

# We are working hard for you

**STAY SAFE  
STAY STRONG**

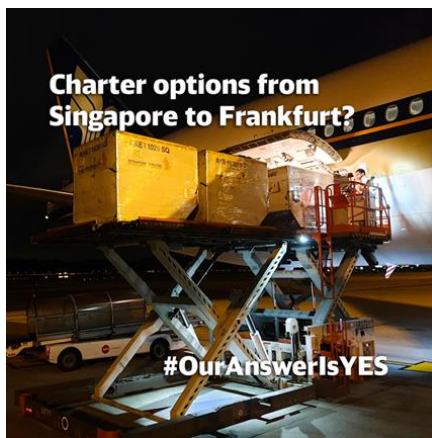
**2020**  
Second Hand Wash    Metre Distance    Zero Excuses



22 May 2020

## Customer Advisory on COVID-19 : Singapore Updates

Dear Valued Customers,



### Air Charter options to Frankfurt? #OurAnswerIsYES

In April and May 2020, we are proud to have supported one of our customers in the semiconductor industry on their shipments to Frankfurt. With 12 charters planned (at least 1 every week), we keep the supply chains running for both our customer and their downstream clients as well.

COVID-19 has posed extensive challenges to the Air Freight Industry, but we strive to make things happen!

Thank you for your kind understanding and support during this trying time, and please continue to reach out to us for all your logistics needs.

### We Ensure the Well Being of our Staff and are Socially Responsible

From 2<sup>nd</sup> June 2020, under the announced Phase One: Safe Re-opening after the Circuit Breaker period, we will continue enforcing our current safe management measures at our workplaces (e.g. tele-commuting, work from home arrangements and the use of contact tracing tool - SafeEntry) until the government's announcement that it could be lifted.

### We Remain Well-Poised to Support You

There are no significant updates since our last advisory on 4<sup>th</sup> May 2020. Our Air, Ocean, Land freight and Contract Logistics services **across all sites** remain functional. For staff that are required to operate on-site, they will adhere to our strict social distancing guidelines, and be given the appropriate protective gear such as surgical masks.

Seaway bills, telex-releases and surrender BLs for Ocean Freight are still recommended as measures to avoid physical document exchange and to save time even after the Circuit Breaker period.



# Singapore Updates

## Airfreight Capacity

This week the number of scheduled flights operating is **down by 68%** compared to the same week last year, fractionally less than we saw last week.

Many countries **continue to maintain restrictions on air passenger arrivals**, and frequency reductions in many markets appear to have stabilised. India, was supposed to come out of lockdown this week and the airline schedule reflect this. However, a last minute extension of the lockdown for a further two weeks means that air services will continue to be affected.

**Europe has seen the most extensive contraction** of air services of any world region over the past 2 months. While European countries, including France, Ireland, Italy, Spain and the United Kingdom, are in the process of easing their lockdown conditions, there is a lot of caution and air travel, especially international air travel, continues to be widely restricted.

### Global Scheduled Flights Change year-over-year

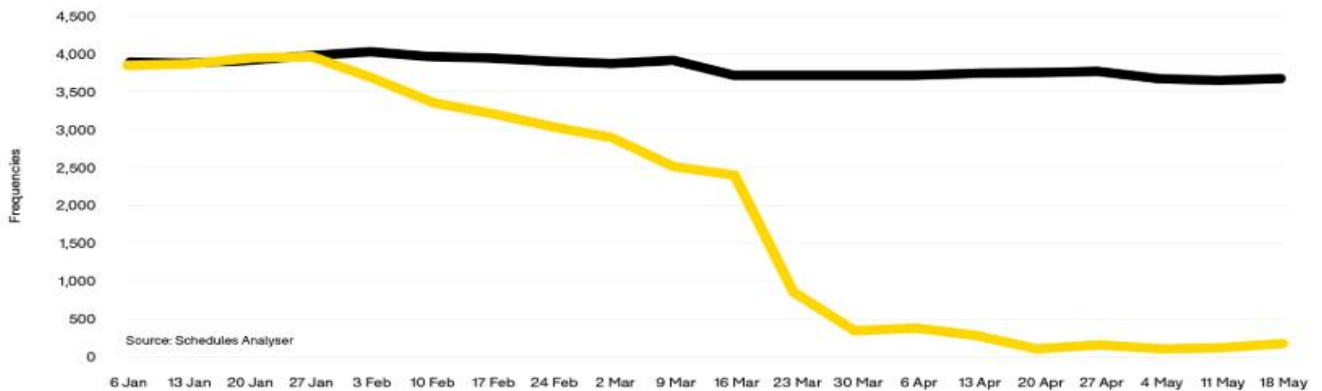
Week compared with equivalent week in previous year i.e.  
Monday 6 January 2020 vs. Monday 7 January 2019.



Region	Jan	Feb	Mar	6 Apr	13 Apr	20 Apr	27 Apr	4 May	11 May	18 May
ALL	0.8%	-8.6%	-14.8%	-59.2%	-64.9%	-67.2%	-66.8%	-69.9%	-68.4%	-67.6%
Spain	-3.7%	-1.8%	-23.2%	-92.6%	-94.2%	-95.1%	-94.1%	-92.3%	-92.1%	-94.4%
Hong Kong	-9.7%	-46.5%	-77.6%	-92.3%	-94.2%	-94.5%	-93.2%	-93.6%	-89.7%	-89.3%
Germany	-8.5%	-6.9%	-30.7%	-92.6%	-92.5%	-93.7%	-92.9%	-90.5%	-91.2%	-91.4%
Singapore	-0.1%	-16.1%	-43.1%	-89.9%	-92.5%	-97.1%	-95.9%	-97.0%	-96.9%	-95.7%
Italy	-3.3%	-4.2%	-48.0%	-89.0%	-92.2%	-81.2%	-80.2%	-78.1%	-78.3%	-84.2%
France	-0.8%	0.4%	-15.3%	-87.0%	-92.1%	-91.7%	-91.8%	-91.9%	-91.1%	-91.9%
UK	-3.8%	-3.3%	-22.8%	-90.7%	-92.0%	-93.2%	-93.5%	-92.5%	-92.3%	-93.9%
Australia	-3.5%	-3.2%	-5.7%	-78.1%	-84.6%	-83.7%	-84.4%	-83.0%	-83.6%	-84.0%
Sweden	-9.2%	-5.6%	-22.7%	-84.2%	-84.4%	-90.0%	-89.8%	-88.5%	-88.5%	-89.4%
UAE	-1.9%	-3.0%	-23.1%	-84.4%	-78.5%	-79.7%	-81.4%	-78.1%	-77.4%	-78.8%
South Korea	2.2%	-11.6%	-49.5%	-59.3%	-60.5%	-58.8%	-48.5%	-49.5%	-50.7%	-49.1%
USA	1.7%	1.2%	-2.2%	-45.2%	-58.0%	-60.8%	-63.5%	-74.5%	-74.7%	-73.5%
India	2.1%	6.3%	7.6%	-71.1%	-79.9%	-88.5%	-93.6%	-90.9%	-66.8%	-24.6%
China	4.3%	-55.1%	-40.2%	-46.2%	-42.6%	-42.4%	-39.2%	-32.0%	-27.4%	-28.8%
Japan	2.4%	-3.5%	-16.5%	-32.0%	-40.1%	-44.4%	-44.6%	-47.0%	-47.9%	-44.9%

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Source: OAG

Sincerely,

Benjamin Toh (Mr)  
On behalf of Schenker Singapore (Pte) Ltd

Please visit our websites for the latest on COVID-19 :

Global updates : <https://www.dbschenker.com/sg-en/meta/customer-information>

Singapore updates : <https://www.dbschenker.com/sg-en/schenker-singapore-news-feed->