

GENERAL TERMS OF INTERNATIONAL LAND TRANSPORT

These General Terms are a binding part of the Services Agreement concluded between the customer and SCHENKER ARKAS Nakliyat ve Tic. A.Ş.. (hereinafter, DB SCHENKER ARKAS) and both parties undertake to abide by them.

1. APPLICABLE REGULATIONS

The services rendered by DB Schenker Arkas in the International Road Transport of goods, including parcels, will be governed by these General Terms, the current Rates, the International CMR Convention and Provisions are applied. The limits of financial and legal liability of importers and exporters on the carried goods will be evaluated according to Incoterms 2010 rules

2. GOODS

2.1. CONTENT AND NATURE

DB Schenker Arkas does not know what is contained in the packages. Accordingly, in this respect, it refers to the declaration made by the consignor and/or consignee, under its sole liability, and accepts no liability with respect to the packages' content. The shipper and/or consignee will be solely liable for any expenses/indemnities/penalties arising from inaccuracies or deficiencies in the data provided by it.

2.2. GOODS TYPOLOGIES

The following weight and volume restrictions apply to the DB SCHENKER system and DB SCHENKER system premium products:

- Maximum weight per pallet: 1,500 kg.
- Maximum chargeable weight per shipment: 2,500 kg
- The maximum dimensions of a transport unit will be 2.4 m x 1.8 m x 2.2 m (L x W x H)

2.3. GOODS WITH SPECIAL FEATURES

DB Schenker Arkas must be informed beforehand of the special features of any goods and their shipments, such as large machines, pallets weighing more than 1,500 kg, etc. In any case, it reserves the right to accept or refuse them, while the rate charged will be the normal rate plus the surcharge that may be applicable in each case.

2.4. UNPACKAGED OR UNSTACKABLE GOODS

DB Schenker Arkas reserves the right to accept or refuse transportation of these goods, and also the price to be charged in the case of unstackable goods. In any case, pursuant to current legislation, all liability on the part of DB Schenker Arkas is expressly excluded with respect to unpackaged goods or goods that are insufficiently or inappropriately packaged to withstand the hazards inherent in transportation, due to the nature of the goods.

2.5. ADR GOODS

Transportation of dangerous goods is subject to compliance with the requirements of current ADR regulations. The consignor and/or consignee must inform DB Schenker beforehand of the nature of the goods, their ADR classification and degree of dangerousness. Furthermore, these goods must comply with the regulations with respect to packaging, documentation, labelling and any other

requirement needed for transportation, releasing DB Schenker Arkas from any liability in the event of non-compliance therewith.

In any case, DB Schenker Arkas reserves the right to not accept transportation of such goods. Under no circumstances will ADR transport be carried out with the DB SCHENKER system premium product. On our website you can consult more information about the prices and key features of this service. Quotation is valid for general Cargo and surcharges may apply for ADR Cargo.

2.6. EXCLUDED GOODS

Perishable goods, refrigerated goods, tobacco, alcohol for human consumption that does not exceed 50,000 euros per shipment, live beings, ingots (gold, silver, etc.), fine glassware, precious metals, coins or banknotes, lottery tickets, football pool coupons, jewellery, precious stones, natural pearls, bonds, negotiable instruments or securities. Works of art or objects having artistic value, explosives, radioactive material, other types of dangerous goods up to 10% of the load, drugs (except manufactured drugs defined as such in pharmaceutical vade mecum). Powdered or bulk building materials, and special transportation of goods that require this, indivisible loads weighing more than 2,000 kg. Automobiles, automobile bodies, engines, scrapped parts, unpacked new or used motorcycles. Metal plate and sheet and any goods whose dimensions, in width or length, exceed 180 x 240 cm. Machinery, household appliances and other unpacked goods, or without suitable packaging, except self-supporting vehicles (tractors, forklift trucks, etc.). Personal effects, furniture removals and all manner of used furniture, goods with sharp edges or points or those which, by their very nature, may damage the other goods. All types of exclusive door-to-door deliveries.

2.7. GOODS EXCLUDED FROM THE INTERNATIONAL PARCELS SYSTEM

Shipments exceeding 30 kg, shipments containing more than 1 package, packages measuring more than 1.6 m long or shipments with a total volume exceeding 0.216 m³. Goods payable by cash on delivery, cheques, etc. Freight collect shipments, imported goods, perishable, valuable and ADR goods.

2.8. DELIVERIES/COLLECTIONS BY INTERNATIONAL TRUCK

These will only be made for shipments exceeding 3,000 kg = 10 m³ and when the place of delivery/collection is within 30 km of DB Schenker Arkas operational base.

2.9. DELIVERIES/COLLECTIONS WITH PLATFORM LIFT

Collections and deliveries weighing more than 800 kg in Spain, France, Portugal and Poland must be notified to DB Schenker Arkas so that it may have the appropriate resources ready and, if applicable, notify and invoice the corresponding extra cost. For other countries, the restriction on this operation applies for weights exceeding 1,000 kg.

3. RATES

3.1. The transport and related services provided by DB Schenker Arkas pursuant to the present terms will be invoiced in accordance with the rates in force at the time they are rendered. DB Schenker Arkas undertakes to provide sufficient information on rates and any changes subsequently made to them. When applying the rates, the result of a higher bracket can never be less than the highest result of the next lowest bracket.

3.2. The prices given in the Rates are exclusive of any applicable taxes.

3.3. DB Schenker Arkas reserves the right to update the rates in accordance with fuel price deviations, with or without prior notice.

3.4 In case of exceeding detention times, surcharges may apply.

3.5 Our offer is valid on the condition that the freight charges are paid in Turkey.

3.6 The offer is not valid for transit, 3rd country invoicing, return goods and L/C shipments.

3.7. The rates are always based on the generic ratio of 1 m³ = 333 kg of chargeable weight, rounded up to the nearest hundred; and 1 linear metre = 1750 kg of chargeable weight, rounded up to the nearest hundred. If the volume, including packaging and applying the generic ratio, exceeds the real weight, invoicing will be by chargeable weight.

3.8. The rates include international transport, in some cases, collections or deliveries, depending on the agreement made with each customer. Collections and deliveries must be made on ground floors, beside the truck, with the consignor and/or consignee's personnel being responsible for loading, stowage or unloading operations. Customs clearance expenses and customs dues are not included.

3.9. Unloading/loading expenses, storage in the customs bonded warehouse and subsequent delivery of those shipments which, having been scheduled for direct delivery by the international truck, had to be unloaded for delivery at a later date will also be invoiced separately.

3.10. Additional services such as porters, cranes, etc. will be invoiced separately.

3.11. Such rates are applicable to the DB SCHENKER system services.. The prices will be agreed and confirmed in writing with each customer.

In case of DB SCHENKER system Premium product and /or options, below given conditions shall apply in addition to the above given terms. Any delay occurrence due to "Force major" incidents like border congestions and extraordinary weather conditions are out of the scope of commitment. The stated transit times are valid as working days and DB SCHENKER system Premium shipments are not valid for weekend departures. In order to be able to fulfill the transit time commitment, it is essential that the customs procedures are carried out within maximum 5 hours. It is essential for consignee/consignors in Europe to be in contact with counterpart Schenker office in order to handle customs process in time. Over-sized shipments, long-goods, box shipments and shipments having a single pallet over 1500 kg and overall 2500 kg CW are not covered by DB SCHENKER system Premium service standards unless otherwise confirmed by respective operational teams. Any delay/failures caused by shipment documents or packaging are under liability of consignor. In order to fulfill the commitment of DB SCHENKER system Premium service, loading instructions and documents has to be delivered to us in a complete and timely manner.

3.12. Should payment of the invoices for DB Schenker Arkas' services not be made, the terms and rates agreed with the company will be automatically invalidated. As from such time, all sums pending payment will be considered due immediately "in cash". Interest will be charged over the rediscount rate of Central Bank of Turkey for invoice past due. Unless otherwise mutually agreed freight payment will be charged in the currency specified in the bid. TCMB selling exchange rate is used in invoice date in order to determine TL exchange calculation.

3.13 Guarantee limit per each trip is limited up to 100.000 € max. Exceeding amount may be subject to additional transit document cost.

4. DOCUMENTATION AND LABELLING

4.1. GENERAL RULES

4.1.1. All shipments must be accompanied by appropriate written instructions for DB Schenker Arkas and the necessary documentation, including the invoices for customs clearance at origin/destination, even when the shipment contains samples with no commercial value, in the case of shipments to non-EU countries.

4.1.2. The shipping instructions, the delivery note and other documentation, and also the packages' labels, must clearly state the consignee's name and address, the place of delivery and the telephone number.

4.1.3. DB Schenker Arkas will not accept liability for any damage that may be caused as a result of incorrect information, documentation or labelling. If the declared weight-volume-dimensions of the goods exceeds the limit allowed legally to be carried on the roads, occurred penalties by the authorities will be charged to the shipper as per bill

4.1.4. If DB Schenker Arkas should have to document the shipment manually, a surcharge is applied.

4.1.5. In case given statements are mismatching or instructions are fully / partially cancelled, or shipments could not be loaded to the truck that was sent to the shipping address, additional costs will be under the responsibility of the customer.

5. LEAD TIMES

The agreed lead times are in working days, always approximate and will not be applicable under force majeure incidents, official or customs procedures and any commodity specific conditions causing delays on the route.

6. COLLECTIONS AND DELIVERIES

The rates include normal collections and/or deliveries and/or to the terminal, as agreed with the customer, these being understood to refer to those made during normal vehicle schedules or shifts and for which no exceptional resources are required. These services will be rendered at the ground floor of the address or place of origin and/or destination of the goods. Collections whose urgency or special circumstances require that they be made outside of normal vehicle schedules will be invoiced separately.

When a second delivery is required for reasons not attributable to DB Schenker Arkas, an additional surcharge will be added. On our website you can consult more information about the prices and key features of this service.

If correct information is not available as to the delivery address or telephone number for contacts, an additional cost will be charged.

Access Restrictions. For certain zip codes in which there are access restrictions, due to scheduling, type of trucks, or of any kind that restricts our activity, we offer the pick-up and/or delivery service with a surcharge.

7. DB SCHENKER ARKAS' LIABILITY

DB Schenker's liability will comply, in any case, with the conditions and limits of international conventions and other current legislation, unless expressly agreed otherwise in writing. DB Schenker Arkas' maximum liability in the event of late delivery will not exceed in any case the sum paid for carriage. Likewise, DB Schenker Arkas will not be liable in any case for possible collateral damage, such as lost orders, extra travel, etc.

DB SCHENKER system premium guarantee. For this product, DB Schenker guarantees reimbursement of the price (not including surcharges or advances) paid by the customer, in the event that delivery is not made on the agreed date or made after 6.00 pm. The guarantee does not cover:

- Delivery not made on the agreed date for reasons attributable to the customer or consignee.
- In the case of destinations on islands or in countries with special customs requirements.
- Delivery not made on the agreed date for reasons of force majeure.

The guarantee does not apply during Easter, Christmas, or national, regional or local bank holidays.

In order to receive reimbursement of the net price paid, the customer must send a written request, explaining the reasons for such request, through the sales contact.

The final consignee will be responsible for environmentally correct disposal of any waste or used containers. Consequently, DB Schenker will not be liable for the manner in which the final consignee disposes of such waste or containers.

Standard liability is based on CMR Convention. DB Schenker Arkas recommends taking out comprehensive insurance coverage. This option provides coverage for 100% of the goods' value.

8. ADDITIONAL SERVICES

On our website you can find all the information concerning our products and its additional services as well as its associated costs.

9. CAVEATS AND CLAIMS FOR DAMAGED AND/OR MISSING GOODS

The caveats for damaged and/or missing goods, if they are detected immediately, must be specified in detail on the delivery note and notified immediately by email to DB Schenker Arkas. Generic caveats such as "accepted subject to inspection" will not be considered as having any legal value.

The caveats for damaged and/or missing goods, if they are not detected immediately, must be furnished in the time and manner stipulated by law.

10. RIGHT OF RETENTION

Pursuant to current legislation, the goods carried will be liable for payment of the price of the transportation, storage and other expenses incurred during their carriage, and DB Schenker Arkas may withhold delivery until such costs have been paid.

11. APPLICABLE LEGISLATION AND JURISDICTION

Any dispute that may arise as a consequence of the services rendered under these General Terms will be governed by Turkish law and will be submitted to the courts of Istanbul that have jurisdiction on the matter, in accordance with the rules of common procedure.

12. CONFIDENTIALITY OF PERSONAL DATA

DB SCHENKER ARKAS, as data controller, hereby informs you that the personal data you provide are collected with the purpose of performing the administrative tasks required by the relationship between us, and to send you information about our services. The personal data you provide will be held for the duration of the contractual relationship between us and, once this relationship has ended, they will be kept blocked for the legally stipulated time before they are destroyed. We inform you that your data may be made available to other companies belonging to the DB

SCHENKER Group for reasons related with provision of the service, which may also entail transferring them to countries outside of the European Economic Area. For security reasons, you consent to your data being screened by THE COMPANY in denied parties lists published by the appropriate government agencies. You may exercise your rights of access, rectification, cancellation, objection, limitation and portability:

13. ANTI-TERRORISM AND RESTRICTIONS DUE TO SANCTIONS AND TRADE EMBARGOES

In the event that all or any part of the services defined in this document are prohibited under applicable legislation, including but not limited to that of the United States of America, any European Union member state or that arising directly from the European Union's institutions, and including but not limited to the legislation on the fight against terrorism and trade embargoes, DB Schenker, at its sole discretion, will be entitled to cancel all or part of the service in question, at any time and without prior notice, without incurring as a result in any liability with respect to the customer.

14. COMPLIANCE

SCHENKER ARKAS Nakliyat ve Tic. A.Ş. as subsidiary company of Deutsche Bahn AG, is committed to ensuring its ethical principles are incorporated and complied with globally. It is important that we act with integrity in dealing with customers, suppliers, competitors, authorities, employees and other parties we meet in our business. Upholding our values and applying proper business practices is the DB Schenker Logistics guiding principle for successful and sustainable business.

<https://www.deutschebahn.com/en/group/compliance>

Each Party agrees to conduct its operations under the terms of this Agreement in compliance with, included and not limited, the regulations of the U.S.A. , U.E. National Law and all applicable import, export, reexport and foreign trade control statutes, laws, regulations, enactments, directives and ordinances of any governmental authority with jurisdiction over such operations then in effect (“International Trade Laws”) in connection with the performance of its obligations under this Agreement. In case violation of the aforementioned obligations, Schenker reserve the right of suspend and/or cancel the provision of the service without previous notice and without any liability.

Signatory's Name and National Identity Document

Signature and Company stamp