



# Prices and conditions

DB SCHENKER*parcel*



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# Domestic

With DB SCHENKER*parcel* Domestic sending a parcel to companies in Sweden is simple, rapid and secure. All you need to do is produce a transport document, an ST label, using EDI support in one of the DB Schenker-certified TA systems. We handle the rest.

Below is the basic information applicable to domestic parcel consignments.

**Weight:** The maximum weight is 30 kg per parcel with a maximum of 99 kg per consignment.

**Volume:** The maximum volume per consignment is 0.36 m<sup>3</sup> (1 m<sup>3</sup> = 280 kg).

**Maximum measurements:** Maximum length/parcel 2.0 m. Length + circumference may not exceed 3.0 m

**Minimum measurements:** Transport labels must fit fully on the top of the parcel, and the height of the parcel must be at least 20 mm.

**Non machine sortable:** In the case a parcels length exceeds 1,4 m or by other reason is deemed not suitable to be sorted by parcel sorting machine, an additional fee for non machine sortable is charged.

**Exceeded product conditions:** For parcels/shipments exceeding the above stated maximum measurements and weight limits, an additional fee is charged (see p. 15).

DB Schenker has no obligation to distribute goods exceeding the above product conditions, and DB Schenker therefore reserves the right to handle such goods in a different way than as stated in these special terms.

**Multi-parcel consignments:** Shipments with more than one parcel will be charged according to the minimum freight weight of 20 kg. For shipments with more than 5 parcels, a parcel supplement of SEK 15/parcel will be charged from and including the 6th parcel.

**Freight calculation:** Zone pricing applies (see price list). Freight haulage weight: Freight is calculated based on the freight haulage weight, i.e. the higher of the actual weight or the volumetric weight.

**Volume calculation:** The volumetric weight is calculated by multiplying the total volume of the shipment expressed in cubic metres with 280 kg.

**Invoicing:** The minimum charge per invoice is SEK 150.

**Timetable:** The timetable includes the locations and postcode areas we serve as well as current transport times in Sweden.

**Collection:** DB SCHENKER*parcel* is collected following booking at your nearest DB Schenker office. If you book after 12 noon, the parcel is collected on the next day stated in the timetable. If there are fewer than five (5) consignments to be collected on the same occasion, there is a collection charge (unless collected at the same time as DB SCHENKER*system* Domestic). Items with a weight below 20 kg and with maximum dimensions corresponding those for DB Schenker*parcel* Shop can also be submitted to any of DB Schenker*parcel* shops for a fee of SEK 15 per item.

**Distribution:** Delivery of parcels takes place according to the timetable to the stipulated delivery address, inside the company's door/gate or to a stated floor, reception desk or functioning incoming goods reception point. The consignee must be available during normal working hours, 07.00–17.00. If this is not the case the following alternatives are available:

1. Parcels can be collected from DB Schenker's terminal at an agreed time
2. Parcels can be delivered on payment of an extra charge following agreement with the consignee.

**Location surcharge:** Information about the postcodes and locations concerned together with location surcharges is available on our website [www.dbschenker.com/se](http://www.dbschenker.com/se)

**City surcharge:** There will be a city surcharge for consignments to Gothenburg and Stockholm.

**Uncollected parcels:** Uncollected parcels are returned to the consignor after contact with them, at the freight-payer's expense, 15 working days after arrival at the receiving terminal. A storage charge may be payable. There will be a storage charge from day four (4), see page 15.

**Supplementary conditions:** All goods must be packed in such a way that they can withstand normal mechanical sorting and transport. Fragile goods, liquids and paint should be packed in packaging approved by Förpackningskonsult\* and marked with a special "Fragile goods" label. Vessels containing liquids should also be embedded in an appropriate absorbent material.

**The following goods may not be transported as DB SCHENKER*parcel*:**

Dangerous goods (although permitted in limited quantities with the exception of explosive substances, class I (except UN0014 cartridges for tools), and corrosive substances, class 8, according to ADR-s, which may under no circumstances be transported using DB Schenker *parcel*), quantities and ammunition, valuables, alcohol, tobacco products, live plants, live or dead animals, heated transport, refrigerated and frozen goods.

Price in SEK/consignment within the whole of Sweden, Zone 1

| Maximum Weight | Standard | Express Surcharges |
|----------------|----------|--------------------|
| 1 kg           | 133      | 167                |
| 3 kg           | 152      | 180                |
| 5 kg           | 173      | 193                |
| 7 kg           | 200      | 207                |
| 9 kg           | 231      | 227                |
| 12 kg          | 258      | 238                |
| 15 kg          | 289      | 241                |
| 20 kg          | 354      | 267                |
| 30 kg          | 394      | 270                |
| 40 kg          | 465      | 271                |
| 60 kg          | 597      | 306                |
| 80 kg          | 738      | 307                |
| 99 kg          | 883      | 367                |

Prices and complete information for Options and Supplementary services and charges are available on page 15 and in the Terms and Conditions of Transport, in the Options and Supplementary services and charges chapter.

**A fuel surcharge** is payable and adjusted continuously. For the current level see [www.dbschenker.com/se](http://www.dbschenker.com/se)

**NSAB 2015 and Terms & Conditions of Transport:** All transport is performed according to the DB Schenker Terms and Conditions of Transport and the General Conditions for Transport, Forwarding and Warehousing of the Nordic Association of Freight Forwarders (NSAB 2015).

**Brochures etc. on DB Schenker's website:** The brochures and other material referred to in the text are also available as pdf files on our website [www.dbschenker.com/se](http://www.dbschenker.com/se)



| OPTION                                    | DESCRIPTION  |
|---|--|
| Express                                   | Delivery to your customer before 10.00 on the first working day after collection. Express delivery only takes place if all parcels in the consignment are marked Top10/Express. Locations that can be reached by Express are marked in the timetable <a href="#">on eSchenker</a> .  |
| Goods insurance                           | In the case of high-value goods, extra goods insurance ought to be taken out through DB Schenker. This is ordered when booking transport.  |
| Dangerous Goods                           | DB SCHENKER <sup>parcel</sup> Domestic can only be used to send dangerous goods in limited quantities, According to Chapter 3.4 of ADR-s. In the case of International, not even limited quantities of dangerous goods are permitted. The freight must be signed for by the consignee (according to ADR-s, Explosive goods, Class 1 (except UN0014 cartridges for tools), and Corrosive liquids, Class 8, may under no circumstances be sent using DB SCHENKER <sup>parcel</sup> ). Sea transport of limited quantities of dangerous goods using DB SCHENKER <sup>parcel</sup> is only accepted on ferries operated by the Swedish Road Administration. This means that limited quantities of dangerous goods may not be sent using DB SCHENKER <sup>parcel</sup> to or from Gotland or to or from destinations that are not served by ferries operated by the Swedish Road Administration. This option is not available to private individuals. |
| Consignee freight/<br>Other freight-payer | This service is available when there is an EDI connection to DB Schenker. For price details see under Options on page 15. Not possible for international parcels.  |
| POD                                       | If a copy of a receipt for the transport document/ST label or proof of delivery is required a charge is payable for each consignment. Receipts can be produced free of charge via eSchenker.   |

| SUPPLEMENTARY SERVICES AND CHARGES             | DESCRIPTION   |
|--|---|
| EDI  | Customers not connected via EDI are subject to a charge for each consignment.   |
| Extra distribution                             | When delivery was not possible because the consignee was not available.   |
| Invoice charge                                 | For customers with freight credit.  |
| Incomplete or incorrect transport instructions | Documents not approved by DB Schenker: when amending incorrect transport documents in the event of incomplete delivery information and EDI information that was incorrect or not sent.          |
| Collection charge                              | If there are fewer than five (5) consignments to be collected on the same occasion, there is a collection charge (unless collected at the same time as DB SCHENKER <sup>system</sup> Domestic). |
| Location surcharge                             | A location surcharge is payable for certain locations.  |
| City surcharge                                 | There will be a city surcharge for consignments to Gothenburg and Stockholm.  |
| Uncollected parcels                            | If a consignment remains uncollected for more than three (3) days following pre advice, there will be a daily storage charge from day four (4).   |
| Amended disposal                               | Applies when the consignor amends the transport instructions after the freight process has started.   |
| Non machine sortable                           | In the case a parcels length exceeds 1,4 m or by other reason is deemed not suitable to be sorted by parcel sorting machine.  |
| Exceeded product conditions                    | A charge is made for additional handling of consignments/parcels that exceed the maximum weight, length and/or circumference.   |
| Submission at parcel shop                      | A fee is charged for packages where transport starts with being submitted to a parcel shop.   |

# Finland, Norway and Åland

**It is now even easier to send parcels to Europe in our integrated network to Finland, Norway and Åland.**

The specific conditions that apply to DB SCHENKER*parcel* to Finland, Norway and Åland are shown below.

**Number of parcels per consignment:** Only one parcel per consignment.

**Maximum weight:** 30 kg/parcel and shipment or 70 kg volumetric weight.

**Volume:** Maximum volume/shipment is 0.25 m<sup>3</sup> (1 m<sup>3</sup> = 280 kg).

**Maximum measurements:** Maximum length/parcel 2.0 m. Length + circumference may not exceed 3.0 m

**Minimum measurements:** Transport labels must fit fully on the top of the parcel, and the height of the parcel must be at least 20 mm.

**Non machine sortable:** In the case a parcels length exceeds 1,4 m or by other reason is deemed not suitable to be sorted by parcel sorting machine, an additional fee for non machine sortable is charged.

**Exceeded product conditions:** For parcels/shipments exceeding the above stated maximum measurements and weight limits, an additional fee is charged (see p. 15).

DB Schenker has no obligation to distribute goods exceeding the above product conditions, and DB Schenker therefore reserves the right to handle such goods in a different way than as stated in these special terms.

**Multi-parcel consignments:** Shipments with more than one parcel will be charged with an additional fee per parcel, apart from the general product conditions.

**Freight haulage weight:** Freight is calculated based on the freight haulage weight, i.e. the higher of the actual weight or the volumetric weight.

**Volume calculation:** The volumetric weight is calculated by multiplying the total volume of the shipment expressed in cubic metres with 280 kg.

**Timetable:** Lead times are available via eSchenker/DB SCHENKER*system* - Standardleverans

**Exceptions:** Transport to Svalbard and Jan Mayen (NO) as is not available. For transport to vessels and exhibitions in Europe, please contact the DB Schenker Air and Ocean Division.

**Export documents:** For transports to Norway a commercial invoice and documentation required by the customs authority shall be sent to DB Schenker per e-mail. The customs documentation shall also include a summary of commodity codes, lines and value per commodity code.

For transports to Norway Combiterms 2020 (0025 – DDP) Delivered to buyer's warehouse/factory declared, excluding customs, VAT and other possible import fees, will be applied between the Customer and DB Schenker in accordance with Combiterms 2020 irrespective of the delivery terms agreed between the seller and the buyer.

For transports to Finland and Åland Combiterms 2020 (0018 DAP) - Delivered At Place will be applied in accordance with Combiterms 2020 between the Customer and DB Schenker irrespective of the delivery terms agreed between the seller and the buyer.

In the case of transport to Åland an additional commercial invoice is required and shall be sent to DB Schenker per e-mail. No customs clearance fee will be charged.

By shipping goods with an EU origin and with a value exceeding EUR 6.000 the exporter has to be registered with a Rex-number in order to be able to execute a certificate of origin.

If the value of the consignment is less than EUR 6.000 (approximately SEK 55,000) the export declaration can be made on the commercial invoice. In the case of a higher consignment value, an EUR1 certificate is used. The value of the commercial invoice cannot be zero (0). A statistical number and the value of the goods must be shown.

Consignments to a third country can only be sent as DB SCHENKER*parcel* according to procedure code 1000, which means regular export.

For consignments to a third country, DB Schenker reserves the right, pursuant to § 11 and § 12 of NSAB 2015, to charge the Swedish consignor for the cost of customs and VAT if these are not paid by the consignee.

If information or documents required by customs are missing, the consignment is retained until the information is complete. A double customs clearance charge is then payable.

**NSAB 2015 and Terms & Conditions of Transport:**

The rules in the CMR Convention apply to international parcel consignments, which means a maximum of SDR 8.33/kg (approximately SEK 110/kg) for damaged or lost parcels.

**Extra goods insurance:** If the value of the consignment exceeds the compensation level according to NSAB, it is recommended that extra goods insurance be taken out through DB Schenker in conjunction with the booking.

**Pre-Notice delivery via SMS or e-mail:** Information about scheduled delivery. The consignee will be notified before delivery takes place. Booking of the notification shall be sent electronically to DB Schenker with contact information containing name, mobile phone number and e-mail address to the person who shall be notified.

**Stamping of a country-of-origin certificate:** SEK 610

**Export clearance, including customs clearance in the consignee country:**  
Norway

SEK 130/consignment

**Application for an EORI number**

SEK 395/consignment

**Export declaration including three statistical numbers**

Statistical numbers beyond three:

SEK 66 / extra number

Provided that the customer has compiled a list where DB Schenker can find the statistical numbers, the type of goods and the value of goods for each statistical number.

**COD** – Cash On Delivery is not available. If there is delivery information about COD on the parcel note/transport document this is not regarded as an instruction to collect COD amounts in those cases.

**Private persons:** Shipments to private consignees cannot be delivered. The service is only valid for consignments to companies. For shipments to private consignees please contact your local DB Schenker office

**Import package:** Booking of an import package, with payment of freight in Sweden, is only possible from Finland if a separate agreement has been signed.

**Fuel and currency surcharges** are payable and adjusted continuously. For the current level see [www.dbschenker.com/se](http://www.dbschenker.com/se)

**Supplementary conditions:** All goods must be packed so that they can withstand normal machine sorting. Fragile goods, liquids and paint must be packed in packaging approved by Förpackningskonsult\* and marked with a special "Fragile goods" label. Vessels containing liquids should also be embedded in an appropriate absorbent material.

**The following goods may not be transported as**

**DB SCHENKERparcel:** Dangerous goods, (not even small quantities), weapons and ammunition, valuables, alcohol, tobacco products or tobacco related products, live plants, live or dead animals, heated transport, perishable goods, refrigerated and frozen goods.

**Exceptions,** See DB Schenker's Terms and Conditions of Transport ('1.4 Special rules').

Price in SEK per consignment.

| Maximum weight | Countries, see Zone division |        |
|----------------|------------------------------|--------|
|                | Finland Åland                | Norway |
| 1 kg           | 284                          | 439    |
| 3 kg           | 346                          | 508    |
| 5 kg           | 404                          | 569    |
| 7 kg           | 459                          | 622    |
| 9 kg           | 526                          | 688    |
| 12 kg          | 578                          | 734    |
| 15 kg          | 632                          | 793    |
| 20 kg          | 694                          | 852    |
| 30 kg          | 737                          | 895    |
| 40 kg          | 800                          | 1 013  |
| 50 kg          | 918                          | 1 127  |
| 60 kg          | 1 112                        | 1 325  |
| 70 kg          | 1 354                        | 1 499  |

Prices and complete information for Options and Supplementary services and charges are available on page 15 and in the Terms and Conditions of Transport in the Options and Supplementary services and charges chapter.

# Europe (Finland, Norway and Åland excluded)

**It is just as easy to send parcels to Europe as it is within Sweden. DB Schenker has a well-developed network in Europe, offering smooth, secure transport for you and your customers.**

The specific conditions that apply to DB SCHENKER *parcel* Europe (except Finland, Norway and Åland) are shown below.

**Maximum weight:** 30 kg/parcel and maximum 99 kg/shipment.

**Volume:** Maximum volume/shipment is 0.36 m<sup>3</sup> (1 m<sup>3</sup> = 280 kg).

**Maximum measurements:** Maximum length/parcel 2.0 m, maximum width/parcel 80 cm and maximum height/parcel 60 cm. Length + circumference may not exceed 3.0 m

**Minimum measurements:** Transport labels must fit fully on the top of the parcel, and the height of the parcel must be at least 20 mm.

**Non machine sortable:** In the case a parcels length exceeds 1,4 m or by other reason is deemed not suitable to be sorted by parcel sorting machine, an additional fee for non machine sortable is charged.

**Exceeded product conditions:** For parcels/shipments exceeding the above stated maximum measurements and weight limits, an additional fee is charged (see p. 14). DB Schenker has no obligation to distribute goods exceeding the above product conditions, and DB Schenker therefore reserves the right to handle such goods in a different way than as stated in these special terms.

**Multi-parcel consignments:** Shipments with more than one parcel will be charged according to the minimum freight weight of 20 kg. For shipments with more than 5 parcels, a parcel supplement of SEK 30/parcel will be charged from and including the 6th.

**Freight calculation:** Zone-pricing applies (see price list).

**Freight haulage weight:** Freight is calculated based on the freight haulage weight, i.e. the higher of the actual weight or the volumetric weight.

**Volume calculation:** The volumetric weight is calculated by multiplying the total volume of the shipment expressed in cubic metres with 280 kg.

**Timetable:** The timetable shows the countries in which we operate in Europe and the rest of the world. See Timetable on page 9 and pages 12-13.

**Distribution:** We reach your consignees according to a fixed timetable (see zones and transport times in the table on page 9). Transport times apply from Swedish postcode areas 10000–61999 and 63000–79999. From other postcode areas, there is one (1) extra transport day.

**Exceptions:** Transport to Canary Islands (UK), Ceuta and Melilla (ES) is not available. Consignments to the Canary Islands are sent as World Parcel, Zone 4, lead time two days. See pages 13-14. For transport to vessels and exhibitions in Europe, please contact the DB Schenker Air and Ocean Division.

**Export documents:** For transport to a third country (Andorra, Gibraltar, Lichtenstein, San Marino, Switzerland, United Kingdom and Turkey), a commercial invoice in at least 2 copies and documentation required by the customs authority must be enclosed.

Please note specific conditions for Great Britain below.

If information or documents required by customs are missing a double customs clearance charge is then payable.

Consignments to Turkey could also be accompanied by an ATR document.

For transports Combiterms 2020 (0018 DAP) - Delivered At Place will be applied in accordance with Combiterms 2020 between the Customer and DB Schenker irrespective of the delivery terms agreed between the seller and the buyer.

Delivery terms Great Britain

| Consignee            | Goods value | Delivery term  |
|----------------------|-------------|--|
| Company (B2B)        | ≤ GBP 135-  | DDP VAT (customs and taxes excluded). The UK VAT number of the consignee can be used.      |
| Private person (B2C) | ≤ GBP 135   | DDP VAT (customs and taxes excluded). Consignor has to be registered with a UK VAT number. |
| Company (B2B)        | > GBP 135-  | DAP. Importer has to be registered with an UK EORI number connected to an UK address.      |
| Private person (B2C) | > GBP 135-  | DAP. Neither an UK VAT- nor an UK EORI number is needed.                                   |

More information to be found on our website [www.dbschenker.com/se](http://www.dbschenker.com/se)

By shipping goods with an EU origin and with a value exceeding EUR 6.000 the exporter has to be registered with a Rex-number in order to be able to execute a certificate of origin.

If the value of the consignment is less than EUR 6.000 (approximately SEK 55,000) the export declaration can be made on the commercial invoice. In the case of a higher consignment value, an EUR1 certificate is used. The value of the commercial invoice cannot be zero (0). A statistical number and the value of the goods must be shown.

Additional export documents are required,  
 - in form of **commercial invoices** for consignments to areas in Europe with special tax and customs regulations in relation to the EU, such as Monaco.  
 - in form of **packing bills** for consignments to countries served by air, such as Cyprus and Malta.



Consignments to a third country can only be sent as DB SCHENKER **parcel** according to procedure code 1000, which means regular export.

For consignments to a third country, DB Schenker reserves the right, pursuant to § 11 and § 12 of NSAB 2015, to charge the Swedish consignor for the cost of customs and VAT if these are not paid by the consignee.

If information or documents required by customs are missing, the consignment is retained until the information is complete. A double customs clearance charge is then payable.

**NSAB 2015 and Terms & Conditions of Transport:**

The rules in the CMR Convention apply to international parcel consignments, which means a maximum of SDR 8.33/kg (approximately SEK 110/kg) for damaged or lost parcels.

**Extra goods insurance:** If the value of the consignment exceeds the compensation level according to NSAB, it is recommended that extra goods insurance be taken out through DB Schenker in conjunction with the booking.

**Stamping of a country-of-origin certificate:** SEK 610

**Export clearance, including customs clearance in the consignee country:**

- Andorra
- Gibraltar
- Lichtenstein
- San Marino
- Switzerland
- United Kingdom SEK 180/consignment
- Turkey SEK 275/consignment
- Application for an EORI number SEK 395/consignment

**COD** – Cash On Delivery is not available. If there is delivery information about COD on the parcel note/transport document this is not regarded as an instruction to collect COD amounts in those cases where the consignee is outside Sweden.

**Private persons:** A consignment to a private person is delivered as a home delivery. All consignments to private persons must include the recipients cellphone and/or home phone number and email. Local distribution agreements applies. National or local customs regulations may apply.

**Consignee directed deliveries:** By shipping to private persons in Europe, the consignee can direct the delivery as desired. The consignee can e.g. change day of delivery, direct to another delivery address, pick up at depot or choose to pick up the parcel at a parcel shop or parcel locker. Additional information about the service is to be found on [Flex Delivery Service](#).

**Import package:** Booking of an import package, with payment of freight in Sweden, is only possible if a separate agreement has been signed.

**Fuel and currency surcharges** are payable and adjusted continuously. For the current level, see [www.dbschenker.com/se](http://www.dbschenker.com/se)

**Supplementary conditions:** All goods must be packed so that they can withstand normal machine sorting. Fragile goods, liquids and paint must be packed in packaging approved by Förpackningskonsult\* and marked with a special "Fragile goods" label. Vessels containing liquids should also be embedded in an appropriate absorbent material.

**The following goods may not be transported as DB SCHENKER parcel:** Dangerous goods, (not even small quantities), weapons and ammunition, valuables, alcohol, tobacco products or tobacco related products, live plants, live or dead animals, heated transport, perishable goods, refrigerated and frozen goods.

**Exceptions,** See DB Schenker's Terms and Conditions of Transport ('1.4 Special rules').

Price in SEK per consignment

| Countries, see Zone division |        |        |
|------------------------------|--------|--------|
| Maximum weight               | Zone 2 | Zone 3 |
| 1 kg                         | 284    | 439    |
| 3 kg                         | 346    | 508    |
| 5 kg                         | 404    | 569    |
| 7 kg                         | 459    | 622    |
| 9 kg                         | 526    | 688    |
| 12 kg                        | 578    | 734    |
| 15 kg                        | 632    | 793    |
| 20 kg                        | 694    | 852    |
| 30 kg                        | 737    | 895    |
| 40 kg                        | 800    | 1 013  |
| 60 kg                        | 918    | 1 127  |
| 80 kg                        | 1 112  | 1 325  |
| 99 kg                        | 1 354  | 1 499  |

Prices and complete information for Options and Supplementary services and charges are available on page 15 and in the Terms and Conditions of Transport in the Options and Supplementary services and charges chapter.

## Zone division – Europe

| Country        | Country code | Post code  | Zone | Transport time (days) |
|----------------|--------------|--|------|-----------------------|
| Andorra        | AD           | All postcodes  | 3    | 5                     |
| Austria        | AT           | All postcodes  | 3    | 3                     |
| Belgium        | BE           | All postcodes  | 2    | 3                     |
| Bulgaria       | BG           | All postcodes  | 3    | 4                     |
| Cyprus         | CY           | All postcodes  | 3    | 5**                   |
| Czech Republic | CZ           | All postcodes  | 2    | 3                     |
| Denmark        | DK           | All postcodes  | 2    | 2*                    |
| Estonia        | EE           | All postcodes  | 2    | 3-4                   |
| Finland        | FI           | Helsinki, Vantaa, Espoo, Kauniainen, Järvenpää, Tuusula och Kerava.                                  | 2    | 2*                    |
|                |              | Other postcodes  | 2    | 3*                    |
| France         | FR           | 00-03, 05, 07-08, 10, 13-14, 17, 18, 21-22, 25-28, 30, 34-39, 41-45, 49-63, 67-80, 84-86, 88-95, 99. | 3    | 3*                    |
|                |              | 04, 06, 09, 11-12, 15-16, 19-20, 23-24, 29, 31-33, 40, 46-48, 64-66, 81-83, 87, 98.                  | 3    | 4*                    |
| Germany        | DE           | All postcodes  | 2    | 2                     |
| Gibraltar      | GI           | All postcodes  | 3    | 6                     |
| Greece         | GR           | All postcodes  | 3    | 6-8**                 |
| Hungary        | HU           | All postcodes  | 3    | 3                     |
| Ireland        | IE           | All postcodes  | 3    | 5                     |
| Italy          | IT           | 00010-91000  | 3    | 3*                    |
|                |              | 92000-98000  | 3    | 4*                    |
| Kroatia        | HR           | All postcodes  | 3    | 6                     |
| Latvia         | LV           | All postcodes  | 2    | 3-4                   |
| Lichtenstein   | LI           | All postcodes  | 3    | 4                     |
| Lithuania      | LT           | All postcodes  | 2    | 3-5                   |
| Luxemburg      | LU           | All postcodes  | 2    | 3                     |
| Malta          | MT           | All postcodes  | 3    | 4*                    |
| Monaco         | MC           | All postcodes  | 3    | 5                     |
| Netherlands    | NL           | All postcodes  | 2    | 3                     |
| Norway         | NO           | 00-18, 20, 23-24, 27-29, 50-52, 60-67, 70, 74-75, 80.  | 3    | 1*                    |
|                |              | 19, 21-22, 26, 30-40, 43, 45-49, 53-55, 68-69, 71-73, 76-77, 86-87.                                  | 3    | 2*                    |
|                |              | 25, 41-42, 44, 56-59, 78-79, 81-85, 88-90, 92, 94.   | 3    | 3*                    |
|                |              | 91, 93, 95-99  | 3    | 4*                    |
| Poland         | PL           | All postcodes  | 2    | 3                     |
| Portugal       | PT           | All postcodes  | 3    | 5-6*                  |
| Romania        | RO           | All postcodes  | 3    | 3                     |
| San Marino     | SM           | All postcodes  | 3    | 6                     |
| Switzerland    | CH           | All postcodes  | 3    | 4                     |
| Slovakia       | SK           | All postcodes  | 3    | 4                     |
| Slovenia       | SK           | All postcodes  | 3    | 4                     |
| Spain          | ES           | 010-069, 080-508   | 3    | 4                     |
|                |              | Balearics (070-078)  | 3    | 5                     |
| Turkey         | TR           | All postcodes  | 3    | 4-6*                  |
| United Kingdom | UK           | England, Wales   | 2    | 4                     |
|                |              | Scotland   | 2    | 5                     |
|                |              | Other postcodes  | 2    | 6                     |
| Åland          | AX           | All postcodes  | 2    | 3                     |

\* Deviations can arise within certain postcode areas.  
Contact your local DB Schenker office for details of lead times

\*\* Surcharge SEK 200 per consignment

# World

**It is now just as easy to send parcels anywhere in the world as it is in Sweden. We offer a global parcel network providing simple, secure transport for you and your customers.**

**Maximum weight:** 30 kg/parcel and maximum 99 kg/shipment.

**Volume:** Maximum volume/shipment is 0.36 m<sup>3</sup> (1 m<sup>3</sup> = 280 kg).

**Maximum measurements:** Maximum length/parcel 2.0 m. Length + circumference may not exceed 3.0 m

**Minimum measurements:** Transport labels must fit fully on the top of the parcel, and the height of the parcel must be at least 20 mm.

**Non machine sortable:** In the case a parcels length exceeds 1,4 m or by other reason is deemed not suitable to be sorted by parcel sorting machine, an additional fee for non machine sortable is charged.

**Exceeded product conditions:** For parcels/shipments exceeding the above stated maximum measurements and weight limits, an additional fee is charged (see p. 15). DB Schenker has no obligation to distribute goods exceeding the above product conditions, and DB Schenker therefore reserves the right to handle such goods in a different way than as stated in these special terms.

**Multi-parcel consignments:** Shipments with more than one parcel will be charged according to the minimum freight weight of 20 kg. For shipments up to 99 kg, with more than 5 parcels, a parcel supplement of SEK 30/parcel will be charged from and including the 6th parcel.

**Freight calculation:** Zone pricing applies (see price list)

**Freight haulage weight:** Freight is calculated based on the freight haulage weight, i.e. the higher of the actual weight or the volumetric weight.

**Volume calculation:** The volumetric weight is calculated by multiplying the total volume of the shipment expressed in cubic meters with 280 kg.

**Timetable:** The timetable shows the countries in which we operate around the world (see table on pages 13-14). For distribution of larger consignments and to countries other than those listed in the timetable, contact the DB Schenker Air & Ocean Division.

**Distribution:** The transport times stated in the Zone division on pages 12-13, apply from Swedish postcode areas 10000-61999 and 63000-79999. From other postcode areas, there is one (1) extra transport day.

**Exceptions:** It is not possible to transport to countries subject to an embargo or other international trade barrier. Updated information regarding unlisted countries is available from your local DB Schenker office.

**Export documents and Customs clearance service:** In the case of transport to a third country, a commercial invoice, issued at least in duplicate, must be enclosed together with the documentation stipulated by the customs authority. Official regulations contain specific documentary requirements, which among other things include the following information:

- Details of the consignor and consignee
- Description of the goods and their value
- Country of origin
- Information about customs and VAT liability at the destination.

For transports Combiterms 2020 (0018 DAP) - Delivered At Place will be applied in accordance with Combiterms 2020 between the Customer and DB Schenker irrespective of the delivery terms agreed between the seller and the buyer.

**Terms and Conditions of Transport:** The Montreal Convention applies to international parcel consignments outside Europe. In the event of damaged or lost parcels, the maximum compensation payable under the Montreal Convention for goods affected is 19 SDR/kg (approximately SEK 250/kg).

**Extra goods insurance:** If the value of the consignment exceeds the compensation level according to the Montreal Convention, it is recommended that extra goods insurance be taken out through DB Schenker in conjunction with booking.

**Stamping of a Certificate of origin:** SEK 610





**Service restrictions:** The highest permitted value per parcel is USD 50,000 or the equivalent amount in local currency. The highest permitted value or declared value per parcel for watches and jewelry (with the exception of trinkets<sup>1</sup>) is USD 500 or the equivalent amount in local currency.

*\* Öäkta smycken och klockor: smycken och klockor vars detaljhandelspris är lägre än USD 150 per artikel och som inte innehåller ädelmetaller och ädelstenar.*

**COD** – Cash On Delivery is not available. If there is delivery information about COD on the parcel note or transport document this is not regarded as an instruction to collect COD amounts in those cases.

**Private persons:** a consignment to a private person is delivered as a home delivery. All consignments to private persons could include the recipients cellphone and/or home phone number and email. Local distribution agreements applies. National or local customs regulation may apply.

**Import package:** Booking of an import package, with payment of freight in Sweden, is only possible if a separate agreement has been signed.

**Fuel and currency surcharges** are payable and adjusted continuously. For the current level, see [www.dbschenker.com/se](http://www.dbschenker.com/se)

**Supplementary conditions:** All goods must be packed so that they can withstand normal machine sorting. Fragile goods, liquids and paint must be packed in packaging approved by Förpackningskonsult\*, see opposite page, and marked with a special "Fragile goods" label. Vessels containing liquids must also be embedded in an appropriate absorbent material.

**The following goods may not be transported as DB SCHENKER parcel:** Dangerous goods, (not even small quantities), weapons and ammunition, valuables, alcohol, tobacco products or tobacco related products, live plants, live or dead animals, heated transport, perishable goods, refrigerated and frozen goods

**Exceptions,** See DB Schenker's Terms and Conditions of Transport ('1.4 Special rules').

Price in SEK per consignment

| Maximum weight | Countries, see Zone division |        |        |        |        |
|----------------|------------------------------|--------|--------|--------|--------|
|                | Zone 4                       | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| 1 kg           | 848                          | 887    | 964    | 1 045  | 1 160  |
| 3 kg           | 1 059                        | 1 068  | 1 199  | 1 321  | 1 472  |
| 5 kg           | 1 195                        | 1 198  | 1 386  | 1 549  | 1 734  |
| 7 kg           | 1 315                        | 1 330  | 1 518  | 1 725  | 1 995  |
| 9 kg           | 1 620                        | 1 640  | 1 836  | 2 082  | 2 429  |
| 12 kg          | 1 720                        | 1 773  | 1 978  | 2 250  | 2 660  |
| 15 kg          | 1 812                        | 1 911  | 2 133  | 2 422  | 2 862  |
| 20 kg          | 2 322                        | 2 519  | 2 800  | 3 156  | 3 819  |
| 30 kg          | 2 893                        | 3 275  | 3 644  | 4 232  | 5 330  |
| 40 kg          | 4 139                        | 4 800  | 5 399  | 6 336  | 7 956  |
| 60 kg          | 4 941                        | 5 898  | 6 714  | 7 957  | 9 885  |
| 80 kg          | 7 159                        | 8 740  | 10 059 | 12 054 | 15 031 |
| 99 kg          | 8 626                        | 10 898 | 12 214 | 14 684 | 18 368 |



## Zone division – World

| Country                    | Country code | Zone | Transport-time (days) | Country             | Country code | Zone | Transport-time (days) |
|----------------------------|--------------|------|-----------------------|---------------------|--------------|------|-----------------------|
| Albania                    | AL           | 7    | 3                     | Dutch Antilles      | AN           | 7    | 6                     |
| Algeria                    | DZ           | 8    | 3                     | East Timor          | TL           | 8    | 5                     |
| American Samoa             | AS           | 8    | 8                     | Ecuador             | EC           | 7    | 5                     |
| Angola                     | AO           | 8    | 5                     | Egypt               | EG           | 7    | 3                     |
| Anguilla                   | AI           | 7    | 4                     | El Salvador         | SV           | 7    | 7                     |
| Antigua                    | AG           | 7    | 4                     | Equatorial Guinea   | GQ           | 8    | 8                     |
| Argentina                  | AR           | 7    | 4                     | Eritrea             | ER           | 8    | 6                     |
| Armenia                    | AM           | 7    | 4                     | Ethiopia            | ET           | 8    | 4                     |
| Aruba                      | AW           | 7    | 5                     | Faroe Islands       | FO           | 4    | 10                    |
| Australia                  | AU           | 6    | 4                     | Fiji                | FJ           | 8    | 8                     |
| Azerbaijan                 | AZ           | 7    | 3                     | French Guyana *)    | GF           | 7    | 5                     |
| Bahamas                    | BS           | 7    | 4                     | French Polynesia    | PF           | 8    | 6                     |
| Bahrain                    | BH           | 7    | 3                     | Gabon               | GA           | 8    | 4                     |
| Bangladesh                 | BD           | 7    | 5                     | Gambia              | GM           | 8    | 7                     |
| Barbados                   | BB           | 7    | 5                     | Georgia             | GE           | 7    | 3                     |
| Barbuda (Antigua)          | AG           | 7    | 4                     | Ghana               | GH           | 8    | 4                     |
| Belarus                    | BY           | 7    | 5                     | Granada             | GD           | 7    | 6                     |
| Belize                     | BZ           | 7    | 6                     | Greenland           | GL           | 4    | 13                    |
| Benin                      | BJ           | 8    | 5                     | Guadeloupe *)       | GP           | 7    | 7                     |
| Bermuda                    | BM           | 7    | 5                     | Guam                | GU           | 8    | 5                     |
| Bhutan                     | BT           | 7    | 6                     | Guatemala           | GT           | 7    | 5                     |
| Bolivia                    | BO           | 7    | 4                     | Guernsey            | GG           | 4    | 3                     |
| Bonaire (Dutch Antilles)   | AN           | 7    | 6                     | Guinea              | GN           | 8    | 5                     |
| Bosnia-Herzegovina         | BA           | 7    | 4                     | Guyana              | GY           | 7    | 5                     |
| Botswana                   | BW           | 8    | 7                     | Haiti               | HT           | 7    | 5                     |
| Brazil                     | BR           | 7    | 4                     | Honduras            | HN           | 7    | 4                     |
| British Virgin Islands     | VG           | 7    | 6                     | Hong Kong           | HK           | 6    | 3                     |
| Brunei                     | BN           | 7    | 6                     | Iceland             | IS           | 4    | 2                     |
| Burkina Faso               | BF           | 8    | 5                     | India               | IN           | 7    | 3                     |
| Burundi                    | BI           | 8    | 6                     | Indonesia           | ID           | 6    | 4                     |
| Cambodia                   | KH           | 8    | 5                     | Iraq                | IQ           | 7    | 5                     |
| Cameroon                   | CM           | 8    | 3                     | Israel              | IL           | 7    | 5                     |
| Canada                     | CA           | 5    | 3                     | Ivory Coast         | CI           | 8    | 4                     |
| Cape Verde Islands         | CV           | 8    | 8                     | Jamaica             | JM           | 7    | 5                     |
| Cayman Islands             | KY           | 7    | 5                     | Japan               | JP           | 6    | 3                     |
| Central African Republic   | CF           | 8    | 7                     | Jordan              | JO           | 7    | 6                     |
| Chad                       | TD           | 8    | 5                     | Kazakhstan          | KZ           | 7    | 5                     |
| Chile                      | CL           | 7    | 4                     | Kenya               | KE           | 8    | 4                     |
| China                      | CN           | 6    | 3                     | Kiribati            | KI           | 8    | 11                    |
| Colombia                   | CO           | 7    | 5                     | Kyrgyzstan          | KG           | 7    | 6                     |
| The Comoros                | KM           | 8    | 5                     | Kosrae (Micronesia) | FM           | 8    | 9                     |
| Congo Brazzaville          | CG           | 8    | 7                     | Kuwait              | KW           | 7    | 3                     |
| Congo, Democratic Republic | CD           | 8    | 5                     | Laos                | LA           | 8    | 7                     |
| Cook Islands               | CK           | 8    | 8                     | Lebanon             | LB           | 7    | 4                     |
| Costa Rica                 | CR           | 7    | 4                     | Lesotho             | LS           | 8    | 5                     |
| Curacao (Dutch Antilles)   | AN           | 7    | 6                     | Liberia             | LR           | 8    | 3                     |
| Djibouti                   | DJ           | 8    | 4                     | Libya               | LY           | 8    | 3                     |
| Dominica                   | DM           | 7    | 8                     | Macau               | MO           | 7    | 5                     |
| Dominican Republic         | DO           | 7    | 4                     | Makedonia           | MK           | 7    | 3                     |

Local variations in transport times and distribution service times may occur in remote areas in different countries.

\*) Only an export invoice is required.

| Country                                      | Country code | Zone | Transport-time (days) | Country                                    | Country code | Zone | Transport-time (days) |
|--|--------------|------|-----------------------|--|--------------|------|-----------------------|
| Madagascar                                   | MG           | 8    | 5                     | Saint Maarten (Dutch Antilles)             | AN           | 7    | 6                     |
| Malawi                                       | MW           | 8    | 3                     | Saint Thomas (US Virgin Islands)           | VI           | 7    | 5                     |
| Malaysia                                     | MY           | 6    | 3                     | Saint Vincent & the Grenadines             | VC           | 7    | 6                     |
| Maldives                                     | MV           | 7    | 6                     | Saint-Martin (Guadeloupe)                  | GP           | 7    | 5                     |
| Mali   | ML           | 8    | 5                     | Saipan (North Marianas)                    | MP           | 8    | 6                     |
| Marocco                                      | MA           | 8    | 2                     | Saudi Arabia                               | SA           | 7    | 3                     |
| Marshall Islands                             | MH           | 8    | 8                     | Senegal                                    | SN           | 8    | 3                     |
| Martinique *)                                | MQ           | 7    | 6                     | Serbia                                     | RS           | 7    | 4                     |
| Mauritania                                   | MR           | 8    | 5                     | Seychelles                                 | SC           | 7    | 3                     |
| Mauritius                                    | MU           | 8    | 4                     | Sierra Leone                               | SL           | 8    | 7                     |
| Mayotte                                      | YT           | 8    | 5                     | Singapore                                  | SG           | 6    | 3                     |
| Mexico                                       | MX           | 5    | 4                     | Solomon Islands                            | SB           | 8    | 9                     |
| Micronesia                                   | FM           | 8    | 9                     | South Africa                               | ZA           | 7    | 3                     |
| Moldavia                                     | MD           | 7    | 4                     | South Korea                                | KR           | 6    | 3                     |
| Mongolia                                     | MN           | 7    | 4                     | Sri Lanka                                  | LK           | 7    | 5                     |
| Montenegro                                   | ME           | 7    | 4                     | Surinam                                    | SR           | 7    | 7                     |
| Montserrat                                   | MS           | 7    | 7                     | Swaziland                                  | SZ           | 8    | 5                     |
| Mozambique                                   | MZ           | 8    | 5                     | Tahiti (French Polynesia)                  | PF           | 8    | 5                     |
| Namibia                                      | NA           | 8    | 4                     | Taiwan                                     | TW           | 6    | 3                     |
| Nepal  | NP           | 7    | 5                     | Tajikistan                                 | TJ           | 7    | 5                     |
| Nevis (St Kitts)                             | KN           | 7    | 7                     | Tanzania                                   | TZ           | 8    | 5                     |
| New Caledonia                                | NC           | 8    | 7                     | Thailand                                   | TH           | 6    | 3                     |
| New Zealand                                  | NZ           | 7    | 6                     | Tinian (North Marianas)                    | MP           | 8    | 6                     |
| Nicaragua                                    | NI           | 7    | 3                     | Togo                                       | TG           | 8    | 4                     |
| Niger  | NE           | 8    | 6                     | Tonga                                      | TO           | 8    | 7                     |
| Nigeria                                      | NG           | 7    | 4                     | Tortola (British Virgin Islands)           | VG           | 7    | 6                     |
| Oman   | OM           | 7    | 3                     | Trinidad & Tobago                          | TT           | 7    | 5                     |
| Pakistan                                     | PK           | 8    | 5                     | Truk Islands Micronesia)                   | FM           | 8    | 9                     |
| Palau  | PW           | 7    | 7                     | Tunisia                                    | TN           | 8    | 4                     |
| Palestine (West Bank, Gaza **)               | PS           | 7    | 4                     | Turks & Caicos Islands                     | TC           | 7    | 4                     |
| Panama                                       | PA           | 8    | 5                     | Tuvalu                                     | TV           | 8    | 9                     |
| Papua New Guinea                             | PG           | 7    | 6                     | Uganda                                     | UG           | 8    | 5                     |
| Paraguay                                     | PY           | 7    | 5                     | Ukraine                                    | UA           | 7    | 3                     |
| Peru   | PE           | 7    | 4                     | Union Island (St Vincent & the Grenadines) | VC           | 7    | 6                     |
| Philippines                                  | PH           | 6    | 3                     | United Arab Emirates                       | AE           | 7    | 3                     |
| Ponape (Micronesia)                          | FM           | 8    | 9                     | Uruguay                                    | UY           | 7    | 4                     |
| Puerto Rico                                  | PR           | 5    | 3                     | USA  | US           | 5    | 3                     |
| Qatar  | QA           | 7    | 3                     | US Virgin Islands (US)                     | VI           | 7    | 5                     |
| Réunion *)                                   | RE           | 8    | 3                     | Uzbekistan                                 | UZ           | 7    | 4                     |
| Rota (North Marianas)                        | MP           | 8    | 6                     | Wallis & Futuna                            | WF           | 8    | 9                     |
| Russia                                       | RU           | 7    | 3                     | Vanuatu                                    | VU           | 8    | 6                     |
| Rwanda                                       | RW           | 8    | 5                     | Venezuela                                  | VE           | 7    | 5                     |
| Saba (Dutch Antilles)                        | AN           | 7    | 6                     | West Samoa                                 | WS           | 8    | 7                     |
| Saint Barthélemy / Saint Barths (Guadeloupe) | GP           | 7    | 4                     | Vietnam                                    | VN           | 8    | 6                     |
| Saint Christopher (Saint Kitts)              | KN           | 7    | 7                     | Virgin Gorda (British Virgin Islands)      | VG           | 7    | 6                     |
| Saint Croix (US Virgin Islands)              | VI           | 7    | 5                     | Yap (Micronesia)                           | FM           | 8    | 9                     |
| Saint Eustatius (Dutch Antilles)             | AN           | 7    | 6                     | Yemen                                      | YE           | 7    | 6                     |
| Saint John (US Virgin Islands)               | VI           | 7    | 5                     | Zambia                                     | ZM           | 8    | 4                     |
| Saint Kitts & Nevis                          | KN           | 7    | 7                     | Zimbabwe                                   | ZW           | 8    | 4                     |
| Santa Lucia                                  | LC           | 7    | 5                     |  |              |      |                       |

Local variations in transport times and distribution service times may occur in remote areas in different countries.

\*) Only an export invoice is required.

# Options, Supplementary Services and Charges

|   | Domestic | Norway<br>Finland<br>Åland | Europe | World |
|---|----------|----------------------------|--------|-------|
| <b>Options</b>  |          |                            |        |       |
| Express   | •        |                            |        |       |
| Goods insurance   | •        | •                          | •      | •     |
| Consignee freight/Other freight-payer: SEK 45/consignment   | •        |                            |        |       |
| POD SEK 75/consignment  | •        | •                          | •      | •     |
| <b>Supplementary services and charges</b>   |          |                            |        |       |
| <b>EDI</b><br>An EDI surcharge of SEK 125/consignment is payable for consignments without EDI.  | •        | •                          | •      | •     |
| <b>Location surcharge</b><br>A location surcharge of SEK 35/consignment is payable for certain locations (see page 4)   | •        |                            |        |       |
| <b>Pre -Notice delivery</b><br>Pre-Notice delivery via SMS or e-mail. SEK 0/consignment   |          | •                          |        |       |
| <b>City surcharge</b><br>There is a surcharge for consignments to Gothenburg, SEK 8 per consignment, and to Stockholm, SEK 12 per consignment. See <a href="http://www.dbschenker.com.se">www.dbschenker.com.se</a>   | •        |                            |        |       |
| <b>Amended disposal</b><br>Applies in those cases where the consignor changes the transport instructions. SEK 250/consignment   | •        | •                          | •      | •     |
| <b>Charges</b>  |          |                            |        |       |
| <b>Extra distribution</b><br>When delivery could not take place because the consignee was unavailable the consignor is charged. Minimum amount SEK 89/ consignment.   | •        | •                          |        |       |
| <b>Invoice charge</b><br>The customer is charged:<br>Paper invoice SEK 100/invoice<br>PDF-invoice SEK 40/invoice<br>EDI-invoice SEK 40/invoice<br>EDI-invoice via third party SEK 40/invoice  | •        | •                          | •      | •     |
| <b>Incomplete or incorrect transport instructions</b><br>The charge for incomplete or incorrect transport documents/<br>information, as well as incorrect or incorrectly submitted EDI<br>information and for printing out documents, is SEK 250/consignment. | •        | •                          | •      | •     |
| <b>Collection</b><br>If there are fewer than five (5) consignments to be collected on the<br>same occasion, there is a collection charge (unless collected at the same time as DB<br>SCHENKERsystem Domestic). SEK 75 per collection.                         | •        | •                          | •      | •     |
| <b>Uncollected parcels</b><br>Parcels that remain uncollected for more than three (3) days after pre advice will<br>be subject to a storage charge from day four (4):<br>1-29 kg SEK 110/consignment per day<br>30-99 kg SEK 140/consignment per day          | •        | •                          |        |       |
| <b>Non machine sortable</b><br>A fee will be charged for extra handling of shipments/parcels<br>exceeding a maximum length of 1.4 metres or by other reason is deemed not<br>suitable to be sorted by parcel sorting machine. SEK 95/consignment              | •        | •                          | •      | •     |
| <b>Multi-parcel fee</b><br>Multi-parcel consignments to Finland, Norway and Åland will be charged with an<br>additional fee per parcel, apart from the general product conditions. SEK 250 per<br>parcel.   |          | •                          |        |       |
| <b>Exceeded product conditions</b><br>Consignments or parcels exceeding the maximum weight, length and/or<br>circumference, are subject to a charge of SEK 415 per consignment/ parcel.   | •        | •                          | •      | •     |
| <b>Submission at parcel shop</b><br>Shipments submitted at a parcel shop are charged with SEK 15 per item.  | •        | •                          | •      | •     |

Further information regarding Options, Supplementary Services and Charges is available in the Terms and Conditions of Transport, see [www.dbschenker.com/se](http://www.dbschenker.com/se)

# Deliveries to private persons

**DB SCHENKERparcel offers two delivery alternatives to private individuals and small businesses – via Parcel Shop or home.**

**Input, registration and booking:** A transport agreement with agreement prerequisites must be signed.

DB Schenker must receive an EDI file from the consignor containing all the necessary details.

If EDI is not received by DB Schenker in conjunction with registration at the terminal, further processing is discontinued until correct EDI is received.

Use a TA system approved by us. This ensures that the EDI and transport document requirements are satisfied.

**TA system providers:** There are functional differences between the TA systems recommended by DB Schenker. For specific information about each TA system, contact the TA provider or your DB Schenker office. See [www.dbschenker.com/se](http://www.dbschenker.com/se).

**Parcel Shops** are mainly located where people live or work. Parcels are collected by the consignee at one of the approximately 1,500 DB Schenker Parcel Shops. The service offers flexibility regarding when and where the parcel can be collected. It could be from the Parcel Shop near your place of work or perhaps the one near your house in the country – you decide. The service is ideal for e-business/ mail-order customers where simplicity in handing returns and COD is an obvious element.

There could be local deviations. For sparsely populated locations the distance is greater to the nearest Parcel Shop. A list of Parcel Shops can be found at [www.dbschenker.com/se](http://www.dbschenker.com/se)

**Pre advice:** Pre advice takes place by text message, e-mail, letter or telephone. The choice of pre advice method could differ from one service to another. For further information see the respective service on the following pages.

**Collection:** Parcels are collected following booking at your nearest DB Schenker office. For bookings made after 12.00 parcels are collected the following delivery day. When less than five consignments are collected on the same occasion a collection charge is payable (unless other DB Schenker **system** domestic are to be collected at the same time)\* Items with a weight below 20 kg and with maximum dimensions corresponding those for DB Schenker **parcel** Shop can also be submitted on any of DB Schenker's parcel shops for a fee of SEK 15 per item.

**Timetable:** The timetable in eSchenker contains the locations/postcode areas we serve as well as current transport times in Sweden.

**Distribution** takes place through the DB SCHENKER **parcel** network, comprising some 1,500 Parcel Shops. Parcel Shops are mainly small stores and filling stations. When you register, your TA system suggests the nearest Parcel Shop although you are free to choose from all Parcel Shops in the country. Our network of Parcel Shops can be seen on our website [www.dbschenker.com/se](http://www.dbschenker.com/se)



**City surcharge:** There will be a city surcharge for consignments to Gothenburg and Stockholm. Does not apply to deliveries via parcel shops.

**Return flow:** By using a prepaid return label the consignee can return a parcel to the consignor by handing the parcel in at any parcel Collection Point (applies only to Collection Point deliveries). The cost is shown in the agreed price list. The return flow leaves the parcel Collection Points on each day stated in the timetable although with extra lead time for handling returned parcels.

**Supplementary conditions:** All goods must be packed so that they can withstand normal machine sorting. Fragile goods, liquids and paint should be packed in packaging approved by Förpackningskonsult\* and marked with a special "Fragile goods" label. Vessels containing liquids must also be embedded in an appropriate absorbent material. Limited quantities must be packed and labelled according to the requirements set out in ADR-s, Chapter 3.4.

#### Följande varor får ej transporteras som

**DB SCHENKERparcel:** Farligt gods (dock tillåtet som begränsad mängd, förutom explosiva ämnen, klass 1 (förutom UN 0014 patroner för verktyg) samt frätande vätskor, klass 8, enligt ADR-s som inte under några omständigheter får skickas i DB Schenker **parcel**), vapen och ammunition, värdeföremål, alkohol, läkemedel, tobaksprodukter, levande växter och levande eller döda djur, varmtransporter samt kyl- och frysgods.

#### The following goods may not be transported as

**DB SCHENKERparcel:** Dangerous goods (although permitted in limited quantities with the exception of explosive substances, class I (except UN0014 cartridges for tools), and corrosive substances, class 8, according to ADR-s, which may under no circumstances be transported using DB Schenker **parcel**), weapons and ammunition, valuables, alcohol, tobacco products, live plants, live or dead animals, heated transport, refrigerated and frozen goods. Exceptions, see section 1.4 in the Terms and Conditions of Transport.

**Security:** Before a parcel is handed over the consignee must confirm his/her identity. A parcel can be handed over to a person other than the consignee stated in the address if the person collecting can produce the consignee's identification or their own identification.



# DB SCHENKERparcel – Parcel Shop

**With the Parcel Shop service, we send goods to private persons and small companies in Sweden. The consignee decides when and where delivery will take place. We have around 1 600 Parcel Shops points to choose from.**

**Weight:** The maximum weight is 20 kg per parcel.

**Number of parcels per consignment:** Only one parcel per consignment.

**Maximum measurements:** Maximum length/parcel 1.8 m. Length + circumference may not exceed 3.0 m

**Volume:** Maximum volume is 0.25 m<sup>3</sup>

**Minimum measurements:** Transport labels must fit fully on the top of the parcel, and the height of the parcel must be at least 20 mm.

**Non machine sortable:** In the case a parcels length exceeds 1,4 m or by other reason is deemed not suitable to be sorted by parcel sorting machine, an additional fee for non machine sortable is charged.

**Exceeded product conditions:** For parcels/shipments exceeding the above stated maximum measurements and weight limits, an additional fee is charged (see p. 20).

DB Schenker has no obligation to distribute goods exceeding the above product conditions, and DB Schenker therefore reserves the right to handle such goods in a different way than as stated in these special terms.

**Freight haulage weight:** Freight is calculated based on the freight haulage weight, i.e. the higher of the actual weight or the volumetric weight.

**Volume calculation:** The volumetric weight is calculated by multiplying the total volume of the shipment expressed in cubic metres with 280 kg.

**Invoicing:** The minimum charge per invoice is SEK 150.

**Pre advice:** Pre advice takes place by text message, e-mail or letter. Differences can vary between the various TA systems.

**Uncollected parcels** are returned to the consignor 14 days after arrival at the Collection Point and is charged SEK 39 plus shipping cost.

## NSAB 2015 and Terms and Conditions of Transport:

All transport movements are carried out according to the DB Schenker Terms and Conditions of Transport and the Nordic Association of Freight Forwarders General Conditions for Transport, Forwarding and Warehousing (NSAB 2015).

## Options for Parcel Shop

### COD

COD amounts and the bank giro number should be written in the relevant box on the transport document in conjunction with registration/booking. The maximum COD amount is SEK 25,000.

Price in SEK per consignment throughout Sweden, including text messages or e-mail pre advice, Zone 1

| Volume calculated  |          |                   |          |
|--------------------|----------|-------------------|----------|
| Maximum weight kg* | Standard | Maximum weight kg | Standard |
| 1 kg               | 127      | 30 kg             | 378      |
| 3 kg               | 146      | 40 kg             | 447      |
| 5 kg               | 167      | 50 kg             | 512      |
| 7 kg               | 193      | 60 kg             | 573      |
| 9 kg               | 222      | 70 kg             | 652      |
| 12 kg              | 248      |                   |          |
| 15 kg              | 278      |                   |          |
| 20 kg              | 340      |                   |          |

\*Actual or volume calculated weight

**A fuel surcharge** is payable and adjusted continuously. For the current level, see [www.dbschenker.com/se](http://www.dbschenker.com/se)

## Adaptation potential

| Anpassning                          | Beskrivning  |
|-------------------------------------|--|
| Tracking, integration               | The potential for a customer to integrate tracking into the customer's own business system or webshop                            |
| Collection Point network, interface | Possibility for the customer to integrate a module to select or search for a Collection Point in its own web solution or webshop |
| Cash on delivery, COD               | SEK 42/ consignment  |

# DB SCHENKERparcel – Home

**DB SCHENKERparcel – Home is as safe, simple way of delivering goods to private persons in Sweden.**

The specific terms and conditions that apply to the **Home** product are stated below. Otherwise, the same terms and conditions apply as stated on page 15.

**Maximum weight:** 30 kg/parcel and maximum 99 kg/consignment.

**Volume:** Maximum volume/consignment is 0.36 m<sup>3</sup> (1m<sup>3</sup>=280kg)

**Maximum measurements:** Maximum length/parcel 2.0 m. Length + circumference may not exceed 3.0 m

**Minimum measurements:** Transport labels must fit fully on the top of the parcel, and the height of the parcel must be at least 20 mm.

**Non machine sortable:** In the case a parcels length exceeds 1,4 m or by other reason is deemed not suitable to be sorted by parcel sorting machine, an additional fee for non machine sortable is charged.

**Exceeded product conditions:** For parcels/consignment exceeding the above stated maximum measurements and weight limits, an additional fee is charged (see p. 20).

DB Schenker has no obligation to distribute goods exceeding the above product conditions, and DB Schenker therefore reserves the right to handle such goods in a different way than as stated in these special terms.

**Multi-parcel consignments:** Shipments with more than one parcel will be charged according to the minimum freight weight of 20 kg. For shipments with more than 5 parcels, a parcel supplement of SEK 15/parcel will be charged from and including the 6th parcel.

**Freight calculation:** Pricing for Zone 1 applies with the supplemental fees stated below based on the chargeable weight of the consignment.

**Freight haulage weight:** Freight is calculated based on the freight haulage weight, i.e. the higher of the actual weight or the volumetric weight.

**Volume calculation:** The volumetric weight is calculated by multiplying the total volume of the shipment expressed in cubic metres with 280 kg.

**Delivery and notification:** Home delivery is offered with three different service levels. Daytime without notification and acknowledgement, daytime with notification and acknowledgement and evenings with notification and acknowledgement. For the delivery alternatives with notification, notification is by SMS or e-mail or phone. Accordingly, the recipient's phone or mobile number where the recipient can be reached must always be provided. Evening delivery is offered for selected post codes which can be found in eSchenker.

**Timetable:** The timetable for the Home alternative is given in eSchenker.

**Delivery:** Home delivery takes place, following pre advice, during the evening, weekdays 17.00–22.00, in the postcode areas stated in the timetable in eSchenker. Delivery takes place to all other areas daytime 07.00–17.00.

**Extra goods insurance:** In the case of high-value goods, extra goods insurance ought to be taken out through DB Schenker. This is ordered when booking transport. This does not apply to the service Home – Daytime (without pre advice and a receipt).

Prices and complete information for Options and Supplementary services and charges are available on page 20 and in the Terms and Conditions of Transport, in the Options and Supplementary services and charges chapter.

**Input data:** A transport agreement with agreement prerequisites must be signed. See page 15.

**NSAB 2015 and Terms and Conditions of Transport:** All transport is performed according to DB Schenker's Terms and Conditions of Transport and the General Conditions for Transport, Forwarding and Warehousing of the Nordic Association of Freight Forwarders (NSAB 2015).

**The Home – Daytime** service comprises delivery without pre advice or proof of delivery. This service does not cover limited quantities of dangerous goods. Liability for any goods that may disappear following delivery rests entirely with the consigning customer.

**Note:** Surcharges in the price list below are also payable in conjunction with agreement regarding collection at a terminal. The charge depends on the selected service.

Price in SEK per consignment throughout whole of Sweden, Zone 1

| Maximum weight | Standard parcel | Daytime Surcharges | Daytime with pre advice Surcharges | Evening with pre advice Surcharges |
|----------------|-----------------|--------------------|------------------------------------|------------------------------------|
| 1 kg           | 133             | 25                 | 50                                 | 110                                |
| 3 kg           | 152             | 25                 | 50                                 | 110                                |
| 5 kg           | 173             | 25                 | 50                                 | 110                                |
| 7 kg           | 200             | 25                 | 50                                 | 110                                |
| 9 kg           | 231             | 25                 | 50                                 | 110                                |
| 12 kg          | 258             | 25                 | 50                                 | 110                                |
| 15 kg          | 289             | 25                 | 50                                 | 110                                |
| 20 kg          | 354             | 25                 | 50                                 | 110                                |
| 30 kg          | 394             | 25                 | 50                                 | 110                                |
| 40 kg          | 465             | 25                 | 110                                | 170                                |
| 60 kg          | 597             | 25                 | 110                                | 170                                |
| 80 kg          | 738             | 25                 | 135                                | 195                                |
| 99 kg          | 883             | 25                 | 135                                | 195                                |

In the case of a parcel weighing in excess of 30 kg or for larger consignments (several parcels) up to 999 kg, DB SCHENKERsystem – Terminal or DB SCHENKERsystem Home Delivery can be used.

**A fuel surcharge** is payable and adjusted continuously. For the current level, see [www.dbschenker.com/se](http://www.dbschenker.com/se)



# Options, Supplementary Services and Charges

|  | Parcel Shop | Home Daytime | Home Daytime with pre advice | Home Evening with pre advice |
|--|-------------|--------------|------------------------------|------------------------------|
| <b>Options</b>   |             |              |                              |                              |
| Pre advice   |             |              |                              |                              |
| Text message   | •           |              | •                            | •                            |
| Telephone  |             |              | •                            | •                            |
| E-mail   | •           |              | •                            | •                            |
| Letter   | •           |              |                              |                              |
| COD  | •           |              |                              |                              |
| POD SEK 75/item  | •           |              | •                            | •                            |
| <b>Supplementary services</b>  |             |              |                              |                              |
| <b>EDI</b><br>An EDI surcharge of SEK 125/consignment is payable for consignments without EDI.   | •           | •            | •                            | •                            |
| <b>Location surcharge</b><br>Location surcharge of SEK 35/consignment is payable at certain locations (see page 5).  |             | •            | •                            | •                            |
| <b>City surcharge</b><br>There will be a city surcharge for consignments to Gothenburg and Stockholm. SEK 12/consignment   |             | •            | •                            | •                            |
| <b>Amended disposal</b><br>Applies in those cases when the consignor changes the transport instructions. SEK 250/ consignment  |             |              |                              |                              |
| Changed storage time, parcel   | •           |              |                              |                              |
| Changed COD amount   | •           |              |                              |                              |
| Changed collection point   | •           |              |                              |                              |
| Recall from collection point   | •           |              |                              |                              |
| <b>Charges</b>   |             |              |                              |                              |
| <b>Invoicing charge</b><br>The customer is charged:<br>Paper invoice SEK 100 /invoice<br>PDF-invoice SEK 40 /invoice<br>EDI-invoice SEK 40 /invoice<br>EDI-invoice via third party SEK 40 /invoice   | •           | •            | •                            |                              |
| <b>Extra distribution</b><br>When delivery could not take place because the consignee was unavailable, the consignee is charged. Minimum amount SEK 89/consignment.  |             |              | •                            | •                            |
| <b>Incomplete or incorrect transport instructions</b><br>The charge for incomplete or incorrect transport documents/information, as well as incorrect or incorrectly submitted EDI information and for printing out documents, is SEK 250/consignment.       | •           | •            | •                            | •                            |
| <b>Collection</b><br>If there are fewer than five (5) consignments to be collected on the same occasion, there is a collection charge (unless collected at the same time as DB SCHENKERsystem Domestic). SEK 75/occasion.                                    | •           | •            | •                            | •                            |
| <b>Uncollected parcels – Parcel Shop</b><br>A parcel returned to the consignor after the storage period has come to an end. SEK 39 plus shipping cost.   | •           |              |                              |                              |
| <b>Uncollected parcels – Home</b><br>Parcels that remain uncollected for more than three (3) days after pre advice will be subject to a storage charge from day four (4):<br>1 - 29 kg SEK 110/consignment per day<br>30 - 99 kg SEK 140/consignment per day |             |              | •                            | •                            |
| <b>Exceeded product conditions</b><br>Consignments or parcels exceeding the maximum weight, length and/or circumference, are subject to a charge of SEK 415 per consignment/parcel.  | •           | •            | •                            | •                            |
| <b>Non machine sortable</b><br>A fee will be charged for extra handling of shipments/parcels exceeding a maximum length of 1.4 metres or by other reason is deemed not suitable to be sorted by parcel sorting machine. SEK 95/consignment                   | •           | •            | •                            | •                            |
| <b>Submission at parcel</b><br>Shipments submitted at a parcel shop are charged with SEK 15 per item. (Does not apply to return shipments for DB Schenkerparcel Shop)  | •           | •            | •                            | •                            |

Further information regarding Options, Supplementary Services and Charges is available in the Terms and Conditions of Transport, see [www.dbschenker.com/se](http://www.dbschenker.com/se)