

## Terms & Conditions

- **Validity**  
The Proposal validity must be expressly mentioned in the respective field.
- **Proposal acceptance**  
This Proposal and the respective Terms & Conditions must be expressly accepted, by writing or through the system, in order to comply with your request.
- **Volumetric ratio**  
Volumetric ratio: \* seaway 1000 kgs. = 1 cubic meter \* domestic pickups / deliveries: 250 kgs. = 1 cubic meter
- **Standard service maximum dimensions and weights**  
Maximum accepted dimensions and weights, per volume, for LCL shipments: 2,40 mts. x 1,80 mts. x 2,20 mts. // 1.500 kgs. // (800 kgs. for vehicle with lifted platform).  
Other dimensions and weights on request, limited to 4,00 mts. x 2,30 mts. x 2,20 mts. | 3.000 kgs. per unit
- **Change of measures and weights**  
In the event of the real weights and measures be different from those stated in this Proposal, billing shall automatically be based on the recalculated volume weights and measures without notice.
- **Availability of Equipment and Space and Tariffs, Expenses, Fees and Surcharges Variations**  
DB Schenker reserves the right to choose the Shipping Line and/or Subcontractor for the transport execution. Prices, expenses (local and others), taxes and surcharges are subject to the availability of equipment and space of the Shipping Company.

This Proposal is subject to change in the event of variations in freight costs, expenses, taxes, surcharges, rates legitimately imposed by the Lines, that must be duly informed to the Customer as soon as DB Schenker have that knowledge.

- **Type of cargo**  
Unless otherwise agreed in writing, the Proposal refers to non-hazardous goods, not subject to restrictions by specific legislation (special taxes, etc.) or to specific requirements (sidewall, scale, crane, pick-up or delivery in private households, time definitive, etc.), non-perishable, non-oversized, stowable, stackable and overlapping, with no requirements for temperature control and also it is not applicable to plastic, paper waste and timber (wood).
- **Dangerous goods / Hazardous Product**  
Dangerous Goods / Hazardous Product subject to the acceptance of the Shipping Companies after reviewing the respective documentation, that must be sent by Shipper in a timely manner and at its own fully responsibility. Any problems or damages caused by inexact, insufficient, incorrect or irregular declarations are fully responsibility of the Shipper.
- **Transport insurance**  
Transport Insurance is not included, except if requested in writing and expressly mentioned on the Proposal.
- **Not included in the Proposal**  
Not included in this Proposal: \* VAT (if applicable); \* Customs Clearance, Customs VAT, Duties or other Taxes and Customs' Expenses (if applicable); \* Any other expense or cost (unless expressly mentioned and contracted) such as, but not limited to: storage; delays, detentions; fines; special services; inspections; petitions and changes in customs documentation; any additional port charge or charge imposed by the authorities; goods securing; courier; fumigation costs; legalization of documents and certificates and any other item not specifically included.

➤ **Customs VAT, Duties, Fees and Other Customs Duties**

Customs VAT, duties, fees and other customs duties are the Customer's responsibility and are applicable and calculated based on the tariff code(s) indicated by the Customer.

➤ **Payment terms**

Advance Payment, unless there is previous written agreement regarding the shipment (To Private Customers is always applicable Advanced Payment Conditions). Preferential Payment Method: Bank Transfer to IBAN PT 50 0033 0000 00000932268. The payments by other means may be subject to administrative fees. Cash Payment and Check are limited to the amounts stipulated by law, but in domestic pick-ups and deliveries cash payment is limited to 50 Eur and 50.000 Eur by check.

➤ **Currency**

Invoices are issued in Euros; any amounts expressed in a different currency, will be invoiced by the equivalent in Euros according to the exchange rate indicated on the respective invoice.

➤ **Responsibility**

DB Schenker's liability is limited to the amounts, terms, conditions and exclusions foreseen in the legislation (General Terms and Conditions of Services for Forwarder Companies approved by APAT and published in Diário da República, III, 51, 01.03.2001 and also the Decreto-Lei no. 255/99, of 07/07, which regulates Forwarder Activity), in the international conventions applicable to the Carrier / Shipping Company entrusted with the material execution of the transportation or to any other contractor for this purpose. The terms, conditions, limitations and exclusions stated in the Bill of Lading that title the maritime transport shall also apply to the contracted services.

➤ **Data Protection**

DB Schenker complies with the provisions of applicable law.

**INFORMATION FOR PRIVATE CUSTOMERS OR PERSONAL USERS OF BUSINESS CLIENTS**

SCHENKER TRANSITÁRIOS, S.A. (hereinafter referred to as DB SCHENKER), VAT 500161313, headquartered at Rua Florbela Espanca, no. 4, Casal Novo, 2660-364 São Julião do Tojal, as Controller informs the Data Subjects that their data will be collected and processed for the purpose of the full performance of the contracted services and insofar as they are necessary for the fulfillment of the contractual, legal and fiscal obligations (eg billing, transportation legislation, etc.). For the purpose of prospection, disclosure of our services and information of DB Schenker, due consent must previously be obtained. The collected and processed data will be kept as long as the commercial relationship is maintained, as well as for the period necessary to comply with the associated legal / fiscal obligations. We further inform you that your data, for service-related reasons, may be transmitted to other companies in the DB SCHENKER group, who provide the same level of protection, including in Third Countries. The Data Subject may exercise his right of access, rectification, erasure, object, restriction of processing and data portability, by letter, registered with delivery receipt, sent to the above mentioned address or to the e-mail address - info.privacidade@dbschenker.com , with the subject Data Protection. The Data Subject also has the right to withdraw his consent at any time, but this does not affect the lawfulness of processing based on consent before its withdrawal and also has the right to submit a complaint to the competent Data Protection Authority.

If you do not provide your data, necessary for the mentioned purposes and reasons, your order can not be carried out.

➤ **Compliance**

Schenker Logistics, S.A.U. as subsidiary company of Deutsche Bahn AG, is committed to ensuring its ethical principles are incorporated and complied with globally. It is important that we act with integrity in dealing with customers, suppliers, competitors, authorities, employees and other parties we meet in our business. Upholding our values and applying proper business practices is the DB Schenker Logistics guiding principle for successful and sustainable business.

<https://www.deutschebahn.com/en/group/compliance>

Each Party agrees to conduct its operations under the terms of this Agreement in compliance with, included and not limited, the regulations of the U.S.A. , U.E. National Law and all applicable import, export, reexport and foreign trade control statutes, laws, regulations, enactments, directives and ordinances of any governmental authority with jurisdiction over such operations then in effect (“International Trade Laws”) in connection with the performance of its obligations under this Agreement. In case violation of the aforementioned obligations, Schenker reserve the right of suspend and/or cancel the provision of the service without previous notice and without any liability.