



# SCHENKER

## CollectionPoint-API documentation

**GetNearestServicePoint and GetServicePoint for:**

- **DB SCHENKER*parcel ombud***

**and GetNearestTerminal for:**

- **DB SCHENKER*system* with option Collect at terminal**

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**Schenker AB, Sweden specification version 3.3.1**

**GET - DeliveryPoint/v3**

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# 1 General information

This document describes the CollectionPoint-API solutions:

GetNearestServicePoint and GetServicePoint used for **DB SCHENKERparcel ombud** and GetNearestTerminal used for **DB SCHENKERSystem with option Collect at terminal** for customers and system developers who wish to provide support and enable to choose Parcel ombud and/or System with option Collect at terminal for customers in checkout solutions.

For Swedish transport product information:

[1.1 Transport product information](#)

DB Schenker Finland transport product:

Solution for Collection Point Finland information:

[1.1.4 DB Schenker Finland Collection Point information](#)

## NOTES

- *GetServicePoint - is also used to validate Collection Point ID\* before transport order is created and transferred to DB Schenker*
- *GetServicePoint - is also used to add Collection Point address data\* to transport order, if address data is not stored on customer order in ERP to transport order system, before transport order is created and transferred to DB Schenker*

*\* GetServicePoint – don't support Terminal Collection Point data!*

- *The Collection Point/Terminal Collection Point data is updated every day, and developed solution is required to update data daily*
- *Collection Point can also be referred to as Service Point, Parcel ombud or in Swedish Paketombud*
- *Terminal Collection Point can also be referred to as DB Schenker Terminal pickup Point, Terminal ombud*

Example of system providers for label and transport order solutions:

[www.schenker.se/ta-system](http://www.schenker.se/ta-system)

## **1.1 Transport product information**

### **1.1.1 DB SCHENKER*parcel ombud***

DB SCHENKER*parcel ombud* specifications of e.g. max number of packages, size, weight and volume and available options see latest Transport Terms and Conditions and product information via: [www.dbschenker.se](http://www.dbschenker.se)

### **1.1.2 DB SCHENKER*system* with option Collect at terminal**

DB SCHENKER*system* with option Collect at terminal specifications of e.g. packages, size, weight and volume and available options see latest Transport Terms and Conditions and product information via: [www.dbschenker.se](http://www.dbschenker.se)

### **1.1.3 DB SCHENKER*parcel box***

See separate Parcelbox-API documentation at: [www.schenker.se/api](http://www.schenker.se/api)

### **1.1.4 DB Schenker Finland Collection Point information**

From 2023-02-27 it's recommended to use the Finnish API-solution: "mySCHENKER Web Service 3.0" or later version shared and supported by DB Schenker Finland [www.dbschenker.fi](http://www.dbschenker.fi)

## 1.2 Getting started

The webservice is located at the following URL:

<https://parcelservices-se.dbschenker.com/Apipartner/Help>

Authorizations information details for request:

<https://parcelservices-se.dbschenker.com/Apipartner/Help/GeneralInfo>

## 1.3 Help, example request, Postman example and Swagger

<https://parcelservices-se.dbschenker.com/Apipartner/Help/ExamplePage>

### **Postman:**

Postman example available via above link.

To authenticate towards API in Postman use "prerequest-script" setup, or remove "prerequest-script" and use only Authorization-header according to 1.4, alternative 1.

### **Swagger links:**

#### **Test Swagger API page:**

<https://staging-parcelservices-se.dbschenker.com/Apipartner/swagger/ui/index>

#### **Production Swagger API page:**

<https://parcelservices-se.dbschenker.com/Apipartner/swagger/ui/index>

## 1.4 Authentication API-access

To access the API and below methods, registration is required via below link:  
<https://forms.office.com/e/NbMeZaDm4c>

Access requires email address to enable communication of future updates and modifications.

### NOTE

- *API credentials assigned to system providers with a central SAAS solution use the assigned API credentials for all customers in the same system solution.*

### Authentication API-access alternative:

In API-request choose authentication solution in header based on below alternative.

#### Alternative 1:

Use basic authentication in header according to below:

Json/XML Header:	Value:	Username:	Apikey	Example:
Authorization	Basic MDA3Om15YXBpa2V5	Your ID	Your secret API-key	"007:myapikey" -> base64encoded -> "MDA3Om15YXBpa2V5"  Send as header "Authorization" with value "Basic " + base64encoded string.

#### Alternative 2:

Use API credentials (User ID and Key) in request as calculated hash according to information in [1.2 Getting Started](#)

## 1.5 Checkout information and requirements

- a) DB Schenker logotype is required in the checkout solution, according to:  
[www.schenker.se/checkout](http://www.schenker.se/checkout)
- b) Other checkout information and requirements regarding DB SCHENKER<sup>parcel</sup> *ombud* and DB SCHENKER<sup>system</sup> with option Collect at terminal deliveries, see product information via: [1.1. Transport product information](#)

## 1.6 Scheduling - Calculate transport days

To calculate number of transport days from pickup location zip code to chosen parcel ombud or terminalombud delivery zip code, integrate to DB Schenker Scheduling-API based on schedule for:

- Parcel ombud = DB SCHENKER*parcel* scheduling service code 90
- System with option Collect at terminal = DB SCHENKER*system* scheduling service code 43

Scheduling-API specification: [www.schenker.se/api](http://www.schenker.se/api)

## 1.7 Tracking – HTML-link and API solution

To create HTML-link to a Shipment-/Package-ID in our Tracking, or to integrate the Tracking-API.

Tracking solutions and Tracking specification: [www.schenker.se/api](http://www.schenker.se/api)

## 2 Method – GetNearestServicePoint

### 2.1 Information

The Collection Point-API solution GetNearestServicePoint returns a list of nearby Collection Points based on elements send in the request, example postal code.

To choose a Collection Point automatically, enter the consumer's Country code and Postal code, or additional elements, and then use the first item of the list. This will return the Collection Point with the least distance to the consumer.

### 2.2 Request Element - GetNearestServicePoint

Json/XML:	Description:	Element:	Example:
<b>CountryCode</b>	Receivers/Consumers Country code	Mandatory	"SE"
<b>PostalCode</b>	Receivers/Consumers Postal code	Mandatory* <sup>1</sup>	"12535"
<b>StreetAddress</b>	Receivers/Consumers Street address	Optional	"Jultomtestigen 3"
<b>City</b>	Receivers/Consumers City	Mandatory* <sup>1</sup>	"Älvsjö"
<b>Amount</b>	Number of max Collection Point listed in response	Mandatory	"5"

\*<sup>1</sup> Either Postal code or City is required (Postal code is recommended)

### 2.3 Endpoint links - GetNearestServicePoint

#### Swagger link:

See [1.3 Help, example request, Postman example and Swagger](#)

#### Test Endpoint API page:

<https://staging-parcelservices-se.dbschenker.com/Apipartner/Help/Api/POST-DeliveryPoint-v3-GetNearestServicePoint>

#### Test Endpoint Post link:

<https://staging-parcelservices-se.dbschenker.com/Apipartner/DeliveryPoint/v3/GetNearestServicePoint>

#### Production Endpoint API page:

<https://parcelservices-se.dbschenker.com/Apipartner/Help/Api/POST-DeliveryPoint-v3-GetNearestServicePoint>

#### Production Endpoint Post Link:

<https://parcelservices-se.dbschenker.com/Apipartner/DeliveryPoint/v3/GetNearestServicePoint>



## 2.4 Response Elements - GetNearestServicePoint

The response returns a list of Collection Points based on consumer address in request.

*Note: The response returns a list of Collection Points sorted based on closest distance.*

Json/XML first level:	Json/XML second level:	Description and example:	Handle to Transport system/order:
<b>Name</b>		Name of Collection Point	No
<b>DeliveryType</b>		Not used	-
<b>Addresses</b>		Object containing Collection Point address data	-
	<b>AddressType</b>	“Primary” (Default)	No
	<b>AddressId</b>	Collection Point ID Example "0276"	Yes, Mandatory Collection Point address data
	<b>MailingAddress</b>	Object containing Collection Point address data	-
	<b>Name</b>	Name of Collection Point Example “NäraDej”	Yes, Mandatory Collection Point address data
	<b>CoAddress</b>	Not used	-
	<b>AddressLine1</b>	Street address line 1 to Collection Point Example “Annebodavägen 31”	Yes, Mandatory Collection Point address data
	<b>AddressLine2</b>	Street address line 2 to Collection Point. Can contain additional address data Example “Liseberg”	Yes, Mandatory Collection Point address data (if exists in response)
	<b>City</b>	Postal code of Collection Point Example “Älvsjö”	Yes, Mandatory Collection Point address data
	<b>PostalCode</b>	City of Collection Point. Example “12546”	Yes, Mandatory Collection Point address data
	<b>CountryCode</b>	Country Code of the Collection Point Example “SE”	Yes, Mandatory Collection Point address data
<b>GeoPoint</b>		Object containing Collection Point GeoPoint data	-
	<b>Latitude</b>	GPS Latitude of the Collection Point Example "59.2876921459398"	No, can be used in check-out solution

	<b>Longitude</b>	GPS Longitude of the Collection Point Example "18.0262314344871"	No, can be used in check-out solution
<b>OpeningHoursShort</b>		Opening hours of the Collection Point in one element Example: "M-F 9-20 L 10-19 S 10-18",	No, can be used in check-out solution
<b>OpeningHoursRow1</b>		Opening hours of the Collection Point in tree elements, row 1 of 3 Example "M-F 9-20"	No, can be used in check-out solution
<b>OpeningHoursRow2</b>		Opening hours of the Collection Point in tree elements, row 2 of 3 Example "L 10-19 "	No, can be used in check-out solution
<b>OpeningHoursRow3</b>		Opening hours of the Collection Point in tree elements, row 3 of 3 Example "S 10-18"	No, can be used in check-out solution
<b>OpeningDays</b>		Object containing Collection Point opening days data	-
	<b>Day</b>	"Sunday", "Monday" etc. (Repeated per day)	No, can be used in check-out solution
	<b>DisplayName</b>	"Söndag", "Måndag" etc. (Repeated per day)	No, can be used in check-out solution
	<b>OpeningHours</b>	Object containing Collection Point opening hours data for each day	-
	<b>From</b>	Collection Point opening hours data Example "10:00"	No, can be used in check-out solution
	<b>To</b>	Collection Point closing hours data Example "18:00"	No, can be used in check-out solution
<b>HasPrinter</b>		"true" (or "false")	No, can be used on other DB Schenker product/solution
<b>DeliveryData</b>		Not used	-

To handle above response to your transport system, label and transport order to DB Schenker Sweden, contact your system provider for specifications related to DB SCHENKER*parcel ombud*.

## 2.5 Error handling

According to error information and handling on:

<https://parcelservices-se.dbschenker.com/Apipartner/Help/Api/POST-DeliveryPoint-v3-GetNearestServicePoint>

## 2.6 Additional information

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## 3 Method – GetServicePoint

### 3.1 Information

The GetServicePoint method returns information about a specific Collection Point ID\* and can be used to validate Collection Point ID\* before transport order for DB SCHENKER *parcel ombud* is created and transferred to DB Schenker.

GetServicePoint can also be used to add Collection Point address data\* to transport order, if not stored on customer order in ERP to transport order system before transport order for DB SCHENKER *parcel ombud* is created and transferred to DB Schenker.

#### NOTE

\* *GetServicePoint* – do not support DB SCHENKER system for option Collect at terminal Collection Point data!

### 3.2 Request Element - GetServicePoint

Json/XML:	Description	Mandatory:	Example:
<b>countryCode</b>	Receivers/Consumers Country code	Yes	“SE”
<b>servicePointNumber</b>	Collection Point ID	Yes	“0276”

1\*: To obtain an access key to GetServicePoint, see chapter [1.3](#)

### 3.3 Endpoint links - GetServicePoint

#### Swagger link:

See [1.3 Help, example request, Postman example and Swagger](#)

#### Test Endpoint API page:

[https://staging-parcelservices-se.dbschenker.com/Apipartner/Help/Api/GET-DeliveryPoint-v3-GetServicePoint\\_countryCode\\_servicePointNumber](https://staging-parcelservices-se.dbschenker.com/Apipartner/Help/Api/GET-DeliveryPoint-v3-GetServicePoint_countryCode_servicePointNumber)

#### Test Endpoint Post link:

<https://staging-parcelservices-se.dbschenker.com/Apipartner/DeliveryPoint/v3/GetServicePoint?countryCode=%7bcountryCode%7d&servicePointNumber=>

#### Production Endpoint API page:

[https://parcelservices-se.dbschenker.com/Apipartner/Help/Api/GET-DeliveryPoint-v3-GetServicePoint\\_countryCode\\_servicePointNumber](https://parcelservices-se.dbschenker.com/Apipartner/Help/Api/GET-DeliveryPoint-v3-GetServicePoint_countryCode_servicePointNumber)

#### Production Endpoint Post Link:

<https://parcelservices-se.dbschenker.com/Apipartner/DeliveryPoint/v3/GetServicePoint?countryCode=%7bcountryCode%7d&servicePointNumber=>

### **3.4 Response Element - GetServicePoint**

See chapter [2.4 Response Elements](#) for Collection Point

### **3.5 Error handling**

According to error information and handling on:

[https://parcelservices-se.dbschenker.com/Apipartner/Help/Api/GET-DeliveryPoint-v3-GetServicePoint countryCode servicePointNumber](https://parcelservices-se.dbschenker.com/Apipartner/Help/Api/GET-DeliveryPoint-v3-GetServicePoint%20countryCode%20servicePointNumber)

## 4 Method – GetNearestTerminal

### 4.1 Information

The Collection Point solution GetNearestTerminal returns a list of nearby Terminal Collection points, used for DB SCHENKERsystem with option Collect at terminal, based on elements send in the request, example postal code.

To choose a Terminal Collection Point automatically, enter the consumer's Country code and Postal code (or more elements) and then use the first item of the list. This will return the Terminal Collection Point with the least distance to the consumer.

### 4.2 Request Element - GetNearestTerminal

Json/XML:	Description:	Element:	Example:
<b>CountryCode</b>	Receivers/Consumers Country code	Mandatory	"SE"
<b>PostalCode</b>	Receivers/Consumers Postal code	Mandatory* <sup>1</sup>	"12535"
<b>StreetAddress</b>	Receivers/Consumers Street address	Optional	"Jultomtestigen 3"
<b>City</b>	Receivers/Consumers City	Mandatory* <sup>1</sup>	"Älvsjö"
<b>Amount</b>	Number of max Terminal Collection Point listed in response	Mandatory	"5"

\*<sup>1</sup> Either Postal code or City is required (Postal code is recommended)

### 4.3 Endpoint links - GetNearestTerminal

#### Swagger link:

See [1.3 Help, example request, Postman example and Swagger](#)

#### Test Endpoint API page:

<https://staging-parcelservices-se.dbschenker.com/Apipartner/Help/Api/POST-DeliveryPoint-v3-GetNearestTerminal>

#### Test Endpoint Post link:

<https://staging-parcelservices-se.dbschenker.com/ApiPartner/DeliveryPoint/v3/GetNearestTerminal>

#### Production Endpoint API page:

<https://parcelservices-se.dbschenker.com/Apipartner/Help/Api/POST-DeliveryPoint-v3-GetNearestTerminal>

#### Production Endpoint Post Link:

<https://parcelservices-se.dbschenker.com/Apipartner/DeliveryPoint/v3/GetNearestTerminal>

## 4.4 Response Elements – GetNearestTerminal

The response returns a list of Terminal Collection Points based on consumer address in request.

*Note: The response returns a list of Terminal Collection Points sorted based on closest distance.*

Json/XML first level:	Json/XML second level:	Description and example:	Handle to Transportsystem/ order:
<b>Name</b>		Name of Terminal Collection Point	No
<b>DeliveryType</b>		Not used	-
<b>Addresses</b>		Object containing Terminal Collection Point address data	-
	<b>AddressType</b>	“SERVICEPOINT” (Default)	No
	<b>AddressId</b>	Terminal Collection Point ID Example "0133"	No
	<b>MailingAddress</b>	Object containing Terminal Collection Point address data	-
	<b>Name</b>	Name of Terminal Collection Point Example “DB Schenker Terminal”	Yes, Mandatory Terminal Collection Point address data
	<b>CoAddress</b>	Not used	-
	<b>AddressLine1</b>	Street address line 1 to Terminal Collection Point Example “Almnäsvägen 20”	Yes, Mandatory Terminal Collection Point address data
	<b>AddressLine2</b>	Street address line 2 to Terminal Collection Point. Can contain additional address data Example “Almnäs”	Yes, Mandatory Collection Point address data (if exists in response)
	<b>City</b>	Postal code of Terminal Collection Point Example “Södertälje”	Yes, Mandatory Collection Point address data
	<b>PostalCode</b>	City of Terminal Collection Point. Example “15166”	Yes, Mandatory Collection Point address data
	<b>CountryCode</b>	Country Code of the Terminal Collection Point Example “SE”	Yes, Mandatory Collection Point address data
<b>GeoPoint</b>		Object containing Terminal Collection Point GeoPoint data	-

	<b>Latitude</b>	GPS Latitude of the Terminal Collection Point  Example "59,1766312551473"	No, can be used in check-out solution
	<b>Longitude</b>	GPS Longitude of the Terminal Collection Point  Example "17,5214644370436"	No, can be used in check-out solution
<b>OpeningHoursShort</b>		Opening hours of the Terminal Collection Point in one element  Example: "M-F 9-20 L 10-19 S 10-18",	No, can be used in check-out solution
<b>OpeningHoursRow1</b>		Opening hours of the Terminal Collection Point in tree elements, row 1 of 3  Example "M-F 9-20"	No, can be used in check-out solution
<b>OpeningHoursRow2</b>		Opening hours of the Terminal Collection Point in tree elements, row 2 of 3  Example "L 10-19 "	No, can be used in check-out solution
<b>OpeningHoursRow3</b>		Opening hours of the Terminal Collection Point in tree elements, row 3 of 3  Example "S 10-18"	No, can be used in check-out solution
<b>OpeningDays</b>		Object containing Terminal Collection Point opening days data	-
<b>DeliveryData</b>		Not used	-
	<b>DataType</b>	Not used	-
	<b>Value</b>	Not used	-

To handle above response to your transport system, label and transport order to DB Schenker Sweden, contact your system provider for specifications related to DB SCHENKER*parcel ombud*.

## 4.5 Error handling

According to error information and handling on:

<https://parcelservices-se.dbschenker.com/Apipartner/Help/Api/POST-DeliveryPoint-v3-GetNearestTerminal>



## **4.6 Additional information**

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# **5 Support & Revision notes**

## **5.1 Support**

Support questions related to the API solution and documentation:  
[agi@dbschenker.com](mailto:agi@dbschenker.com)

## 5.2 Revision notes

Changes in this document:

Version:	Notes:	Date:
1.3.1	New document layout and clarifications	2021-02-03
1.4.0	<ol style="list-style-type: none"> <li>1. Changed information for Collection Point Finland</li> <li>2. Add information about DB Schenker transport products that the API and documentation supports</li> <li>3. Add information what the API solutions can be used for</li> <li>4. Add Checkout requirements and information</li> <li>5. Add Scheduling and Tracking links</li> <li>6. Removed old transport order information</li> </ol>	2023-03-07
3.0.0	New Collection Point solution, Endpoint and documentation released	2023-05-09
3.1.0	<ol style="list-style-type: none"> <li>1. Update in 1. General information</li> <li>2. New method in content 4. Method GetNearestTerminal</li> <li>3. Clarification in 1.3 Authentication related to system providers</li> <li>4. Updated new staging HTTPS-link for all Methods</li> <li>5. Updated links to DB Schenker Sweden homepage</li> </ol>	2023-05-29
3.2.0	<ol style="list-style-type: none"> <li>1. Removed information related to DB SCHENKERsystem <i>terminalombud</i> and information about DB SCHENKERsystem with option Collect at terminal</li> <li>2. Add link in 1.2 Getting started for authorizations information details</li> <li>3. Add table 1.3 Help and examples</li> </ol>	2023-10-09
3.3.0	<p>Update in “1.3. Help, example request and Postman example”, add info related to:</p> <ol style="list-style-type: none"> <li>1. Postman example added on example help page</li> <li>2. Swagger links added</li> </ol> <p>Update in “1.4 Authentication API-access”, add info related to:</p> <ol style="list-style-type: none"> <li>1. New authentication API-access alternative to simplify access</li> </ol>	2023-12-05
3.3.1	<ol style="list-style-type: none"> <li>1. Clarification in 1.3 related to Postman authentication</li> <li>2. “2.3 Endpoint links – GetNearestServicePoint” corrected for “Test Endpoint Post link”</li> </ol>	2024-02-09