

## Special Conditions for Services provided by ServicePartner (Forwarding agent, empty containers storage)

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1. These exhibition transport tariffs are applicable for all services provided by the exhibition forwarding agent for delivery and collection of exhibition goods for exhibitors in the Exhibition Center Nuremberg. These charges are based on current regulations, wages and tariffs for a 5-day week. The rates shown are net.
2. All orders placed in accordance with exhibition transport tariffs are governed by the latest edition of the German Freight Forwarders' Standard Terms and Conditions (ADSp).
3. The forwarding agent's liability ends when the exhibition goods are delivered to the exhibitor's stand, regardless of whether the exhibitor or his representative is in attendance. The earliest possible delivery of your goods to the marked exhibition stand is on the first official day of assembly. Delivery is made to the designated stand from the first official assembly day onwards. Because we require work instructions, a responsible authorized party should be present for us to unload or load exhibition goods directly to or from the exhibition stand. If this is not possible, we need written instructions for unloading or loading in absentia as well as an exemption from liability. It is essential for reliable and timely delivery that each package is clearly marked with the receiver's name and the exact designation of event and exhibition stand. For return transport, liability first commences on collection from the exhibition stand, whether or not dispatch notes have already been handed into the forwarding agent's office. Special requirements must be notified in writing in advance.
4. Building and fire regulations prohibit the storage of empty containers in the exhibition halls during the event. The forwarding agent will arrange collection and storage on receipt of an order. The organizer has decreed that empty containers still in the exhibition halls and/or in the loading yards after expiry of the official assembly and dismantling periods may be removed by the forwarding agent, even if no order is received from the exhibitor. The costs incurred will be charged to the exhibitor. The storage of packages with their contents should be specially notified when placing orders.
5. Complaints must be made immediately following receipt of the goods and are to be registered in writing at the forwarding agent's office; verbal claims are not admissible. The forwarding agent cannot accept responsibility for orders or order changes given verbally to tradespeople in the halls.
6. All charges shown are net and are subject to VAT at the statutory rate.
7. Please address direct deliveries to the exhibition stand as follows:  
Name of exhibitor  
"Name of the trade fair", hall/stand  
Messezentrum, 90471 Nürnberg
8. When the event is being set up or dismantled, goods will be stored only if a written order exists. Please contact the forwarding agent in a timely manner to issue a written order.