

Information clause

- clients and persons representing the client

In accordance with Article 13 (1) and (2) of the Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (General Data Protection Regulation - GDPR), we are hereby informing you that:

1. The controller of your personal data is Schenker Sp. z o.o. with its registered office at 18 Żwirki i Wigury Street, 02-092 Warsaw
2. Compliance with data protection rules in Schenker Sp. z o.o. is supervised by the appointed Data Protection Officer, who can be contacted at the following e-mail address: IOD@dbschenker.com.
3. Your personal data will be processed for the following purposes and based on the following legal bases:
 - **Conclusion and execution of a cooperation agreement/order concluded between you and the Controller:**
Article 6(1)(b) GDPR (processing is necessary for the performance of a contract to which the data subject is a party)
 - **Handling of the complaints process:**
Article 6(1)(b) of the GDPR (performance of a contract), Article 6(1)(c) of the GDPR (legal obligation)
 - **Contacting you in order to conduct a satisfaction survey among the controller's clients:**
Article 6(1)(f) of the GDPR (legitimate interest - building a positive corporate image)
 - **Pursuing claims and taking action in connection with the process of protecting the legitimate interests of the controller:**
Article 6(1)(f) of the GDPR (legitimate interest - assertion and defence of claims)
 - **Direct marketing (sending commercial information) including profiling:**
Article 6(1)(f) of the GDPR (legitimate interest - promotion of the goods and services offered by the Data Controller)
4. The recipients of your personal data will be companies providing transport and loading services, postal services, customs agency, consignment recipients, companies providing document and carrier destruction services, companies providing document management and storage services, companies providing legal and tax services and debt collection services, as well as companies providing accounting services.
5. Your personal data may be transferred to third countries (i.e. countries outside the European Economic Area), to which Schenker Sp. z o.o. delivers parcels, if the transfer is necessary for the execution of the agreement between you and Schenker Sp. z o.o. (Article 49 (1) (b) of the GDPR).

6. The period for which your personal data are stored by Schenker Sp. z o.o. depends on the purpose for which the data are collected, in accordance with the criteria below:
 - the period of execution of the cooperation agreement/order - in case of data processing in order to conclude and execute the cooperation agreement,
 - the period necessary for consideration of the lodged complaint - in case of data processing in order to handle the process of lodging a complaint,
 - until a dispute is resolved/settled between the parties, taking into account the applicable statutes of limitations on claims - in the case of data processing for the purpose of asserting claims and taking action of a debt collection nature,
 - until you raise an objection - in the case of data processing for the purpose of customer satisfaction surveys and direct marketing (sending commercial information),
 - after the periods indicated in points a) - d) for the time in which the law prescribes the storage of data or for the period of limitation of potential claims.
7. You have the following rights in relation to the processing of your personal data:
 - a) The right to demand from the controller access to your personal data, their rectification, limitation of their processing,
 - b) The right to data portability in the case of data processing for the purpose of concluding and implementing a cooperation agreement and handling claims,
 - c) The right to object when data are processed for the purposes of satisfaction surveys and direct marketing (sending commercial information), including profiling,
 - d) the right to obtain a copy of the data backup at the address indicated under point 2, in case of transfer of personal data to a third country,
 - e) The right to lodge a complaint to the supervisory authority (President of the Office for Personal Data Protection) in case the processing of personal data concerning you violates the provisions of the General Data Protection Regulation.
8. Providing your personal data is a condition for concluding a contract. The consequence of failing to provide the data is the inability to establish or continue cooperation between you and the Controller. Providing data for the other purposes indicated in point 2 is voluntary, but necessary for their implementation.

Information clause

- contractors and persons representing contractors

In accordance with Article 13 (1) and (2) of the Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (the General Data Protection Regulation - GDPR), we are hereby informing you that:

9. The Controller of your personal data is Schenker Sp. z o.o. with its registered office at Żwirki i Wigury 18 Street, 02-092 Warsaw
10. Your personal data will be processed for the following purposes and based on the following legal bases:
 - **Conclusion and execution of a cooperation agreement/order concluded between you and the Controller:**
Article 6(1)(b) GDPR (processing is necessary for the performance of a contract to which the data subject is a party)
 - **Contacting you in order to survey the level of satisfaction among Contractors of the controller:**
Article 6(1)(f) of the GDPR (legitimate interest - building a positive image of the company)
 - **Pursuing claims and taking action in connection with the debt collection process:**
Article 6(1)(f) of the GDPR (legitimate interest - asserting claims, taking action of a debt collection nature)
 - **Direct marketing (sending commercial information) including profiling:**
Article 6(1)(f) of the GDPR (legitimate interest - promotion of goods and services offered by the Data Controller)
 - **Verification of contractors regarding their compliance with the law and ethics:**
Article 6(1)(f) of the GDPR (legitimate interest - compliance)
11. The recipients of your personal data will be companies providing shipping and loading services, postal services, customs agency, consignment recipients, companies providing document and document carrier destruction services, companies providing document management and storage services, companies providing legal and tax services and debt collection services, as well as companies providing accounting services.
12. Your personal data may be transferred to third countries (i.e. countries outside the European Economic Area), to which Schenker Sp. z o.o. delivers parcels, if the transfer is necessary for the execution of the agreement between you and Schenker Sp. z o.o. (Article 49 (1) (b) of the GDPR).
13. The period for which your personal data are stored by Schenker Sp. z o.o. depends on the purpose for which the data are collected, in accordance with the criteria below:

- the period of execution of the cooperation agreement/order - in case of data processing in order to conclude and execute the cooperation agreement,
- the period necessary for consideration of the lodged complaint - in case of data processing in order to handle the process of lodging a complaint,
- until a dispute is resolved/settled between the parties, taking into account the applicable statutes of limitations on claims - in the case of data processing for the purpose of asserting claims and taking action of a vindicatory nature,
- until you raise an objection - in the case of data processing for the purpose of measuring the level of satisfaction among Contractors of the controller and direct marketing (sending commercial information),
- after the periods indicated in points a) - d) for the time in which the law prescribes the storage of data or for the period of limitation of potential claims.

14. You have the following rights in relation to the processing of your personal data:

- f) The right to demand from the controller access to your personal data, their rectification, limitation of their processing,
- g) The right to data portability in the case of data processing for the purpose of concluding and implementing a cooperation agreement and handling claims,
- h) The right to object when data are processed for the purposes of satisfaction surveys and direct marketing (sending commercial information), including profiling,
- i) the right to obtain a copy of the data backup at the address indicated under point 2, in case of transfer of personal data to a third country,
- j) The right to lodge a complaint to the supervisory authority (President of the Office for Personal Data Protection) in case the processing of personal data concerning you violates the provisions of the GDPR.

Providing your personal data is a condition for concluding a contract. The consequence of failing to provide data is the inability to establish or continue cooperation between you and the Controller. Providing data for the other purposes indicated in point 2 is voluntary, but necessary for their implementation.