

POSITION DESCRIPTION

1 Applications Developer, IT Management

Corporate Unit:	Schenker Philippines Inc.
Location:	Sucacat
Reporting to:	Systems Development Manager
Staff Responsibility:	Individual Contributor with no direct reports

2 General Description

This position is responsible in coding programs for new applications development and/or enhancements using standard company programming tools and hardware and in conformance with company standards and customer requirements

3 Specific Accountabilities

- To design, analyze and develop applications or enhancement of systems complete with testing and documentation before implementation.
- To analyze and evaluate the needs and requirements of operations and customers before creating a design thru information gathering and consultations to clarify program intent, identify problems, and suggest solutions.
- To conduct trial runs of programs and software applications to ensure information and instructions are correct in accordance with company and customer requirements.
- To provide software/applications support when needed and resolve customer issues or problems within own level of authority and communicate or escalate with concerned parties (i.e. immediate superior, manager, partner, customer, station, other department, regional contacts etc.) to resolve and expedite action/s.
- To implement new applications and regional programs after obtaining user acceptance and in accordance with agreed lead times, specifications (proper set up and configuration) and proper coordination with users.
- To perform direct revision, repair or expansion of existing programs and suggest system or procedural improvements/enhancements to increase operational efficiency or adapt to new requirements.
- To recommend and implement processes, policies and procedures that provides cost-saving benefits as well as contributes to the overall efficiency and productivity of the company.
- To properly file, update, safekeep and preserve confidentiality of all pertinent documents/records/ data (i.e. documentation of program development and subsequent revisions, instructions, etc.) of the company.
- To provide complete and timely documents/reports (i.e. business narrative, etc.) required by management and customers.
- To perform other task/s as required.

4 Skills Required

- Good Communication Skills both oral and written
- Proficient in the use of MS Office Applications (MS Word, Excel and PowerPoint)
- Customer and Service Orientation
- Technology Management
- Resource Management
- Programming and Design
- Knowledge in Computers and Electronics
- Creativity and Innovation
- Problem Solving
- Teamwork and Cooperation

5 Experience and Qualifications

- Candidate must possess at least a Bachelor's/College Degree in Computer Science/Information Technology or equivalent.
- Must possess a broad understanding of principles and processes for providing customer service including customer needs and assessment, meeting quality standards and evaluation.
- Experience in systems development cycle is required
- Knowledge in Powerbuilder and Web Application Development/JAVA is an advantage
- At least 3 year(s) of working experience in the related field is required for this position.
- Applicants must be willing to work in Sucat, Parañaque City.