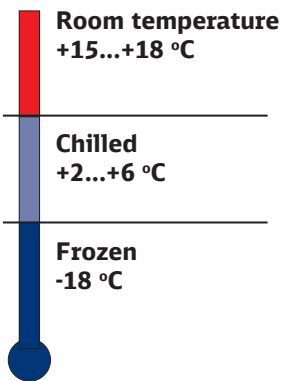




DB SCHENKER | coldsped

We care about the temperature of your products



The value of many products is directly related to their storage temperature. This is why it is critical to ensure the correct temperature during transportation.

The **DB SCHENKER | coldsped** network covers every corner of Finland, the Baltic countries and Continental Europe with precisely temperature controlled shipments. We deliver temperature-controlled consignments of all sizes, professionally controlling the temperature throughout the process.

- Finland- and Europe-wide network
- Uninterrupted, real-time temperature monitoring from sender to recipient
- Transparent door-to-door pricing
- Dedicated electronic order system for domestic transportation

You can rely on us. We have a self-monitoring system for temperature-controlled transportation, a certified quality, environment and security policy, and we have been granted AEO F status by the Finnish National Board of Customs.

Need more information?

Call 010 520 06 or visit us online at www.dbschenker.com/fi

DB SCHENKER | coldsped temperature-controlled transportation services are provided according to current freight rates, service fees and the General Terms and Conditions. The relevant information is available via **DB SCHENKER | connect** online service or your contact person. Below you will find an overview of the key features of the service.

Transportation order

Place your domestic transportation order with the Coldsped online order system by 4 p.m. on the day before pick-up. You can place orders in the Helsinki metropolitan area (Helsinki, Vantaa, Espoo and Kauniainen) until 12 noon on the pick-up day. Place your international temperature-controlled transportation order electronically with the Coldsped order system by 1 p.m. on the day before pick-up.

Pricing

Pricing is based on DB Schenker's sales area list and the consignment's tax weight.

Consignment size and measures

Your consignment can be of any size from groupage shipments to full container loads. Single parcels can be EUR- or FIN-pallets, trolleys or boxes. A consignment consisting of several packages must be packed on a pallet or a rolltainer. The consignment must be packed and suitable for handling with a normal pallet jack or a hand truck. The maximum package height is 215 cm for groupage shipment transportation and 240 cm for partial- and full-load container transportation.

Transport documents and address labels

For domestic transportation, our Coldsped online order system provides standard, shipment-specific waybills and address labels with SSCC barcodes facilitating tracking. A unique address label should be attached to each domestic parcel while full loads do not require an address label. We can provide waybills and address labels for international transportation, if necessary.

Pick-up

We pick up shipments ordered by the deadline by 4 p.m. on the following business day. Our experts can provide detailed delivery dates and times for temperature-controlled shipments upon request. The sender must load partial- and full-load shipments using their own equipment.

Delivery

Shipments are only handed over to the recipient indicated in the order. The recipient must unload partial- and full-load shipments using their own loading equipment. Groupage shipments are unloaded in the immediate vicinity of the vehicle using a tail lift, a pallet jack, or the recipient's loading equipment.

All services under one roof

We provide comprehensive solutions from transportation to warehousing and value-added services. With our help, you can reach your customers easily in Finland and abroad.

Check-list for smooth transportation

1. Place your domestic transportation order with the Coldsped online order system (coldsped.fi) or place your international transportation order via e-mail.
2. Pack your shipment so that it is suitable for mechanical handling.
3. Attach an address label with an SSCC barcode to each package.

Track your shipment with **DB SCHENKER | connect** online service.



Domestic temperature-controlled shipment order system
www.coldsped.fi