

You can supplement the transport service with various value added services, for example speed up the transport, specify an exact pick-up time or ensure handling with a specific type of equipment. These value added services must be ordered in advance when placing the transport order and will be charged to the freight payer. Please note that we may also use and charge for value added services on our own initiative if necessary for the safe handling and delivery of the shipment.

Extra assistance service

DB SCHENKER | system, DB SCHENKER | system home

The nature of the consignment sometimes requires extra assistance for loading/unloading or delivering via staircase or indoors. An electronically ordered value added service, where the consignment is delivered over the threshold. The service does not cover deliveries between apartment's floors or the sorting of packages into several rooms. The consignee ensures that the route is accessible and, if necessary, the floor surfaces have been protected. The consignee checks the quantity and condition of the products before acknowledging receipt.

The distribution days are limited and the availability area includes the local areas of our terminals and the remote area 1 of our Vantaa terminal.

Maximum dimensions of a shipment:

- weight of a single parcel 60 kg
- tax weight 2,500 kg
- actual weight 1,000 kg
- volume 7.5 m³

It is possible to handle certain household appliances in the factory packaging by two persons using different means of transport, in which case the maximum weight of a single parcel (60 kg)may be exceeded. This requires free access to the destination. The shipment must always be portable by two persons.

Larger batches by a separate agreement. €48.00 per hour

Services during public holidays or weekends

DB SCHENKER | system, DB SCHENKER | part load and DB SCHENKER | full load

We can offer our services during public holidays and weekends upon request. €72.50 per 30 min

€72.50 per 30 min minimum charge €145.00

Pick-up or delivery service at an unmanned location

DB SCHENKER | system, DB SCHENKER | part load and DB SCHENKER | full load

Your consignment is picked up or delivered according to a prearranged procedure in unmanned locations. Handling of the goods is subject to charges based on a separate agreement

€9.50 per consignment

Fix Day

DB SCHENKER | system

Delivery on a fixed date: We deliver groupage shipments on a weekday ordered in advance. The delivery date must be 0-3 weekdays after delivery date in **DB SCHENKER** | **system** schedule.

€29.50 per consignment

Fix Day 10 and 13

DB SCHENKER | system

Time-definite options. We deliver your **DB SCHENKER** | **system** shipment by the chosen time (fix day) according to time-definite option. The service is available on weekdays to certain postal code areas. Availability of time-definite options are shown in our schedule.

Fix day 13: +€47.00 per consignment Fix day 10: +€79.00 per consignment

Fix Day to be agreed

DB SCHENKER | system

Delivery on a fixed date agreed with the consignee: We deliver groupage shipments on a fixed date agreed with the consignee. It is possible to agree the delivery date 1-3 weekdays after delivery date in **DB SCHENKER** | **system** schedule.

€37.00 per consignment

Fix Day pick-up or delivery

DB SCHENKER | part load and DB SCHENKER | full load

Pick-up or delivery on the agreed day. We will pick up or deliver your part and full loads on the day ordered in advance. The service is subject to country and regional restrictions and there may also be temporary restrictions on availability.

Part load €58.00 per consignment Full load €47.00 per consignment

Recycling service

DB SCHENKER | system home

We can help you recycle old similar appliances that are replaced during our delivery service. The recycling service and the recycled products are subject to a separate agreement. €30.00 per product minimum €44.00

Transportation document preparation

DB SCHENKER | system, DB SCHENKER | system home, DB SCHENKER | part load and DB SCHENKER | full load

We can prepare your consignment's waybill on your behalf. The service does not include dangerous goods, where the sender prepares the waybill.

€12.00 per consignment

Consignment delivery via staircase or indoors

$\textbf{DB SCHENKER} \ | \ \textbf{system}, \ \textbf{DB SCHENKER} \ | \ \textbf{system home}$

Our driver can carry your consignment via staircase or indoors.

Maximum dimensions of a shipment:

- weight of a single parcel 30 kg
- tax weight 1,000 kg
- actual weight 200 kg
- volume 3 m³

The consignment must be portable by one person. Certain household appliances in factory packages can be handled by one person using transport aids, in which case the maximum weight of 30 kg per package may be exceeded. This requires free access to the premises.

€26.50 for the first 15 min

€8.50 for every subsequent 5 min

The shipment must be portable by one person.

For larger consignments requiring delivery via staircase or indoors we offer extra assistance service subject to our value added services price list.

DB SCHENKER | parcel

Delivery of consignments over 30 kg via staircase €21.00 per consignment

Heated transport

DB SCHENKER | system, DB SCHENKER | system home, DB SCHENKER | part load and DB SCHENKER | full load

Domestic heated transports are subject to a surcharge between October 1 and April 30.

Transportation charge + 15% Minimum €6.90 per consignment

Crane service

DB SCHENKER | system, DB SCHENKER | system home, DB SCHENKER | part load and DB SCHENKER | full load

We can offer you a crane service for your consignment's pick-up and/or delivery.

Local areas	Charge per consignment
1-1,000 kg	€99.00
1,001-7,999 kg	€160.00
8,000 kg and over	€2.00 per 100 kg
Remote areas	
1-1,000 kg	€199.00
1,001-7,999 kg	€316.00
8,000 kg and over	€4.00 per 100 kg
Special areas	
Subject to specific agreement	

Tail-lift service for part and full loads

DB SCHENKER | part load and DB SCHENKER | full load

We will load/unload part and full loads (2,500 kg and over) with a tail lift upon request from the consignor or consignee, or due to the loading/unloading conditions. This value added service is based on the tax weight of your consignment. There may be limitations when loading and unloading with a tail lift if the actual weight of a single pallet is 800 kg or more. The service is available for a shipment up to 7 loading meters and the shape and the weight of single packages must be suitable to be handled by a tail-lift.

Domestic consignments

Pricing
€1.30 per 100 kg
minimum €32.00 per consignment

Removal and recycling services for packaging materials

DB SCHENKER | system, DB SCHENKER | system home

We will remove packaging material during the delivery and recycle it responsibly. This value added service is based on the tax weight of your consignment.

Chargeable weight of the consignment	Pricing
0-349 kg	€10.00
350-699 kg	€19.00
700 kg and over	€4.20 per 100 kg

Handling service for long goods

DB SCHENKER | system, DB SCHENKER | part load and DB SCHENKER | full load

Goods of 2.41–12.99 m in length are delivered as a separate consignment. Prepare a transportation order for long goods and attach a unique colli label and waybill to the consignment. Domestic delivery of long goods of over 2.4 m maybe delayed until the next delivery date. Consignments of 13 meters and longer can be offered as special transportations. If necessary, long goods are charged based on the loading space taking into consideration space required for support and lashing of the consignment required for safe transport. The pricing shall be calculated per full loading meters based on consignment length.

Domestic consignments

Delivery charge + 40%

minimum charge according to consignment length

Consignment length	Minimum charge per consignment
2.41-6.00 m	€19.00
6.01-9.99 m	€50.00
10.00-12.99 m	€72.00
13.00 m and over	Subject to specific agreement

Premium 10 and 13

DB SCHENKER | system premium

Time-definite options. We deliver your **DB SCHENKER** | **system premium** shipment by the chosen time according to time-definite option. The service is available on weekdays to certain postal code areas indicated in our schedule.

Premium-shipment: System pricing + 30%, minimum €10.50 per consignment

Premium 13: + €26.50 per consignment Premium 10: + €58.00 per consignment

Pre-Notice service

We will send a pre-notice on the day the shipment is loaded on a delivery vehicle. The pre-notice by telephone includes one succesful telephone call and the pre-notice by email or text message one sent email or text message.

Pre-Notice by telephone DB SCHENKER | system, system premium, part load, full load and parcel

€5.80 per consignment

Pre-Notice by e-mail

DB SCHENKER | system and system premium

€1.00 / shipment

Pre-Notice by text message
DB SCHENKER | system, system premium and parcel
€4.20 / shipment

Same day pick-up service for part and full loads

DB SCHENKER | part load and DB SCHENKER | full load

We pick up part and full load shipments on the same day when you place an order by 12 noon. The service is available on weekdays in the postal codes indicated in our schedule. €31.50 per consignment

Same-day delivery service for parcels within the Helsinki metropolitan area

DB SCHENKER | parcel

We provide same-day parcel delivery services within Helsinki, Espoo, Vantaa, Kauniainen, Kerava, Järvenpää and Tuusula. Consignments picked up between 8 am and 12 noon are delivered on the same day between 1 pm and 5 pm. Consignments picked up between 1 pm and 5 pm are delivered on the next working day between 8 am and 12 noon. Subject to specific agreement

Time window pick-up or delivery for part and full loads

DB SCHENKER | part load and DB SCHENKER | full load

We pick-up or deliver your part and full load shipment according to the chosen option during the morning or afternoon. The service is subject to country and regional restrictions and there may also be temporary restrictions on availability. Part load €53.00 per consignment Full load €42.00 per consignment

Delivery service according to agreed time or date

DB SCHENKER | system, DB SCHENKER | part load and DB SCHENKER | full load

We can deliver your consignment to terminal local areas at an agreed time or date during working days. Please note that indicating a time or a date on the domestic waybill does not constitute an agreement to provide the value added service. Any storage of the consignment or interruption of the transportation due to the consignor are subject to surcharges.

DB SCHENKER | system

€28.00 per consignment

DB SCHENKER | part load and DB SCHENKER | full load services are subject to transportation charge + 15%

Dangerous goods services (ADR)

DB SCHENKER | system, part load, full load and parcel

We provide transportation services for dangerous goods. Limited Quantity and Excepted Quantity consignments are also subject to the dangerous goods service price list.

Domestic consignments

transportation charge + 30% minimum charge €15.90 per consignment