

ARIBA Standard Account Supplier Package Invoice Creation - Service Order

Schenker AG | Global Spend Governance | V1.1

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Introduction

In summer 2018 Schenker AG has started SAP ARIBA as a central application for managing procurement.

We would like to thank you for your understanding that you will not be able to edit purchase order's for Schenker AG, creating invoices or to participate on tender's without having a SAP ARIBA account

In the following slides you will find important information for your easy and smooth registration processes.

We are extremely pleased to be working in a collaborative partnership.

DB Schenker is the world's leading global logistics provider – we support industry and trade in the global exchange of goods through land transport, worldwide air and ocean freight, contract logistics and supply chain management. Integrated logistics resides at the world's most important intersections, where the flow of goods creates an effective link between carriers. Our value-added services ensure the flow of goods continues seamlessly and supply chains stay lean and optimized for success. Our business holds top positions in automotive, technology, consumer goods, trade fair logistics, special transports, and special events logistics.

Locations around the world: about 2,000 | Employees worldwide : more than 75,800

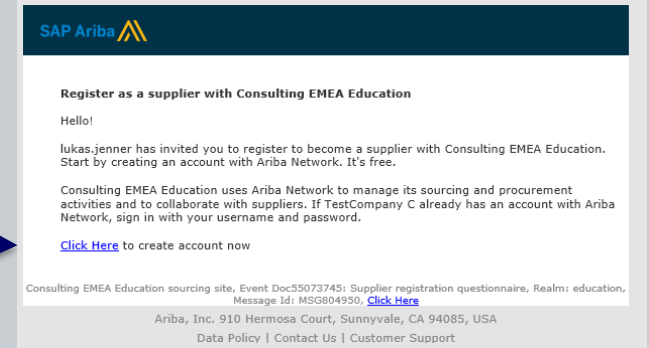
Introduction

- ✓ The usage of the Ariba network is free for all **“Standard Account”** suppliers regardless of the turnover and the number of documents.
- ✓ As soon as you have been selected as a Schenker AG supplier, you will receive an **invitation by eMail** requesting you to register on our ARIBA network and to fill out our supplier questionnaire.
- ✓ As a “Standard Account” supplier you will receive an interactive eMail as soon as an order has been made and received for you in the ARIBA network.
- ✓ You will see all orders from the Schenker AG after setting up your ARIBA Standard Account. In order to edit/settle the orders you need to click on the button **“process order”** in the interactive eMail.
- ✓ This document contains information about how to create an ARIBA network account and how to edit orders. Moreover, how to create and transfer online invoices to the Schenker AG via the ARIBA network

Invitation and Registration on the ARIBA network

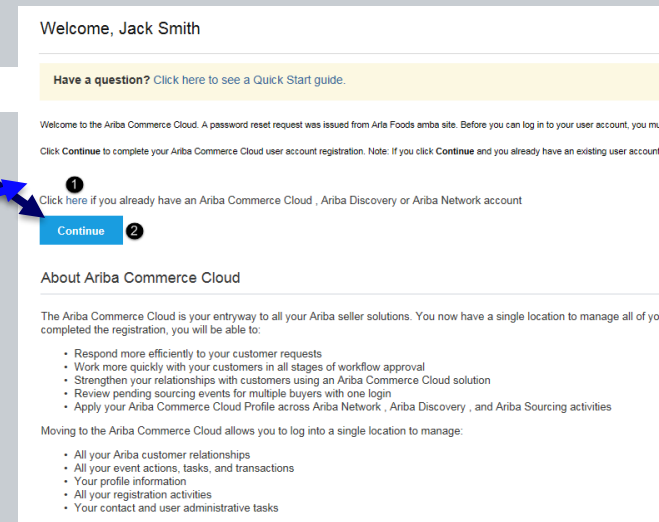
No SAP ARIBA network account yet?

- If you **don't have an ARIBA network account**: Please click on the **link** in the eMail to get into the ARIBA network
- If you don't have an ARIBA network account please click on the button **„Continue“**



You already have a SAP ARIBA account?

- Please click **„Here“** if you already have an ARIBA network account



Registering for a free account with general functions (Standard Account)

1. Complete information
2. accept terms of use and
3. Register

Note: the registration process must be completed once the link is accessed otherwise it will become inactive and a new link will be needed to register.

1

Name: *

Email: *

Use my email as my username

Username: *

Password: *

Secret Question: * ▼

Language: ▼

[Ariba Privacy Statement](#)

Must be in email format(e.g john@newco.com) ⓘ

Must contain a minimum 8 characters including letters and numbers. ⓘ

The answer to your secret question must be atleast 5 characters.

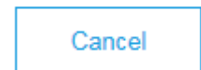
The language used when Ariba sends you configurable notifications. This is different than your web b...

2

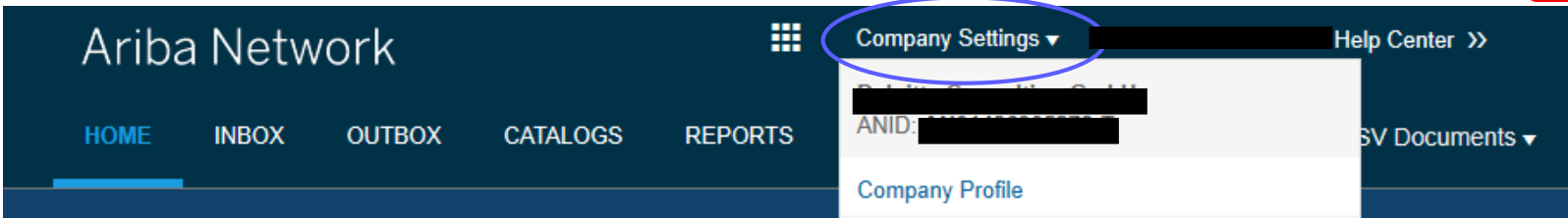


I have read and agree to the Terms of Use and the Ariba Privacy Statement

3



Configure company profile



4. Please fill all the fields with (*) marked mandatory fields in the tab **“General”**

The screenshot shows the 'Profil de la société' (Company Profile) form. The form is divided into several sections: 'Présentation' (Presentation), 'Adresse' (Address), and 'Adresses supplémentaires de la société' (Additional company addresses). The 'Présentation' section includes fields for 'Nom de la société', 'Autres noms', 'ID AN', 'Brève description', 'Site Web', and 'Déclaration de confidentialité'. The 'Adresse' section includes fields for 'Adresse 1', 'Adresse 2', 'Code postal', 'Ville', 'État', and 'Pays'. The 'Adresses supplémentaires de la société' section includes a table with columns for 'Nom de l'adresse', 'ID d'adresse', and 'ID de TVA'. A blue arrow points from the 'Créer' button in the 'Adresses supplémentaires de la société' section towards the 'create' button in the 'Additional company addresses' section of the next screenshot.

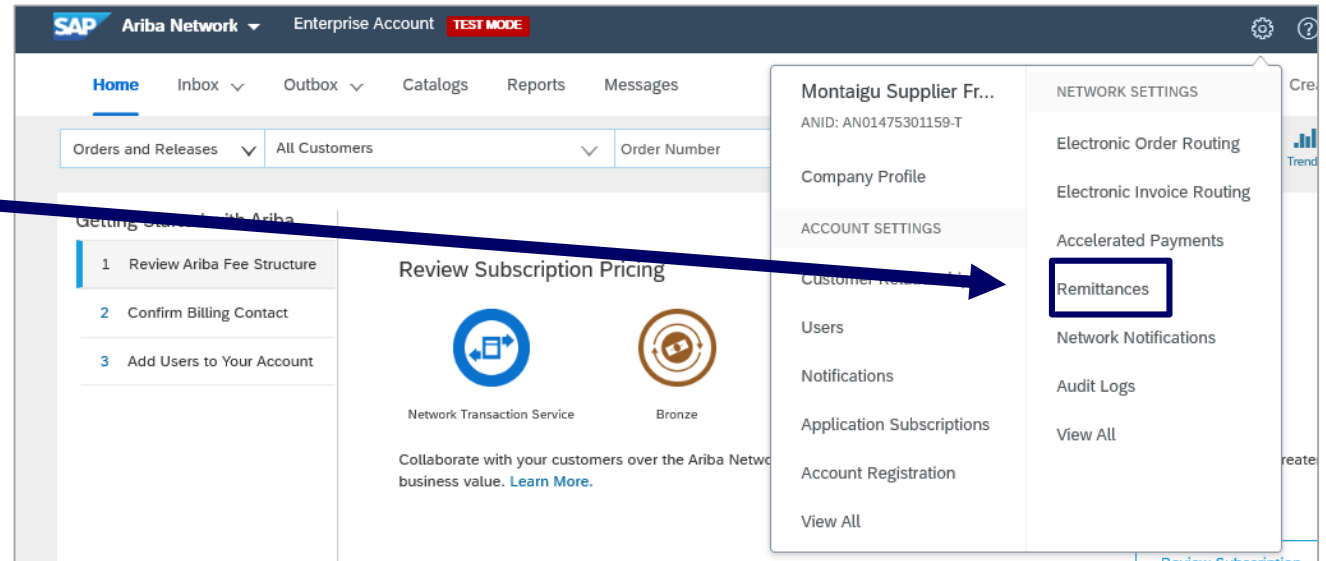
Please click on the button **„create“** to enter the VAT and tax number under **„additional company addresses“**.

The screenshot shows the 'Additional company addresses' form. It includes a table with columns for 'Address Name', 'Address ID', 'VAT ID', and 'Tax ID'. Below the table, there are fields for 'Address 1', 'Address 2', 'Postal Code', 'City', 'State', and 'Country'. A blue arrow points from the 'Créer' button in the previous screenshot to the 'create' button in this screenshot.

Configure company profile - Remittance Information

If supplier has more than one IBAN account, in order to add a new one or to update an existing one, please click on Company Settings/Remittances

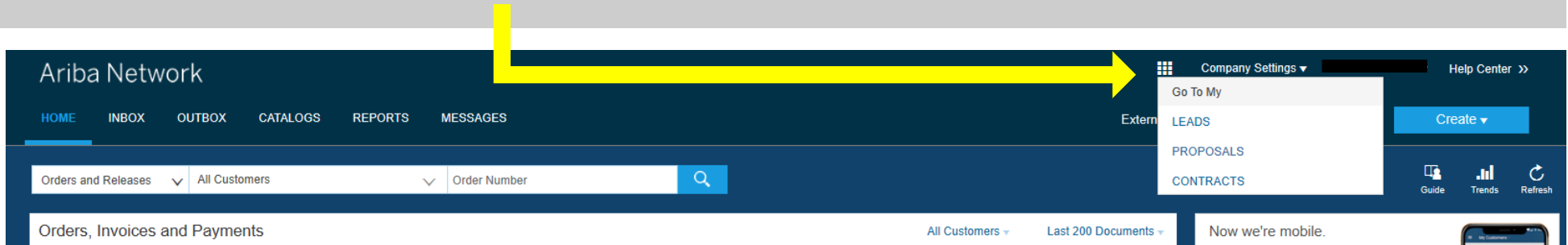
Select one of your Remittance Addresses as a default if you have more than one. If needed, assign Remittance IDs for this address for each of your customers. Clients may ask you to assign IDs to your addresses so they can refer to the addresses uniquely. Each client can assign different IDs.



Remittance ID Assignment	
Customer ↑	Remittance ID
DB Schenker - B-Test	EUR_0000025164
DB Schenker - DEV	
<input type="checkbox"/> Include Bank Account Information in invoices.	

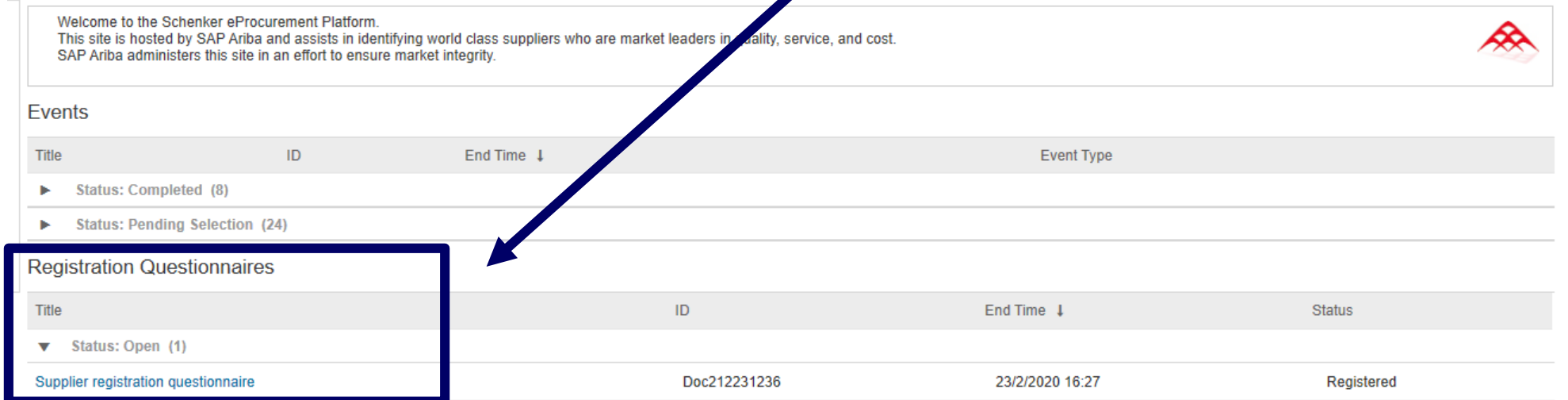
Configure company profile/searching for the Questionnaire

5. After the successful registration your starting page will open
6. Please click on „**Proposals**“ that is marked on the right top



The screenshot shows the Ariba Network interface. In the top right corner, there is a navigation menu with a 'Go To My' dropdown containing 'LEADS', 'PROPOSALS', and 'CONTRACTS'. A yellow arrow points from the 'PROPOSALS' item in this menu to the 'PROPOSALS' link in the main content area of the dashboard.

7. Please find the link for the questionnaire of **Schenker AG** at the row “**Registering questionnaire**”.



The screenshot shows the Schenker eProcurement Platform. At the top, there is a welcome message: "Welcome to the Schenker eProcurement Platform. This site is hosted by SAP Ariba and assists in identifying world class suppliers who are market leaders in quality, service, and cost. SAP Ariba administers this site in an effort to ensure market integrity." Below this is an "Events" section with a table of registration questionnaires. A blue arrow points to the row titled "Supplier registration questionnaire", which is highlighted with a blue box.

Title	ID	End Time ↓	Status
Supplier registration questionnaire	Doc212231236	23/2/2020 16:27	Registered

8. Please complete the supplier questionnaire, which is very important for us and click on the button „Submit“.

Console

Doc212231236 - Supplier registration

Tim 11

questionnaire

[Event Messages](#)
[Event Details](#)
[Response History](#)
[Response Team](#)

▼ Event Contents

All Content

- 1 General company info...
- 2 Product/ Service-rel...
- 3 Strategic Direction
- 4 Innovative Processes...
- 5 Quality, Safety, Env...
- 6 Key Performance Indi...

You have submitted a response for this event. Thank you for participating.

Revise Response

All Content

Name ↑

▼ 1 General company information

1.1 Address

1.2 RFx contact person (backup)

1.3 Company Website

1.4 Supplier DUNS number

1.5 Parent Company Name (if applicable)

1.6 Legal Form/ Ownership

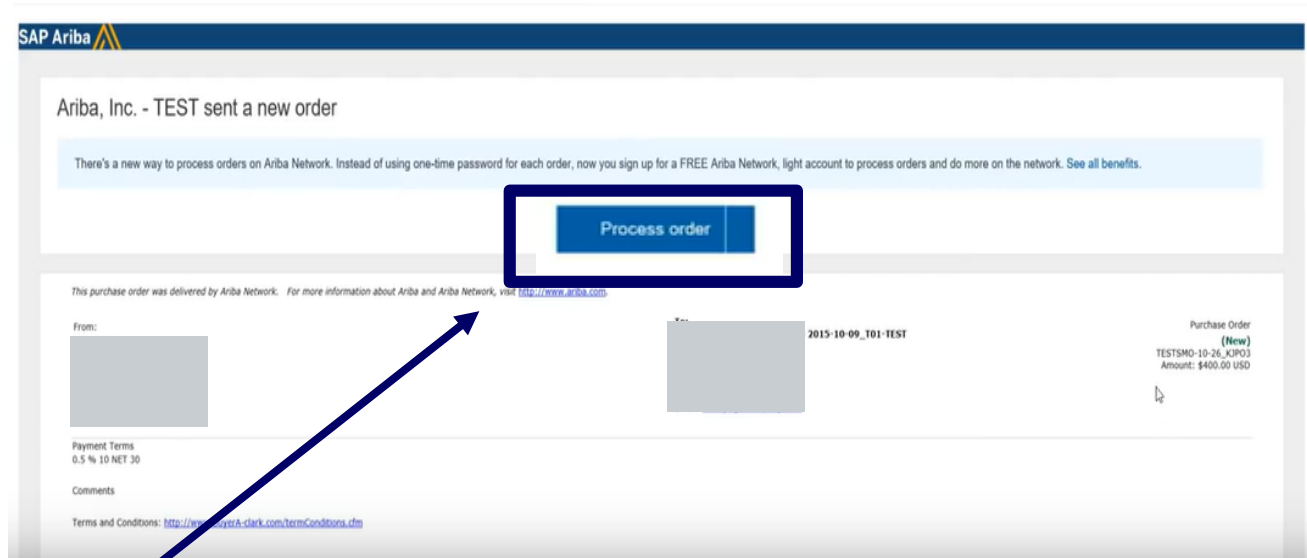
Compose Message

Receiving and editing an order through an ARIBA network account with general functions (Standard account)

1. You will get an interactive eMail as soon as an order confirmation from DB Schenker is transferred through ARIBA. The order can be opened and edited through this eMail.

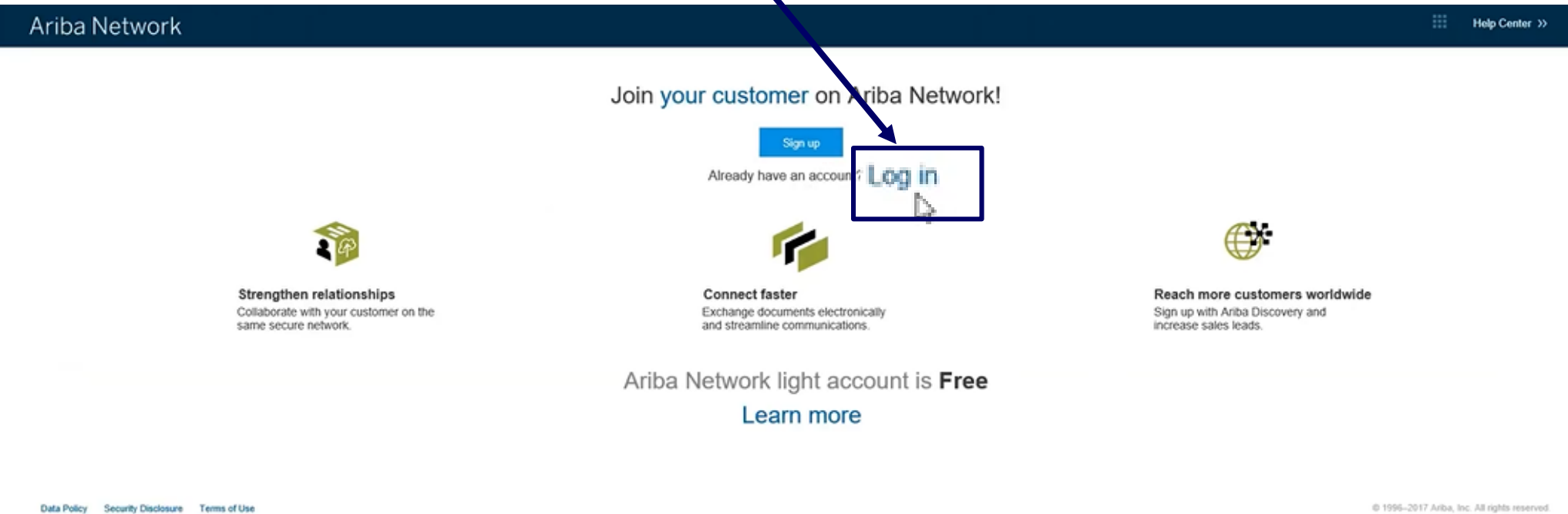
Attention: As a standard account supplier you can only open orders through the interactive eMail.

2. In the eMail please click on the button „**Process order**“ to edit the order or rather to transfer an order confirmation/invoice .



Logging in for an account with general functions

3. Please click on the button „Log In“ and sign in with your known credentials.



Ariba Network

Help Center >>

Join your customer on Ariba Network!

Sign up

Already have an account? **Log in**

Strengthen relationships
Collaborate with your customer on the same secure network.

Connect faster
Exchange documents electronically and streamline communications.

Reach more customers worldwide
Sign up with Ariba Discovery and increase sales leads.

Ariba Network light account is **Free**
[Learn more](#)

Data Policy Security Disclosure Terms of Use

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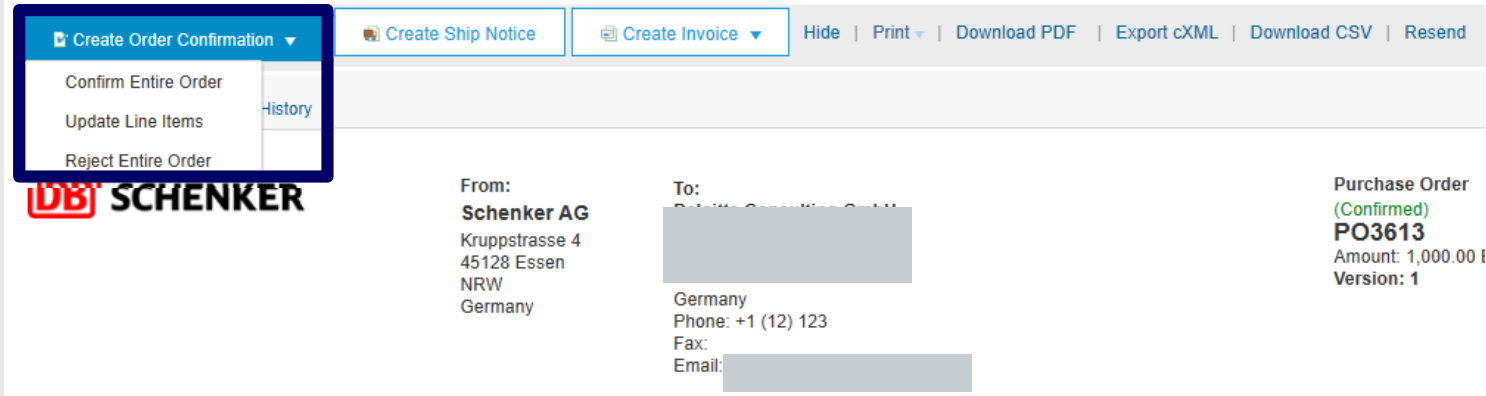
Editing order confirmation

4. To create an invoice first you need to confirm your entire order.

Check the order at all item levels. You can either **approve** or **reject the order** by clicking the button „**Create order confirmation**“.

If you already approved an order in the system and the article is out of stock or out of range you still need to reject it here in the system.

Purchase Order: PO3613



[Create Order Confirmation](#) | [Create Ship Notice](#) | [Create Invoice](#) | [Hide](#) | [Print](#) | [Download PDF](#) | [Export cXML](#) | [Download CSV](#) | [Resend](#)

DB SCHENKER

From:
Schenker AG
 Kruppstrasse 4
 45128 Essen
 NRW
 Germany

To:
 [Redacted]
 Germany
 Phone: +1 (12) 123
 Fax:
 Email: [Redacted]

Purchase Order (Confirmed)
PO3613
 Amount: 1,000.00
 Version: 1

Payment Terms ⓘ
3% 21 NET 30

Comments
 Comment Type: Terms and Conditions
 Body: Hiermit beauftragen wir Sie fuer die hier genannte Liefer-Leistung gem. unseren Allgemeinen Einkaufsbedingungen der Schenker AG.
 Die Zahlungsfrist fuer diesen Auftrag betraegt 30 Tage netto, soweit einzelve ... [View more](#) »

Other Information
 Company Code: P62031_0100
 Purchasing Unit Name: Schenker AG
 Legal Terms and Conditions: https://service.ariba.com/Supplier.aw/ad/eduPortalDoc?key=ODMzNTh8R2R3WlQ1YzhmZGQ3NnkyNXh4M3g0Mijk*
 Conditions of Purchase:

Editing order confirmation

5. Please enter a **confirmation number** (optional). This is a number that you use internally to identify the order confirmation.

6. The **estimated delivery date** can be entered for all or parts of the order.

7. Use the button **“Submit”** to transfer the order confirmation.

Attention: Please keep the unit in mind for the upcoming line item!

Confirming PO Exit Next

1 Confirm Entire Order

2 Review Order Confirmation

Order Confirmation Header * Indicates required field

Confirmation #: CoPO3613

Order #:

Customer: DB Schenker - B-Test

Supplier Reference:

▲ DB Schenker - B-Test requires that you fully confirm line items before you can add them to ship notices, service sheets, or invoices. If you change or reject a line item, it cannot be added to another document.

SHIPPING AND TAX INFORMATION

Est. Shipping Date:

Est. Delivery Date: * 11 Oct 2019

Comments:

st. Shipping Cost:

Est. Tax Cost:

Line Items

Line #	Part # / Description	Qty (Unit)	Need By	Unit Price	Subtotal
1	Not Available	10 (EA)	30 Apr 2019	100.00 EUR	1,000.00 EUR

Current Order Status:
10 Confirmed With New Date (Estimated Delivery Date: 11 Oct 2019)

Exit
Next

Invoice creation

8. Please click on „**Create Invoice**“ and select „**Standard Invoice**“.



Purchase Order: PO6756

Done

Create Order Confirmation

Create Service Sheet

Create Invoice

Hide

Print

Download PDF

Export cXML

Download CSV

Resend

Order Detail

Order History

Standard Invoice

Credit Memo

Line-Item Credit Memo



From:

To:

Purchase Order

(Confirmation)

Structure of invoice

Create Invoice Update Save Exit Next

Invoice Header Indicates required field Add to Header

Summary

Purchase Order: **PO6550**
Invoice #:
Invoice Date: 27 Sep 2019
Service Description:
Supplier Tax ID: DE 4711
Remit To: address 1
Duisburg
Germany
Bill To: **Schenker AG**
Essen
Germany

Subtotal: 0.00 EUR
Total Tax: 0.00 EUR
Amount Due: 0.00 EUR
[View/Edit Addresses](#)

shipping

Header level shipping Line level shipping

Ship From:
Ship To: **Schenker AG**
Essen
Germany
Deliver To: me
Schenker AG
[View/Edit Addresses](#)

Payment Term

Net Term(days): 30

Additional Fields

Information Only. No action is required from the customer.

Supplier Account ID #:
Customer Reference:
Supplier Reference:
Payment Note:
Supplier:
Bill From:

Service Start Date:
Service End Date:
Choose Address: Schenker AG
Customer: **Schenker AG**
Essen
Berlin
Germany
Email:
[View/Edit Addresses](#)

Required actions:
Invoice header

No actions needed:
**Shipping,
payment terms and
additional fields**

Structure of invoice



No actions needed:
Supplier VAT

Actions needed:
Line Items or Supplier VAT (if needed)

Supplier VAT

Supplier VAT/Tax ID:

Supplier Commercial Identifier:

Supplier Commercial Credentials:

Phone:

Customer VAT

Customer VAT/Tax ID:

Add to Header ▾

2 Line Items, 2 Included, 0 Previously Fully Invoiced

Line Items

Insert Line Item Options

Tax Category: Discount

Add to Included Lines

<input type="checkbox"/>	No.	Include	Type	Part #	Description	Customer Part #	Quantity	Unit	Unit Price	Subtotal	
<input type="checkbox"/>	1			Not Available	Warehouse temp Labor for branch 123						<input type="button" value="Add/Update ▾"/>
<input type="checkbox"/>	2	<input checked="" type="checkbox"/>	SERVICE	Not Available	fork lift Driver coeff 1.790		<input type="text" value="900"/>	HUR	80.00 EUR	72,000.00 EUR	

Service Period

Service Start Date: *

Service End Date: *

Tax

Invoice header

Create Invoice

▼ Invoice Header

Summary

Purchase Order: PO6756

Invoice #: *

Invoice Date: *

10 Oct 2019



Service Description:

Supplier Tax ID: *

DE 4711

Remit To

adress 1



Duisburg

Germany

Bill To: **Schenker AG**

Essen

Germany

Attention: Please fill in all mandatory fields marked with a ().*

9. Please enter your invoice number. The invoice number can only be used **once** and be no longer than **16 characters**

10. The invoice date can not be backdated more than **seven days**.

Types of invoice positions

11. There are two different types of the information for the line items.

11.1 The information for the line items is already filled.

2 Line Items, 2 Included, 0 Previously Fully Invoiced

Line Items

Insert Line Item Options

Tax Category: 0% VAT Discount [Add to Included Lines](#)

No.	Include	Type	Part #	Description	Customer Part #	Quantity	Unit	Unit Price	Subtotal
1			Not Available	Ranjana test service					
2	<input checked="" type="checkbox"/>	SERVICE	Not Available	bread		90	C62	1.00 EUR	90.00 EUR

Service Period: Service Start Date: Service End Date:

Tax

No.	Include	Type	Part #	Description	Customer Part #	Quantity	Unit	Unit Price	Subtotal
3	<input checked="" type="checkbox"/>	SERVICE	Not Available	Cheese		10	EA	20.00 EUR	200.00 EUR

Service Period: Service Start Date: Service End Date:

Tax

[Line Item Actions](#) [Delete](#)

11.2 There is no information for your line item.

0 Line Items, 0 Included, 0 Previously Fully Invoiced

Line Items

Insert Line Item Options

Tax Category: 0% VAT Discount [Add to Included Lines](#)

No.	No.	Include	Type	Part #	Description	Customer Part #	Quantity	Unit	Unit	Unit Price	Subtotal
1			Not Available	Warehouse temp Labor for branch 123							

Service Period: Service Start Date: Service End Date:

Tax

[Line Item Actions](#) [Delete](#)

- Add Contract/Catalog Items
- Add General Service
- Add Labor Service
- Add Material

1.0 Add or update invoice item

12. If the description, quantity and the unit are filled, please place a checkmark at the **tax category** and choose a **tax rate** from the different tax rates. Then click on „**include in enclosed positions**“ in order to get the tax right.

Line Items 1 Line Items, 1 Included, 0 Previously Fully Invoiced

Insert Line Item Options

Tax Category: Discount [Add to Included Lines](#)

<input type="checkbox"/>	No.	Include	Type	Part #	Description	Customer Part #	Quantity	Unit	Unit Price	Subtotal	
▼	1			Not Available	Warehouse temp Labor for branch 123						Add/Update ▼
<input type="checkbox"/>	2	<input checked="" type="checkbox"/>	SERVICE	Not Available	fork lift Driver coeff 1.790		<input type="text" value="900"/>	HUR	80.00 EUR	72,000.00 EUR	

Service Period Service Start Date: * Service End Date: *

Tax

↳ [Line Item Actions ▼](#) [Delete](#)

[Update](#) [Save](#) [Exit](#) [Next](#)

13. In the next your view will expand with tax details.

1.0 Add or update invoice item

Service Period

Service Start Date:*

Service End Date:*

Tax

Category:* 19% VAT

Location:

Description:

Regime:

Date Of Prepayment:

Law Reference:

Taxable Amount: 72,000.00 EUR

Tax Rate Type:

Rate(%): 19

Tax Amount: 13,680.00 EUR

Exempt Detail: (no value)

Date Of Supply:* 10 Oct 2019

Triangular Transaction

Remove

Line Item Actions

14. Please enter the **Service Start –and End date** and make sure postdating the service is not possible.

15-A. Check if the tax information are calculated right. Then you can click on „**Next**“ .

2.0 Add or update invoice item

15-B. If the information for the **description**, **quantity** and the **unit** are missed, then these information needs to be filled.

16. Please click on „**Add/Update**“ and choose „**Add general service**“.

Line Items

0 Line Items, 0 Included, 0 Previously Fully Invoiced

Insert Line Item Options

Tax Category: Discount [Add to Included Lines](#)

<input type="checkbox"/>	No.	No.	Include	Type	Part #	Description	Customer Part #	Quantity	Unit	Unit	Unit Price	Subtotal
<input type="checkbox"/>	1			Not Available		Warehouse temp Labor for branch 123						

↳ [Line Item Actions](#)

Add/Update ▾

- Add Contract/Catalog Items
- Add General Service
- Add Labor Service
- Add Material

2.0 Add or update invoice item

17. The fields **description**, **quantity**, **unit** and **price per unit** are required fields.

- ✓ Please make a **description** in the field
- ✓ Enter the respective **quantity**
- ✓ **Important!** There is a special unit for your order. You can find the right unit in your purchase order (slide 13).
- ✓ At **price per unit** you can enter the requested amount that you want to invoice. This could be the deposit or the maximum amount. In order to this you are able to invoice partially.

18. Please place a checkmark at the **tax category** and choose a **tax rate** from the different tax rates. Then click on „**include in enclosed positions**“ in order to get the tax right.

Line Items 1 Line Items, 1 Included, 0 Previously Fully Invoiced

Insert Line Item Options

Tax Category: 0% VAT Discount

<input type="checkbox"/>	No.	Include	Type	Part #	Description	Customer Part #	Quantity	Unit	Unit Price		
<input type="checkbox"/>	1	<input checked="" type="checkbox"/>	SERVICE		Not Available Enter a description for this item.					0.00 EUR	<input type="button" value="Add/Update"/>

Service Period
 Service Start Date:
 Service End Date:

Tax

2.0 Add or update invoice item

19. After clicking on „**Exclude positions**“ your tax rates will be calculated.

The screenshot displays a form for adding or updating an invoice item. It is divided into two main sections: **Service Period** and **Tax**.
Service Period: Contains two date input fields: "Service Start Date:*" and "Service End Date:*", both with calendar icons. These fields are highlighted with a blue box.
Tax: Contains several input fields and a "Remove" button. Fields include: "Category:*" (set to "19% VAT"), "Location:", "Description:", "Regime:", "Date Of Pre-Payment:", and "Law Reference:". On the right side, there are calculated values: "Taxable Amount: 72,000.00 EUR", "Tax Rate Type:", "Rate(%): 19", "Tax Amount: 13,680.00 EUR", "Exempt Detail: (no value)", and "Date Of Supply:* 10 Oct 2019". There is also a checkbox for "Triangular Transaction".
A large blue arrow points from the "Service Start Date" field down towards the instruction text below.

20. Please enter the **Service Start –and End date** and make sure it is not possible to postdate the service.

21. Check if the **quantity, amount** and the **taxes** are calculated right. Then you can click on „**Next**“ .

Update

Save

Exit

Next

Invoice overview

Check Invoice entries:

22. Before the invoice is completed, you will receive an overview of all invoice details. **Since it is no longer possible to change the invoice afterwards, please check your entries carefully!**

Ariba Network Company Settings Andrea Lemmen

Create Invoice Previous Save Submit Exit

Confirm and submit this document. It will be electronically signed according to the countries of origin and destination of invoice. This transaction qualifies as Domestic Trade. The document's originating country is:Germany. The document's destination country is:Germany.
If you want your invoices to be stored in the Ariba long term document archiving, you can subscribe to an archiving service. Note that you will also be able to archive old invoices once you subscribe to the archiving service.

Standard Invoice

Invoice Number: gfb	Subtotal: 1,000.00 EUR
Invoice Date: Friday 11 Oct 2019 2:21 PM GMT+02:00	Total Tax: 190.00 EUR
Original Purchase Order: PO3613	Amount Due: 1,190.00 EUR

REMIT TO:

BILL TO:

SUPPLIER:

BILL FROM:

CUSTOMER:

If all information's are correct, please click on "Submit".

Credit Note

In order to create Credit Memo, go to Create Invoice drop down menu and select Line Item Credit Memo.

Purchase Order: PO9344

DB SCHENKER

From: Schenker France S.A.S., 35 rue Paul-Henri Goulet, 85600 Montaigu-Vendée, France

To: Montaigu Supplier France, 12 place Charles de Gaulle, Charles de Gaulle Place, 75017 Paris, Île-de-France, France. Phone: +33 (123) 2345, Fax: +33 (123) 2345, Email: invman@psolotte.de

Payment Terms: NET 10

Comments: Comment Type: Terms and Conditions. Body: Veuillez trouver ci-joint une commande de biens ou de services, selon les Conditions Générales d'Achats de Schenker France. Le délai de paiement de cette commande suit la loi LME, sauf convention spécifique ... View more >

Other Information: Company Code: P62131_0071, Purchasing Unit Name: Schenker France, Legal Terms and Conditions of Purchase: https://service.ariba.com/Supplier.aw/adreduPortalDoc?key=ODYyOTV8eDUjVXo1ZTU2NkZmM3kyNkxgNHgzewW*

Ship All Items To: Schenker France S.A.S., 35 rue Paul-Henri Goulet, 85600 Montaigu-Vendée, France. Ship To Code: FR0000, Email: fr.dbs.procure@gmail.com

Bill To: Schenker France S.A.S., 35 rue Paul-Henri Goulet, 85600 Montaigu-Vendée, France

Deliver To: F_DBS_F2P_REQUESTER, Schenker France S.A.S.

Routing Status: Acknowledged, Related Documents: 12345, 1234, 1234

Line Items table with columns: Line #, Part # / Description, Type, Return, Qty (Units), Need By, Unit Price, Subtotal

A new window will pop-up. Select the line, press on Create line item credit memo and fill in the details. Credit memo reason should also be provided. Click on Next, then on Submit.

SAP Ariba Network Enterprise Account TEST MODE

Line-Item Memo

Invoices (1)

Invoice #	Customer	Reference	Submit Method
PO9344		PO9344	Online

Create a line-item credit memo for the selected invoice

Create Line-Item Credit Memo (highlighted)

Create Line-Item Debit Memo Edit Copy

SAP © 2019 SAP SE or an SAP affiliate company. All rights reserved.

SAP Ariba Network Enterprise Account TEST MODE

Create Line-Item Credit Memo

Update Save Exit Next

Credit Memo Type: You are creating a Credit Memo with Quantity Adjustment

Invoice Header: * Indicates required field Add to Header

Summary:

Credit Memo #: 123456
 Credit Memo Date: 13 Apr 2020
 Original Invoice No: 12345
 Original Invoice Date: 13 Apr 2020
 Supplier Tax ID: 4711
 Remit To: mapped remittance for EUR

Subtotal: -1,200.00 EUR
 Total Tax: -120.00 EUR
 Amount Due: -1,320.00 EUR

View/Edit Addresses

Montaigu
 France
 Bill To: Schenker France S.A.S.
 Montaigu-Vendée
 France

Resubmit rejected invoice

Accounts Payable team may reject supplier's invoice if the information is incorrect.

Rejection reason and additional information can be seen in the History tab.

DB SCHENKER Test Site

IRPO8472 test-4173 Status: Rejecting

Print

Exceptions Line View **Approval Flow** Reference History

Submitted Rejected Approved

! F_DBS_P2P_ACCOUNTS PAYABLE (DBS_P2P_Accounts Payable)

DB SCHENKER Test Site

IRPO8472 test-4173 Status: Rejected

Print

Exceptions Line View Approval Flow Reference **History**

History

Date ↓	User	Real User	Action	Summary
Wed, 22 Apr, 2020 11:28 AM	F_DBS_P2P_ACCOUNTS PAYABLE	F_DBS_P2P_ACCOUNTS PAYABLE	Rejected	Rejected. Comments .
Wed, 22 Apr, 2020 11:28 AM	F_DBS_P2P_ACCOUNTS PAYABLE	F_DBS_P2P_ACCOUNTS PAYABLE	Disputed	Line Item 1 (Achat en exoneration de TVA), Exception Tax Calculation Failed Disputed.
Wed, 22 Apr, 2020 11:28 AM	F_DBS_P2P_ACCOUNTS PAYABLE	F_DBS_P2P_ACCOUNTS PAYABLE	Edited	"Tax Calculation Failed: Tax cannot be calculated for this invoice because the invoice data does not match a valid tax configuration." for line 2 was changed from "Unresolved" to "Rejected".

Resubmit rejected invoice

Supplier will be informed about invoice rejection by email and also in the Ariba outbox.

Right-click on sap and hold here to download...

Your customer DB Schenker - B-Test updated your invoice on Ariba Network. Click **View Invoice** to log into your Ariba Network account (ANID: AN01475308171-T).

Country: FR
 Customer: DB Schenker - B-Test
 Invoice number: rejectioninfo
 Invoice Status: **Rejected**

Rejected Reason: Comment: rejected because wrong (Andrea Lemmen, 2020-02-12T07:09:44-08:00)Line item: Line Number:1 Part Number:Not Available Description:UAT item Exceptions: PO Received Quantity Variance The invoice item's quantity, 1, is greater than the order item's received quantity, 0. Variation de quantité de commande reçue La quantité de l'article de la facture (1) est supérieure à la quantité reçue de l'article de commande (0).Line item: Line Number:2 Part Number: Description:Tax Exceptions: Over Tax Variance The Amount field on the invoice tax line item, €19.00 EUR, is more than the line item's calculated Tax Amount, €5.50 EUR, and the difference is not within the tolerance defined in your configuration. Écart de taxes supérieur Le montant de la taxe de la ligne de facture (€19.00 EUR) est supérieur à celui calculé pour l'article de ligne (€5.50 EUR), et la différence est supérieure à la tolérance définie dans votre configuration.---

Partial Amount: 0.00

The screenshot shows the SAP Ariba Network interface. The top navigation bar includes 'SAP Ariba Network', 'Enterprise Account', and 'TEST MODE'. The main menu has 'Home', 'Inbox', 'Outbox', 'Catalogs', 'Reports', and 'Messages'. The 'Invoices' section is active, showing a search filter and a table of invoices. The table has columns for Invoice #, Customer, Reference, Submit Method, Origin, Self Billing, Source Doc, Date, Amount, Routing Status, and Invoice Status. One invoice is listed with a status of 'Rejected'.

Invoice #	Customer	Reference	Submit Method	Origin	Self Billing	Source Doc	Date	Amount	Routing Status	Invoice Status
PO8472 test	DB Schenker - B-Test	PO8472	Online	Supplier	No	Order	22 Apr 2020	15.00 EUR	Acknowledged	Rejected

Resubmit rejected invoice

Supplier can edit the invoice and submit once again by clicking on the PO mentioned above. A new tab will open, click on edit & resubmit.

Invoice: PO8472 test Done

Edit [Create Line-Item Credit Memo](#) [Copy This Invoice](#) Print [Download PDF](#) Export cXML

[Detail](#) [Scheduled Payments](#) [History](#)

Rejected Invoice:
Reasons:
INV-38: The invoice was successfully received.
DOC-52: This document has been digitally signed.
DOC-53: This document has been digitally verified.
INV-54: Comments from DB Schenker - B-Test: OK
DOC-1:
INV-35: The invoice status has been successfully updated to Processing by DB Schenker - B-Test. Description:
INV-35: The invoice status has been successfully updated to Rejected by DB Schenker - B-Test. Description:Comment: test rejected (F_DBS_P2P_ACCOUNTS PAYABLE, 2020-04-22T01:28:10-07:00) Line item: Line Number:2 Part Number:
Description:Achat en exoneration de TVA Exceptions: Tax Calculation Failed Tax cannot be calculated for this invoice because the invoice data does not match a valid tax configuration. Échec de calcul des taxes Impossible de calculer les taxes pour cette facture car les données de facturation ne correspondent pas à une configuration de taxe valide.

Invoice could be rejected due to buyer business rules. Check the History tab for the reason the buyer rejected this invoice, or contact the buyer for more information. Note that buyers might reject invoices that do not meet their business rules.

[Edit & Resubmit](#)

Standard Invoice

Status		Subtotal:	15.00 EUR
Invoice:	Rejected	Total Tax:	0.00 EUR
Routing:	Acknowledged	Amount Due:	15.00 EUR
Invoice Number:	PO8472 test		
Invoice Date:	Wednesday 22 Apr 2020 11:09 AM GMT+03:00		
Original Purchase Order:	PO8472		
Origin:	Supplier		

[Messages](#)

Resubmit rejected invoice



Supplier will correct the invoice as per the rejection information and will submit again.

Edit Invoice [Previous](#) [Submit](#) [Exit](#)

Confirm and submit this document. It will be electronically signed according to the countries of origin and destination of invoice. This transaction qualifies as Domestic Trade. The document's originating country is France. The document's destination country is France.
If you want your invoices to be stored in the Arba long term document archiving, you can subscribe to an archiving service. Note that you will also be able to archive old invoices once you subscribe to the archiving service.

Standard Invoice

Invoice Number: POB472 test Invoice Date: Wednesday 22 Apr 2020 12:04 PM GMT+03:00 Original Purchase Order: POB472	Subtotal: 15.00 EUR Total Tax: 0.00 EUR Amount Due: 15.00 EUR
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REMIT TO: Montaigu Supplier France Postal Address: mapped remittance for EUR 1234 Montaigu France Remit To ID: EUR_0000025164 Tax ID of Supplier: 4711	BILL TO: Schenker France S.A.S. Postal Address (Par défaut): 35 rue Paul-Henri Goulet 85600 Montaigu-Vendée France Address ID: FR4010	SUPPLIER: Montaigu Supplier France Postal Address: Montaigu rue 1 35023 Montaigu France Legal Form: SA Company Capital: 200,000.00 EUR
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BILL FROM: Montaigu Supplier France Postal Address: Montaigu rue 1 35023 Montaigu France	CUSTOMER: Schenker France S.A.S. Postal Address: 35 rue Paul-Henri Goulet 85600 Montaigu-Vendée France
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SHIPPING INFORMATION:

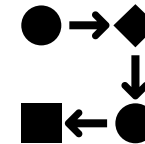
SHIP FROM: Montaigu Supplier France Postal Address: 12 place Charles de Gaulle Charles de Gaulle Place 75017 Paris Île-de-France France	SHIP TO: Schenker France S.A.S. Postal Address (Par défaut): F_DB5_P2P_REQUESTER Schenker France S.A.S. Pole d'activités du point du j 85600 Bouffere France Address ID: FR4011 Email: Par défaut
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If you would like to learn more, we are pleased to offer you more information in our „Following Packages“. In this you can find out:

- How can I check the if my invoice was sent successful?
- What can I do if my invoice is rejected?
- How can I search for old purchase orders's
- What can I do if I can not find my interactive Mail to the purchase order anymore?
- When and how can I reject purchase order's

Benefits

Your benefits by using SAP ARIBA network as a supplier at Schenker AG



A central portal for processing requests, tenders and purchase orders

Full transparency over all processes with Schenker AG. Automatic notifications over an interactive email

Discharge for you because of partial automatization of administrative and operative processes

SAP ARIBA Network Support

<https://www.ariba.com/de-de/ariba-network/ariba-network-for-suppliers>

<https://www.ariba.com/de-de/support/supplier-support>

For further questions related to procurement processes, invoices and payment with Schenker AG please kindly use the contact form on our Web-Site