FDA ITACS Account Management Outreach

The U.S. Food and Drug Administration (FDA) plans to release its new Import Trade Auxiliary Communications System (ITACS) functionality on Monday, September 18, 2017. To provide information regarding this new functionality the FDA is conducting three opportunities to join a webinar to learn about the following:

- An overview of current ITACS functionality
- Background and overview of the new ITACS account management functionality
- Creating an ITACS account
- Retrieving Notices of FDA Action from ITACS
- Managing ITACS account, users, and groups
- Where to find ITACS and ITACS account management resources

Current functionality does not require an account, and allows the trade community to check the status of entries with FDA data, the ability to submit entry documentation electronically, the ability to electronically submit the location of goods availability, and the ability to check the estimated laboratory analysis completion dates for entries which have been sampled.

The new account functionality will enable the electronic distribution of Notices of FDA Action via email and as downloads from within ITACS. This will allow for faster electronic receipt of Notices of FDA Action and the elimination of mailed paper copies.

More information can be found on FDA's ITACS for Industry web page.

The dates, times, and WebEx registration links are provided below. To register, go to the link associated to the session and enter name and email address. A confirmation email will be sent with instructions for how to join the session.

Tuesday September 5, 2017, 10:00 AM – 12:00 PM EST
To register for Tuesday's session:
Go to https://fda.webex.com/fda/k2/j.php?MTID=t5bc49a5cd9ddccf2a9940470801d44b5

Thursday, September 7, 2017 1:00 – 3:00 PM EST
To register for Thursday's session:
Go to https://fda.webex.com/fda/k2/j.php?MTID=t88127c27b0a67eab7807ee1f2bc5e600

Monday, September 11, 2017 11:00 AM – 1:00 PM EST
To register for Monday's session:
Go to https://fda.webex.com/fda/k2/j.php?MTID=t2a6757a6a1675814ac90b0fdf5e9b809

We encourage all companies that import FDA-regulated products to join one of the sessions to learn about this new electronic method by which to communicate with the FDA. Please contact your local Schenker brokerage office if you have questions regarding your entries subject to FDA requirements.