DB Schenker in India
Delivering solutions

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From the CEO

Changing patterns in manufacturing and global sourcing has led to more complex supply chain requirements of our customers.

This means that we face increased service and quality expectations every day - something DB Schenker in India has successfully lived up for decades.

Schenker India Pvt. Ltd. started operations under its own name since 1996. Over the past fifteen years, we have expanded our network in India, made substantial investments in our IT infrastructure and offices as well as warehouse facilities and most importantly in human resource. Professional training in all aspects of logistics, customer service and freight forwarding allows us to successfully compete in a dynamic marketplace that is India today, thus enabling us to face all challenges positively.

We look forward to building a successful business relationship and partnership with you.
DB Schenker in India

Think Logistics

Think DB Schenker

DB SCHENKER: Global supply chains tailored for every customer

Growing and global: DB Schenker has extensive service expertise as an integrated logistics services provider. Expert teams connect the modules of the entire service range to form complex value chains.

DB Schenker supports industry and trade in the global exchange of goods: In land transport, worldwide air and ocean freight, contract logistics and supply chain management. Roughly 36,000 employees at some 2,000 locations around the globe generated revenues totaling 16.451 billion euros in 2012.

As a specialist in European land transport, both by road and rail, DB Schenker connects all of the important economic regions in over forty European countries via a dense network of regular scheduled services. The company also specializes in global air and ocean freight solutions as well as all related logistics services. Integrated logistics centers at the world’s most important intersections where flows of goods converge create an effective link between all carriers and enable a wide range of value-added services. DB Schenker holds top positions in automotive, high-tech, consumer goods, trade fair forwarding, special transports and services for major sporting events.

DB Schenker provides its customers with freight and supply chain solutions in every part of India. With international hubs for air as well as ocean gateways connected to all of the major ports of the world, DB Schenker customers in India can now benefit from its innovative and customized supply chain solutions provided from a single source.

With 44 offices in 37 locations, 1,100+ on-roll logistics professionals and more than 61 warehouses covering over 2.3 million square feet of warehousing space, DB Schenker in India can provide its customers with an array of integrated transportation and logistics solutions to move goods along the supply chain globally and throughout India.

Schenker India Private Limited is an ISO 9001:2008 and ISO 14001:2004 organization and is in line to be qualified for C-TPAT & TAPA certifications for its major warehouses in India.
Extending our reach

Our Values

Values are the foundation of DB Schenker’s success.

They are the Identity that differentiates us from competition, a Compass that sets standards & guides decision making, and a Magnet that attracts customers, business partners & employees.

Our values are representatives of who we are, what our customers want, and what we think best suited for us to grow, from our current position to a global leader.

INTEGRITY | LEADERSHIP | TEAMWORK | ACCOUNTABILITY | EXCELLENCE | CUSTOMER FOCUS

LIVING OUR VALUES, DELIVERING SOLUTIONS.
DB SCHENKERSky
your route to global markets

As one of the world’s market-leading air freight forwarders, DB Schenker ensures that your cargo is transported to wherever in the world you want it to be taken.

DB Schenker is your logistics partner in transporting your goods even to the most remote corners of the world. Our extensive transportation links to first-class carriers means you’ll gain a level of global reach that can save you time and money.

Our customers benefit from a choice of first-class airlines with excellent transport connections and continuous tracking of shipments using the latest online tracking systems. Our customized air freight products allow you to coordinate your freight with even greater flexibility and efficiency.

For your air freight shipments we offer a variety of service types that you can use according to your requirements.

Core products:
- DB SCHENKEREJTCARGO: A fast and flawless service for airport-to-airport transport. There are three service packages as well as charter options to suit your individual requirements.
- DB SCHENKERJETEXPRESS: The premium product for door-to-door transport with no size or weight restrictions includes customs clearance.
- DB SCHENKERSKYBRIDGE: Combines the advantages of air and sea freight: twice as fast as sea transport; half the price of air transport.
- DB SCHENKEREIM: Integrated Cargo Management – organization and monitoring of your shipments from order entry to delivery.
- DB SCHENKERSFLIGHTOPS: We link the central hubs of all continents several times a week using our own service.

Industry solutions:
- DB SCHENKERAEROPARTS: The logistics service designed to meet the requirements of the aerospace industry.
- DB SCHENKERMAINEPARTS: Express support for ships. Solutions designed for the specific requirements of the global shipping industry, including global logistics services.
- DB SCHENKERRetail: Specialist logistics solutions for the retail industry.
- DB SCHENKERRFashion&Retail: Specialist logistics solutions for the fashion and retail industries.
- DB SCHENKERHealthcare: Logistics services designed to meet the requirements of the pharmaceutical and healthcare industries.
DB SCHENKER\textit{skybridge} : best combination of air & ocean freight

\textbf{DB SCHENKER}\textit{skybridge}, the intermodal transport system, combines the advantages of air and ocean freight: You tell us starting point and destination, we'll find the best route.

\textbf{Your benefits at a glance:}

- Economical link to global markets
- Combine the advantages of air and ocean freight
- Keep your deadlines while reducing freight costs

\textit{DB SCHENKER}\textit{skybridge} is available on all key routes, from Asia via the US West Coast to Europe/Latin America and from Asia via Dubai or Vancouver to Europe.
DB SCHENKERocean
reliable & efficient ocean freight solutions

As one of the world’s largest ocean freight forwarders, DB Schenker offers outstanding, cost-effective logistics solutions designed to meet all ocean transport challenges.

Wherever your shipment is going, and whatever it is, we can offer you the ideal option. We ship from door to door reliably, flexibly and quickly.

By working with one of the world’s leading LCL consolidators, you benefit from outstanding transit times and flexible, integrated multimodal solutions for pre- and on-carriage from port to port. In addition to reliable standard ocean freight solutions, DB Schenker is of course happy to provide customized logistics solutions tailored to your individual requirements.

Core products
- **DB SCHENKERcomplete**: The solution for your full-container requirements (FCL transport)
- **DB SCHENKERcombine**: Consolidation of container part loads (LCL transport)
- **DB SCHENKERskybridge**: Combines the advantages of air and sea freight: twice as fast as sea transport - half the price of air transport
- **DB SCHENKERicm**: Integrated Cargo Management – shipment organization and control from purchase order through to delivery

Optional solutions
- **DB SCHENKERsmartbox**: 24 hours a day & 365 days a year Ocean Freight transparency
  The new DB SCHENKERsmartbox service monitors global freight transports in a more convenient and innovative way. With DB SCHENKERsmartbox family you will receive a detailed overview of your freight around the clock - worldwide.

DB SCHENKERsmartbox family benefits:
- Highest level of transparency of supply chain
- GPS real time tracking
- Protection against theft and terror
- Increased product and critical data quality
- Improvement of operational process
DB SCHENKERcombine
Big ideas sometimes come in small packages

With DB SCHENKERcombine, multiple consignments are consolidated in our container by utilizing our global state-of-the-art LCL network.

With our worldwide highly sophisticated gateway concept, DB Schenker can offer cost-effective door-to-door services for any LCL shipments with competitive transit times and outstanding schedule reliability.

### LCL Gateway Concept

- **Global designated LCL gateway network.**
- **Frequent & scheduled services to virtually every port in the world.**
- **Assembly / Consolidation of the cargo.**
- **Seamless connection to DB Schenker’s land operations.**
- **Internationally renowned high service level.**
- **Movement inside**

### Features

- **Guaranteed Arrival & Departure**
- **Dedicated Customer Services**
- **Reliable Scheduling**
- **Faster Lead Time**
- **Global Network**
- **Global Track & Trace**
- **Door-to-Door Delivery**
DB SCHENKER logistics
empowering your supply chain

At DB Schenker, we are growing by expanding our core business while focusing on continually improving the quality of processes and products. We strive to expand our integrated products and services and strengthen our international transportation network. Innovative industry solutions and key account management help us keep our customers satisfied. Our cutting edge solutions by combining different modes of transportation and their strengths in terms of speed, capacity and environmental aspects gives us a clear competitive advantage helps us to offer better services.

We deliver Customer Value by:
- Engaging with customer and regularly exceeding customer expectations
- Fulfilling customer promises constantly with quality agreements
- Ensuring that services are offered consistently in line with applicable regulations

We provide Flawless, Innovative & customized Solutions by having:
- Clear, consistent measurements
- Effective execution of operations & Continuous improvement

We offer cost benefits to our customers by
- Administration of Cost Reduction by
  - Single point of contact and integrator of information flow between all parties
- Transport Cost Reduction
  - Better shipment planning using load/ shipment/ route optimization
  - Customer’s transport network optimization
- Increased Reliability and Control
  - Shipment visibility across multiple carriers
  - Inventory Reduction and less expediting costs

We employ Passionate Experts who:
- Care for our customers’ business and provide knowledge & expertise
- Embrace and live our customers' business philosophy, culture and motivation
- Advance their training regularly. Conduct continuous training in logistics operations as a part of natural workgroup activity.
DB SCHENKERlogistics
warehouse locations

Inbound Logistics
- Inbound Consolidation
- VMI bonded hub
- Raw material
- Transportation
- Milk-run supplies
- Order Management

In-house Logistics
- In-plan manufacturing
- Order management
- Sequencing
- Line feeding (LIS/JIT)
- Picking and Packing
- Kitting
- Production Logistics
- Light Assembly
- Screening & NFF Activity

Outbound Logistics
- Finished Goods Warehousing
- Spares Part Management
- Secondary distribution
- Last mile delivery
- Export consolidation
- Picking, packing and labeling
- Route Optimization

After Sales Logistics
- Spare parts warehousing
- Spare parts distribution
- Time-bound deliveries
- Return management
- Quality Check/Refurbishment

Warehouse Locations
SLCs (Schenker Logistics Centre)
Customers today expect a comprehensive service and a broad range of additional features designed to provide solutions to their transport needs. Be it a package, pallet or container; high-priority delivery or a less urgent, competitively priced freight; direct complete load or consolidated shipment via hub or Multi-modal delivery: our customers can always count on the expertise of our over 140 years of global experience in the transport business.

And this is how Schenker India’s experience combines with the passion to form the perfect basis for a complex and/or yet transparent service for national distribution. With Schenker India our customers are able to control their nation-wide flow of material as precisely as any state in India; and thereby revealing new economic possibilities constantly, for any kind of transport requirements.

### Schenker India National Distribution Capabilities
- Land Transportation
- Domestic Air Transportation
- Rail Transportation
- Milk-run concept for city and suburban deliveries
- Trailer movements and ODC cargo handling
- Reefer trucks and trailer movements
- Primary distribution from port or factories
- Secondary distribution to regional warehouses
- Tertiary Deliveries from regional warehouses to end customers
- Customized deliveries to OEMs and their production line-haul
- Spares Distribution
- Out of delivery area – delivery management
- Transportation Documentation
- Proof of Delivery Management
- Octroi/Entry Tax Management
- In Transit Cargo Insurance for High Value Shipments
- Land bridge trucking
- Express deliveries

### Schenker India National Distribution Highlights:

- Consistent follow up for enroute & delivery status
- Immediate alternatives during crisis
- Regular training to achieve KPI
- Special escort services
- Unscheduled stations deliveries (ODA)
- Updating state wise required permits

- Proper monitoring of transit schedule
- E-POD’s & hard copy of POD’s
- Constant contact with end customer
- Octroi clearance services based on the import provided by customer
- Documentation consultancy for transportations
Whether it is a question of just-in-time deliveries or complex projects to be scheduled and monitored precisely, or whether all the components for a major construction site on another continent have to be procured, transported, and - when necessary - put into temporary storage: DB Schenker coordinates quantities and dates for both collection and delivery, ensuring that the right goods always reach their consignee at the right time.

DB Schenker’s Global Projects transports goods from countries anywhere in the world to the destination specified by you. Experienced specialists in our international project teams plan and coordinate the entire logistics: all transports, trans-shipment and transportation at either end of the main run – whether for a refinery in Saudi Arabia, a power station in India, a dam in China, or oil rig supplies in Mauritania or Indonesia.

From undertaking feasibility studies during pre-bid stage to the execution stage, our project experts get involved in every stage. Not only the heavy lift cargos in a project but a time sensitive, fragile & critical piece of cargo is also handled in a meticulous and secure manner. We at DB Schenker believe that safety adds value and so our QHSE commitments are unparalleled in the industry.

Tailor-made solutions just for you!
DB SCHENKER customs
with us, things become simple

A critical component of the global supply chain, customs clearance services have been more important. This is because today regulatory compliance from different countries requires the correct preparation of clearance procedure.

Schenker India’s Customs Competence Centre perfectly complements its worldwide freight and logistics capabilities with its own Customs Broker’s license, state of the art infrastructure and skilled staff all over India.

Our professional expertise makes customs clearance no more complicate to handle. DB Schenker Competence Centre caters to all queries for customs process and procedure for its customers across India. A unique web centric software application and Central Documentation System enable our customs teams to handle the routine and off-line tasks in timely manner and in an effective way.

DB Schenker in India provides pre and post consultancy in various sects of customers, provides them with the tailor-made and customized SOPs and value-added services during the entire process of customs operation in India.

For our customers we have the competence to deal with the most complex international trade rules and regulations across the world.

- OWN Customs Broker’s License
- PAN India presence with our own office and staff
- State of the art “Customs Competence Centre”
- Product specific “Subject Matter Experts” support across India
- Pre & Post consultancy in Indirect Taxation
- Special projects handling (including SVB-Related Party, SEZ, 100% EOU & FTWZ)
- Web Centric Application for EDI filing
  - Highly Compliant & expertise vetting of Import & Export Document
- 5 level screening & Compliance check of each document before filing with Customs
- Central Documentation Unit -
- Visibility and automated reports
- Digital/Mobile/RSS feed updates
DB Schenker is capable of efficient electronic interchange of all relevant shipping information, lead times and performance indicators etc. Sophisticated methods such as **WMS (Warehouse Management System)** SWORD, EDI, tracking incl. electronic proofs of delivery (ePOD), barcoding/scanning and mobile communications ensure efficient processes and smooth flow of information between DB Schenker offices across the world and not least the customers.

**Customer Information Systems (CIS)**
It is possible to monitor the shipment flow not only on shipment but even on package level by DB Schenker IT system. Tracking events are automatically set and detailed status information about each shipment is shown in the application.

DB Schenker has made tracking even more convenient and flexible: With the DB Schenker Mobile App consignments can be tracked the same way on smartphone as on the web.

**SWORD - the integrated data network**
The IT systems of DB Schenker offices across the world interlinked with DB Schenker’s Worldwide online Realtime Data Network (SWORD) with benefits to our customers across the world.

- Worldwide transfer of project data
- World wide transfer of transport-related data
- Monitoring status and tracking of shipments

DB Schenker supports other standards such as XML, SAP IDOC, etc. as well. This enables DB Schenker to meet the individual need of its customers and to respond to changing market requirements.

**PO Management**
DB Schenker Purchase Order Management system features project profiling that defines up to eight levels of customer reference numbers, a shipping window time-line concept, and consolidation of orders into commercial invoices.
DB SCHENKERNFAIRS
single source exhibition logistic solutions

Schenker India dedicated fair and exhibition team provides its customers with a single source logistics solution for all their logistics requirements for any trade fair or exhibition in India and globally.

With more than half a century of experience on show grounds across the globe, DB SCHENKERNFAIRS is your one-stop-shop partner for on-time and safe delivery of your exhibits and equipments to your exhibition booth. It holds the approved vendor status for some of largest exhibition sites and organizers globally and in India.
DB SCHENKERsportsevents
new age logistics concepts for winners

The DB SCHENKERsportsevents group is proud of an extended service portfolio for local & global sports event and cultural events. Broadcasters, press, agents, sponsors, equipment suppliers, sporting teams, local organizing committee and many more use our team’s extensive expertise in the events logistics field.

DB Schenker sports events team offers global end-to-end solutions from shippers premises to event location and on site handling activities:

- Planning, scheduling & solutions
- Professional logistics advice
- National and International transport by ocean, air, road and rail
- Warehousing
- Customs and quarantine clearances
- Secure and on-time equipment arrival
- Personalized services, on-site handling and support
- Controlled movement to the next event or destination
- Tailor-made sports events IT solutions

**Key Events & Highlights**

**Olympic Games**
- 2008 Beijing
- 2006 Torino
- 2004 Athens
- 2002 Salt Lake City
- 2000 Sydney
- 1972 Munich

**Soccer**
- 2014 FIFA World Cup, Brazil
- 2011 FIFA Women’s World Cup
- 2010 FIFA World Cup, South Africa
- 2006 FIFA World Cup, Germany
- 2002 FIFA World Cup, Japan/Korea
- UEFA Champions League events
- UEFA Euro Cups
- FIFA U17 Championships
- FIFA U20 Championships

**Other Events**
- 2006 Volvo Ocean Race
- 2006 Doha Asian Games
- ...Plus Commonwealth Games, Sailing, Cycling, Cricket, Rowing, Canoeing / Kayaking

...just to name a few
Network across India to serve you better

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