

This price estimation does not include any other expenses of origin or destination not specified in this commercial proposal, nor extraordinary services.

The exchange rate used corresponds to the date of submission of our commercial proposal, any fluctuation must be considered by the customer.

All cargo must be insured, if you do not have your own insurance policy, we offer door-to-door and all-risk insurance.

Please indicate in writing the acceptance of the insurance.

All our services must be paid in cash or according to prior credit authorization confirmed by our finance department.

The transit and departure times provided are estimated and are subject to change without notice.

If your cargo is not properly packed you will need a packing change, which has an additional cost that will be notified prior to billing.

The cost of freight may vary, subject to changes in weight and volume upon receipt of the goods at origin. The heaviest load will always be used.

All rates are subject to change without notice, depending on the international freight market, and the availability of space and/or equipment

General Terms and Conditions

The customer guarantees the veracity of the declaration of the goods in terms of their characteristics, description, brands, numbers, quantity, weight, and volume. In this way, the customer is responsible for losses, damages, breakdowns and / or sanctions that could cause third parties the inaccuracy of the above information, as well as those derived from improper or defective packaging. The customer guarantees that the goods are appropriate to be transported by any means of transport and that the packaging provided is adequate to support the contracted service. The liability of the carrier is limited in all cases, regardless of loss, damage or delay. The liability of Schenker Panama, S. A. -hereinafter, the contractual carrier- shall never exceed the liability assumed by the carrier or any other intermediary involved in the carriage. The contract carrier reserves the right to choose the transport company according to availability unless the Customer provides detailed instructions in this regard. The carrier, the contract carrier, its agents and/or correspondents shall be liable only for the material damage caused to the goods, the loss of profit or property not being covered by such liability in any event. The contributions presented are indicative and may be subject to variation. Both the carrier, the contract carrier, its agents and correspondents reserve the right to apply rates and conditions different from those in this document, being subject to variations due to changes in freight costs, surcharges, local expenses and/or current exchange rates. Prices are subject to the availability of space and equipment at the time of shipment. Unless the request for special handling for some specific type of goods is made in tangible writing, our proposal is intended for the handling of goods that are not restricted, not dangerous, not perishable, not oversized, stowed, removable and does not require temperature control, and is not valid for plastic waste, paper waste or wood. The Customer, as defined on the bill of lading, shall be liable for loss, damage, contamination, fouling, detention or delay before, during and after the carriage of goods (including but not limited to containers, loose cargo or containerized goods) against the contracting carrier and/or actual carrier; caused by the customer or any other person acting on his behalf or for whom the customer is responsible. The customer shall indemnify the contractual carrier and/or the actual carrier, its partners and agents, for all losses, damages, liabilities and expenses of any kind incurred by the contractual carrier and/or the actual carrier, as a result of the customer's default. Their liability includes, inter alia, delays in the removal of goods or inability to receive them upon delivery, costs of storage or retention of equipment, electricity charges, any environmental damage or loss, cleaning costs of any kind, disposal of hazardous materials or substances, and fines imposed by government agencies or port authorities. The persons included in the customer definition shall be jointly and severally liable and shall continue to be so, irrespective of whether or not this business proposition has been transferred, to the contractual carrier and/or the actual carrier, for the proper fulfilment of all the obligations that the customer must fulfil. Dangerous goods are subject to acceptance by the transport company after review of the necessary documentation according to current regulations. The customer is obliged to report on the dangers and nature of the goods he delivers for transport and/or storage, and on the precautions to be taken in any case. The customer must submit in advance the safety data sheet of the products considered as dangerous goods and take into account that, for the presentation or notification, there are previous deadlines compared to conventional goods, which vary depending on the means of transport, therefore, they must be consulted with the contracting carrier. All shipments of dangerous goods must be within the ADR / IMDG standards in force. The customer is responsible for complying with current legislation, such as in packaging, documentation, trademarks, consignment notes and any other requirements that may be necessary for the transport or storage of such goods. In case of omission or insufficient or erroneous information, the customer will be liable for the damage caused, to the contractual carrier and/or to the effective carrier. The customer irrefutably accepts to reimburse the costs incurred for this reason and to exempt the carrier, the contract carrier, its agents or correspondents from any liability if the goods are to be unloaded, destroyed or neutralized, depending on the circumstances. We offer our services in accordance with the FIATA model rules for freight forwarding services, the Vienna Convention and the Hague Agreement for international and local freight forwarding, and their liability does not exceed those described in these agreements and conventions. The service offered is subject to the terms and conditions shown on the back of our transport document, and subject to fluctuations in fares processed for any reason by the three means of transport mentioned above. Extra import charges, physical inspection, stopovers, consolidation, deconsolidation, if applicable, will be billed at cost. The tariff classification for the customs agency service is established according to the decision of the appropriate customs agent. By accepting this proposal, the Customer accepts the terms and conditions of the bill of lading, and that he knows and accepts them, in the form in which they have been drafted and that this quote forms an integral part of the bill of lading.

1. Air disclaimer on the Covid-19 situation.

Our proposal is based on uninterrupted and largely unchanged flight schedules prior to the coronavirus outbreak. We continue to see significant cancellations of flights that still lead to a serious capacity situation in the air transport market. The capacity block agreements of the airlines can only be granted according to their reduced flight schedules that require alternative solutions to access to capacity with separate commercial agreements.

2. Maritime disclaimer on the Covid-19 situation.

The ongoing coronavirus epidemic continues to dramatically affect demand for space and equipment, which still leads to a serious capacity situation in the shipping market. This situation has an impact on all businesses worldwide. Our quote for your bidding opportunity incorporates the situation of Covid-19 at the time of listing but does not consider the result of new tightening measures to combat Covid-19. Therefore, we reserve the right to adjust our quotation unilaterally at a later stage in the event of additional unpredictable events, caused or related to the Covid-19 epidemic.