DB SCHENKERS**kybridge
Combines the advantages of air and ocean freight: twice as fast as ocean transport - half the price of air transport

Services for various industries

- Beverages
- Perishables
- Consumer

Value added services

**DB SCHENKERc**omment
Integrated Cargo Management – shipment organization and control from purchase order through to delivery

Your cargo requires extra protection or full time observation?

Our DB SCHENKERsmartbox is designed to guarantee the necessary visibility and security for your goods.

- Real time tracking
- Constant measuring and transmission of GPS, temperature, humidity and shock data
- Door alarm
We keep your supply chain in perfect shape so you can concentrate on your business.

From single steps within the supply chain to outsourcing the whole process of replenishment and distribution, we provide you with the service package that matches your unique situation and requirements. As a first step, we develop solutions together with you that simplify administrative processes and help your business become more profitable. But even after the planning phase has been completed and all plans have been set into action, we never stop thinking about how to optimize your logistics flows and reduce your operation costs.

Our services are supported by a warehouse management system which features a web based tool for real time data access and order entry. Our applications are capable of interfacing with all major ERP systems, so you can keep track of all processes at any time.

With 19 offices and warehouses throughout Japan and DB Schenker’s global network covering 2,000 locations in 140 countries, we can not only provide you with warehouse space wherever you need it. We are also always within reach for advice and trouble shooting.

Our mission is to support your business and satisfy your customers.

We want to help you grow.

One-stop solutions from a single source for your supply chain

Supply chains are a tricky thing. Although they affect almost everybody every day, they are barely recognized. Mostly they are taken for granted. But when they break down for whatever reason, the impact on customer satisfaction can be dramatic. The same applies to the bottom line of all involved businesses.

Your benefits at a glance

► Satisfy your customers with perfectly timed and executed deliveries. We manage your inbound and outbound flows precisely and reliably.
► Reduce the risk of supply chain interruptions by having experienced logistics specialists design and manage your flow of goods.
► We optimize operational costs and cash flows with quality management systems like 5S, Kaizen, Six Sigma or FLEX.
► Be care free. Warehousing, transportation, customs clearance, value added services, visibility and much more - our portfolio leaves nothing to be desired. And all that from a single source.
► Get the solutions you really need. You don’t need end-to-end solutions? No worries. We adjust our services to your requirements and manage only those parts in your supply chain you want us to.
► Keep control 24/7 by utilizing our visibility solutions and connecting them with your own systems and applications.

Operational excellence for your business

We constantly evaluate and improve your processes to optimize costs and workflows.
Every industry has different standards, requirements and challenges. This is especially true for the logistics processes in the background.

For more than 50 years we have been working with customers from all industries in the Japanese market. From deliveries of time-critical parts or temperature-sensitive goods to complex customs clearances procedures for exotic fashion items - no matter what your requirements are, we are well prepared to provide you with the best solution for your particular industry.

**Domestic distribution, the last mile, is the most critical part in your supply chain.**

Why? Because it connects you directly with your customers. Trouble or delays during last mile delivery can have a severe influence on their satisfaction.

We help you successfully complete your supply chain. With reliable and on-time delivery, we ensure that your customers don’t need to wait.

Through an extensive network and a team of qualified experts, we manage the execution of transport consignments efficiently and smoothly. With access to Seino Transportation’s fleet of 25,300 vehicles and 660 terminals throughout Japan, we provide you with sufficient capacity even during peak times.

In addition, our transportation services are supported by our domestic distribution system (DDS) and advanced tracking solutions. These systems collect all necessary data about your national transport processes and provide you with full transparency until the finish line. Routing as well as load planning allow you to put your resources to optimal use.

**Your benefits at a glance**

- Satisfy your customers with timely and reliable delivery throughout Japan.
- Secure space also during peak seasons by fully leveraging one of Japan’s largest domestic transportation networks.
- Stay informed with 24/7 process transparency.
- Continuously optimize your supply chain with comprehensive route and load planning.

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**Services**

- End-to-end supply chain solutions
- Warehouse services & management
- Fulfillment & distribution services
- After market spare parts
- Quality inspection
- Cross docking

- Value added services (inspection, kitting, testing, re-packing & re-labeling etc.)
- Call center
- RMA & reverse logistics
- Warehouse management system

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**Partnership in Practice**

We are managing the supply chains according to our customers needs while covering a variety of industries:

- Automotive
- Electronics/high tech
- Industrial and machinery
- Semiconductor & solar
- Health care
- Consumer
- Retail
- E-commerce

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**From Hokkaido to Okinawa**

**National delivery** throughout Japan

Your goods travel around the world. Thousands of miles. But not one of them is as important as the last one.

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**Services**

- LTL, FTL
- Route planning
- Milk run
- JIT
- Transportation management system
- Night deliveries
Seamless logistics solutions for fairs and events

Shipment delays are always unpleasant and cause trouble. But for companies participating in exhibitions and events they mean curtains for the show.

Reduce the risk of missing the opportunity to present your company by assigning a team of logistics professionals.

Our fairs and events team helps you make your presentation a success.

With many years of experience on show grounds, in stadiums and in congress halls around the globe we offer the full range of logistics services, before, during and after your exhibition or event.

We make sure your goods arrive at a defined time, if necessary in a pre-set order.

We also take care of customs clearance and documentation to complete the transportation processes in the shortest time possible.

When the event is over, we then either return the goods to their place of origin or transport them to the next venue, according to your requirements.

Your benefits at a glance

► **Save time** by getting the best possible routing and schedule for your event or fair.

► **Reduce costs** and pay only what you really need to pay. Our customs experts help you to keep your customs related spending as low as possible.

► **No worries about damages**. We tailor our packaging solutions to your unique equipment and exhibits. They are built to protect your goods from the beginning to the very end of the trip.

► **Get quick answers**. We assign one dedicated contact person who supports you – if required – even on-site.

Services for fairs, exhibitions & (sports, motorsports) events

- Planning, scheduling and solutions
- **Compilation of time and process schedules** for your transport
- **Transport** by ocean, air, road and rail
- **Customs and quarantine** clearances and documentation
- **Trade fair transportation and import of exhibits**
- **Combined package** of booth set-up and advertising materials
- **Temporary storage** of advertising material
- **Booth supply** right on time
- **Empties**: collection, storage and delivery
- **Transport and exhibition insurance**
- **Provision of equipment**, e.g. forklifts, cranes, trucks and special equipment
- **Controlled movement** to the next event or destination

To get a detailed insight of how we can make public events easier for you, please contact our Fairs & Events team.

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Care-free solutions for International household relocations

Moving is always stressful. But moving from one country to another is especially so.
Will my belongings arrive safely? What happens in the other country? Do I have to pack on my own? Where can I leave the things I don’t want to take with me?

Don’t worry. We provide the answers and solutions you need for a care-free and smooth move. We are by your side wherever you need to go.
To find out what your specific situation requires, we always start with a visit. Our relocation specialists take the time to answer all your questions and talk with you about any concerns you might have. After that we help you plan your schedule to ensure that you can settle immediately at your new location.
To relieve you of the stress of moving, we take care of the entire removal process including customized packing, customs clearance and insurance. In addition, we provide long-term storage solutions for items you don’t want to take with you.
And what happens when you arrive in the other country? Of course, our partners at your destination will take care of your removal all the way to the end, including further consultation or follow up.
We provide you with the same high quality service wherever you go.

Your benefits at a glance
► Avoid stress by leaving your removal to us. We plan, implement and manage the entire process reliably and professionally.
► Don’t worry about damages. Our specialists pack and handle your goods with utmost care.
► Don’t get lost. Our relocation experts are happy to provide you with all necessary information regarding your removal.
► Get quick answers. We assign one dedicated contact person who supports you.
► Manage your time. We schedule your removal based on your requirements and help you keep the time you need to spend in hotels as short as possible. By using only first-class carriers, we also reduce the risk of delays and make sure that your goods arrive on time.

The flow of your relocation

Pre-move survey  Quotation  Necessary documents  Removal planning  Packing  Transport

photo 1,3,4: iStock   photo 6: Max Lautenschläger
Our global projects team is well prepared for every challenge 24 hours a day, 365 days a year. Contact us today!

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Integrated logistics solutions for global industrial projects

Oversized or heavy cargo. Destinations with little to no infrastructure. Hundreds of tasks to be managed over years. Industrial projects present many logistics challenges.

With 30 years of work in the business and many successfully completed projects, we transport your goods safely and quickly to their destination. Our project logistics experts handle all your requirements with utmost care. Even if tasks seem impossible, we utilize our experience and resources to make things possible.

We also provide you with in-depth knowledge during the planning process and support in administrative matters, such as governmental and customs formalities at the delivery site. We draw up cost estimates, visit origin and destination sites with you and keep in close contact with overseas offices, suppliers and vendors.

During the transport itself, we handle the preparations and packing, and according to your requests, ship the parts using land, air or ocean freight, or a combination thereof.

Regardless of the complexity of the project, we always offer high class, flexible service and close cooperation at every step along the way until the finish line.

Your benefits at a glance

► **Get tailor-made solutions even for super heavy or oversized cargo and to destinations with incomplete infrastructure.** With 30 years of experience, we always find a way to deliver your shipments.

► **Be care-free.** We can handle the entire logistics of your project including planning, consulting, implementation, documentation and more.

► **Work with a reliable partner you can trust.** Our mission is to build a strong long term relationship with you based on mutual understanding and professionalism.

► **Get quick answers.** We assign one dedicated contact person who supports you.

**Services**

- Handling of oversized and super heavy cargo
- Transportation logistics, planning and consultation
- Physical multi-modal route surveys up to site with full-cost & technical analysis
- Coordination with overseas offices, vendors, suppliers
- Follow-up of purchase orders and expedited cargo deliveries
- Complete export packing and preparations
- Transport by truck, rail, barge, vessel, aircraft and all combinations
- Heavy lift operations
- Support in governmental and customs formalities to enable smooth customs clearance and delivery to site
- Coordination with overseas offices, vendors, suppliers
- Follow-up of purchase orders and expedited cargo deliveries

**Partnership in practice**

The Schenker-Seino global projects team delivers a 590 tons heavy reactor to a PTA plant on Daxie island, China.

A 600 tons heavy converter made in Japan lands on the coast of Brunei. From there it was transported via a specially constructed roll-on/roll-off jetty inland for installation at the methanol plant.
**Acting ecologically green and sustainable logistics solutions**

Environmental and climate protection are major challenges that need to be tackled in the upcoming years. We handle this responsibility for you by offering advice and green products.

The transport sector is the second-largest generator of CO2 emissions. Commercial and private transports are responsible for around 22 percent of CO2 emissions worldwide. Whereas carbon emissions are already falling in some industries, the ever-increasing flow of goods and passenger numbers has caused emissions in the transport sector to rise.

We want to break the link between CO2 emissions and the growth in transportation by reducing emissions to a greater degree over the long term. As part of the global DB Schenker network, our goal for the future is set: becoming an eco pioneer in the logistics industry.*

The triangle (next page) illustrates the relevant areas of action: First of all, we are working on our own ecological footprint from operations in our offices, terminals and logistics centers. In addition, we strive to select the most environmentally friendly suppliers in purchasing and put an appropriate environmental monitoring system in place. This also applies to subcontractors.

Our sales staff can consult with you on solutions to help you improve your ecological footprint.

* Deutsche Bahn (German Railway) vision for 2020: Deutsche Bahn intends to become the world’s leading mobility and logistics company, a top employer and an eco pioneer.

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**DB Schenker’s eco triangle**

- **Setting standards in CO2 efficiency**
  - global environment management systems
  - eco efficient handling via paperless e-freight
  - high loading ratio via hub gateway system
  - resource efficiency program (continuous consumption reporting and improvement)

- **Procurement strategy for utilizing eco optimal fleet and resources**
  - selection of carriers based on environmental performance
  - global green construction standards for warehouses
  - eco efficient warehouse materials and stationery

- **Industry leader in CO2 calculation**
  - resource and monitoring efficiency tool (TORCH)
  - creation of continuous awareness for employee contribution (FLEX)
  - external and internal communication about environmental performance (annual DB Schenker environment report)

- **Aim for no. 1 eco consulting competence in our industry**
  - customer carbon footprint reports
  - emission calculation tools for all our services in accordance to industry standards

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**Our warehouses and offices set new standards.**

Our to date largest logistics center Baraki located in Chiba:

| Total area: | 31,500 m² |
| ECO: | 2,940 solar panels |
| Rain water purification system |
| LED lighting |
| Security: | TAPA-A |

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Do you have any questions about how to make your transport and supply chain greener? Contact us!

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Infographic titled "Logistics Centers in Japan..." with a list of various logistics centers in different locations throughout Japan, including Osaka, Tokyo, Sapporo, Fukuoka, Okinawa, and more. The text mentions that Schenker-Seino is always within your reach and at 2000 locations in 140 countries around the world. It also highlights the global network of DB Schenker, with an image of a map showing locations in various continents and countries.

We are happy to help you with any logistics task or challenge.

Do you have any questions? Contact us today!

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We are always within your reach throughout Japan... and at 2000 locations in 140 countries around the world.

The global network of DB Schenker...